

# Portage County Emergency Medical Services 2016 Annual Report



**Joe Brandt, BS, NRP**  
**Director**  
**Emergency Management/EMS**

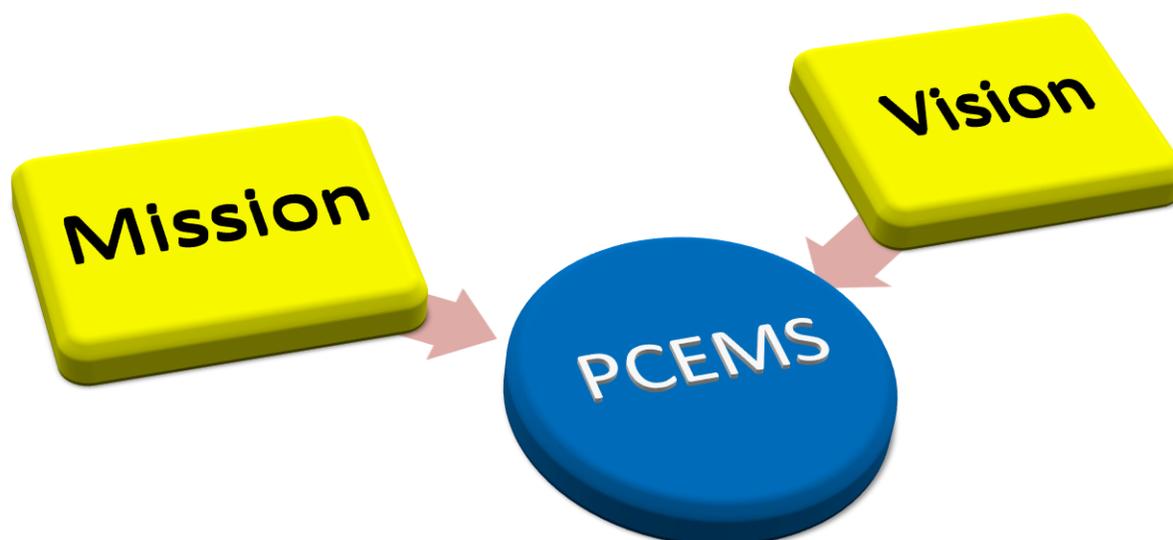
**Paul Riegel, BS, AEMT**  
**Deputy Director**  
**Emergency Management**

# TABLE OF CONTENTS

<b>Mission &amp; Vision</b> .....	2
<b>Introduction</b> .....	2
<b>Portage County EMS Financial Report</b> .....	4
Ambulance Billing Service	
Call Volume	
Charges/Revenues	
Revenue Breakdown	
Primary Payer Mix	
<b>Call Data</b> .....	6
<b>First Responders</b> .....	7
<b>Ambulance Service Area Map</b> .....	9
<b>First Responder Districts Map</b> .....	10
<b>Attachments</b> .....	11
City of Stevens Point Financial Statement	
Amherst Fire District Financial Statement	
County Wide Ambulance Service Financial Statement	

## MISSION

Portage County Emergency Medical Services (EMS) is a unified system dedicated to continuously improving our efforts to deliver health care services to our community with compassionate, quality care in a timely and fiscally responsible manner.



## Vision

Portage County EMS will be a unified, regional, performance based, value driven system that provides a financially sustainable, high quality, customer driven service fueled by state of the art equipment and a highly skilled workforce characterized by innovation, prevention, education, collaboration, and leadership.

## INTRODUCTION

Portage County EMS is a county-based system that covers almost all of the 823 square miles and 70,380 citizens of Portage County Wisconsin and is composed of a multi-faceted approach to pre-hospital care (Figure 1). In addition, the EMS system is supported by an EMS Technical Team, an EMS Oversight Board, and by the assistance of the Portage County Emergency Management Director.

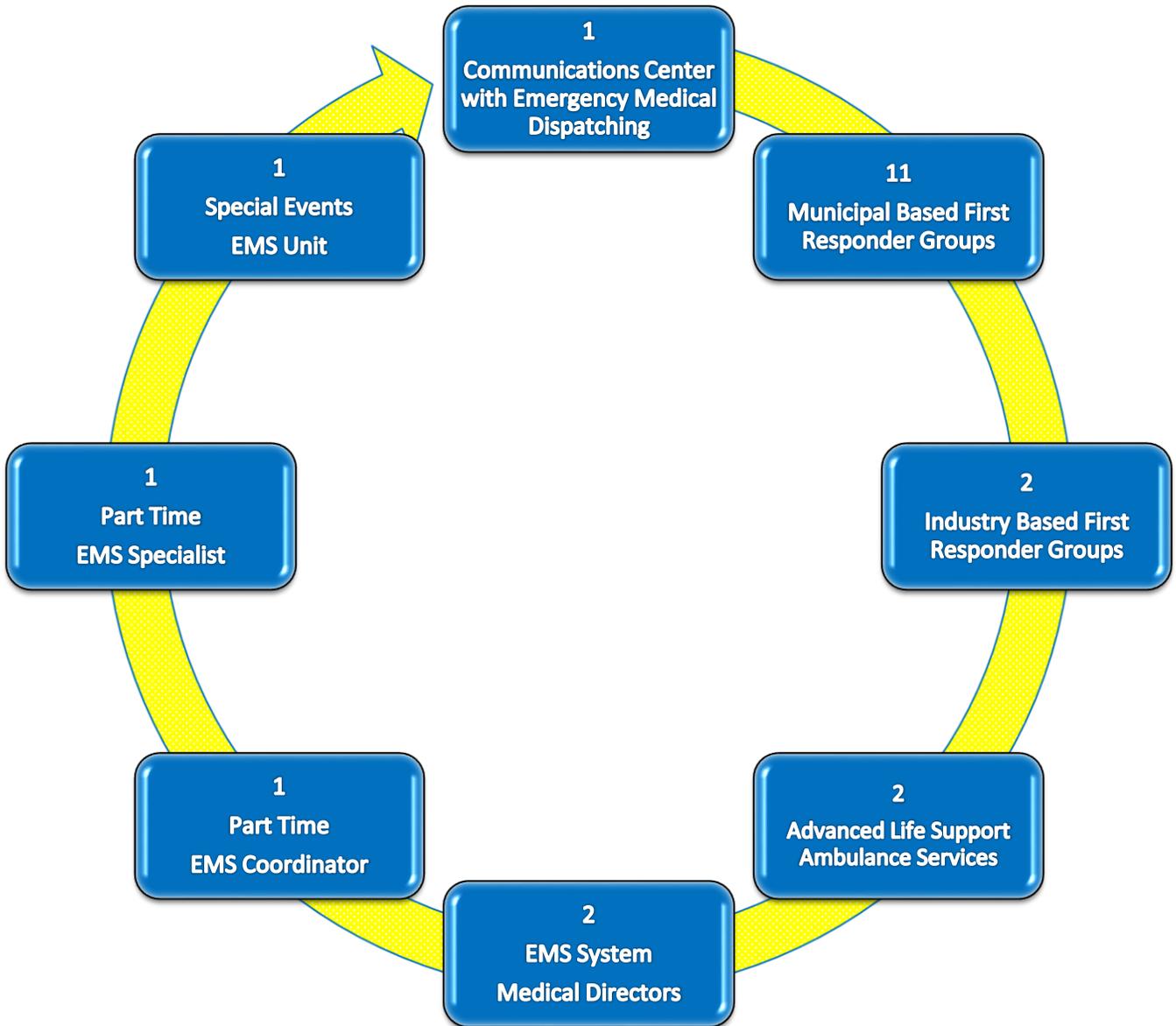


Figure 1 - Portage County EMS Multi-Faceted Approach

# Portage County EMS Financial Reports

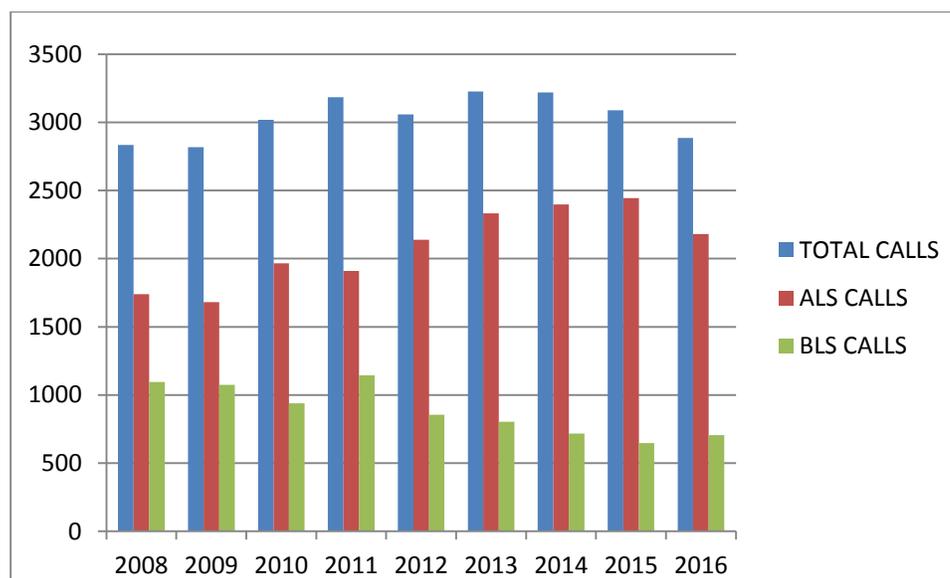
## Ambulance Billing Service

Andres Medical Billing assumed the ambulance billing service role as of November 1, 2014 after a Request for Proposal process was completed.

All financial charts and tables include data from both Andres Medical Billing and 3 Rivers Billing Service. This is done to accurately reflect data through the termination the billing service contract with 3 Rivers occurring on April 30, 2015.

## Portage County Billable Ambulance Run Volume 2008-2016

YEAR	ALS CALLS	BLS CALLS	TOTAL CALLS
2008	1739	1095	2834
2009	1681	1075	2818
2010	1966	938	3020
2011	1909	1144	3185
2012	2140	854	3059
2013	2332	802	3227
2014	2398	717	3219
2015	2444	646	3090
2016	2180	705	2885

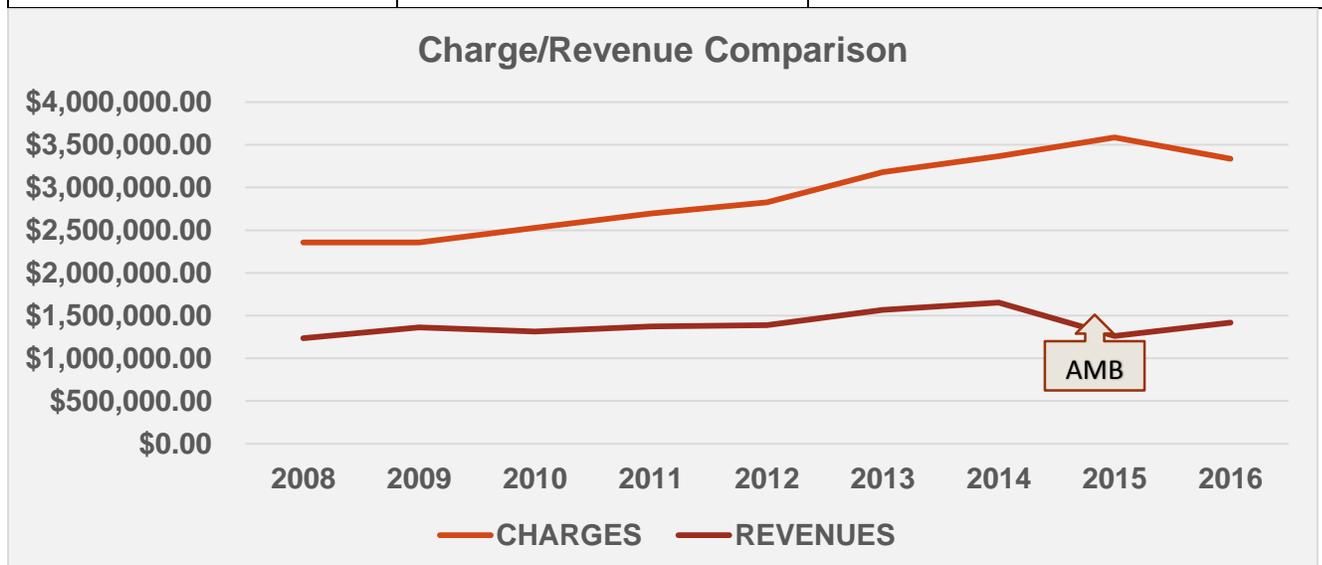


### Portage County Activity Summary with Collection Percentage

PAYOR	% OF CHARGES	COLLECTION %	TOTAL CALLS	GROSS CHARGES	PAYMENTS	AVERAGE
Medicare	62.44	91	2055	\$2,197,673.00	\$875,981.02	\$426.27
Private Insurance	14.86%	83%	489	\$527,851.00	\$413,387.11	\$845.37
Private Pay	12.03%	20%	396	\$288,815.00	\$57,870.67	\$146.14
Medicaid	10.57%	90%	348	\$320,930.00	\$70,598.71	\$202.87
Facility Contract	0.09%	51%	3	\$2,322.00	\$876.68	\$292.23

### Portage County Charges/Revenue Comparison

YEAR	CHARGES	REVENUE
2008	\$2,356,718.00	\$1,233,729.90
2009	\$2,357,085.00	\$1,361,060.39
2010	\$2,526,713.60	\$1,315,350.29
2011	\$2,694,199.00	\$1,375,134.23
2012	\$2,825,480.00	\$1,388,687.04
2013	\$3,181,283.00	\$1,568,107.02
2014	\$3,367,301.00	\$1,651,160.59
2015	\$3,587,984.00	\$1,262,976.09
2016	\$3,337,591.00	\$1,418,409.19



# EMS Call Data

## Distribution of Ambulance Requests by Municipality, 2009-2016

	2009	2010	2011	2012	2013	2014	2015	2016*	% Change 2015 to 2016	% Change 2009 to 2016
City of Stevens Point	1852	1925	2136	2111	2261	2178	2230	2127	-4.6%	14.8%
Saint Michael's Hospital	172	104	102	147	243	138	131	102	-22.1%	-40.7%
Twn of Alban	32	26	23	29	36	23	24	29	<b>20.8%</b>	-9.4%
Twn of Almond	36	34	24	32	38	21	27	29	<b>7.4%</b>	-19.4%
Twn of Amherst	49	51	53	61	67	61	83	64	-22.9%	30.6%
Twn of Belmont	24	19	30	11	13	29	30	17	-43.3%	-29.2%
Twn Buena Vista	19	41	25	33	29	29	46	42	-8.7%	121.1%
Twn of Carson	41	40	53	54	38	38	41	56	<b>36.6%</b>	36.6%
Twn of Dewey	40	31	20	28	25	33	30	34	<b>13.3%</b>	-15.0%
Twn Eau Pleine	28	28	25	28	29	30	50	46	-8.0%	64.3%
Twn of Grant	68	64	61	7	2	0	2	0	-100.0%	-100.0%
Twn of Hull	100	113	138	148	129	148	157	303	<b>93.0%</b>	203.0%
Twn of Lanark	47	43	49	39	43	43	48	26	-45.8%	-44.7%
Twn of Linwood	25	28	26	27	36	35	31	36	<b>16.1%</b>	44.0%
Twn of New Hope	19	24	23	24	19	22	27	25	-7.4%	31.6%
Twn of Pine Grove	34	36	47	33	43	47	47	59	<b>25.5%</b>	73.5%
Twn of Plover	67	46	48	78	70	95	108	191	<b>76.9%</b>	185.1%
Twn of Sharon	41	44	34	52	57	53	67	70	<b>4.5%</b>	70.7%
Twn of Stockton	72	70	84	97	102	82	84	82	-2.4%	13.9%
Village of Almond	9	12	18	15	21	13	16	16	0.0%	77.8%
Village of Amherst	62	72	48	44	58	58	54	44	-18.5%	-29.0%
Village of Amherst Jct	20	13	12	18	14	20	17	20	<b>17.6%</b>	0.0%
Village of Junction City	17	22	26	32	26	27	19	16	-15.8%	-5.9%
Village of Nelsonville	12	2	4	2	5	7	5	3	-40.0%	-75.0%
Village of Park Ridge	10	10	22	25	18	20	25	60	<b>140.0%</b>	500.0%
Village of Plover	546	584	550	559	698	813	797	877	<b>10.0%</b>	60.6%
Village of Rosholt	17	33	43	56	43	32	26	34	<b>30.8%</b>	100.0%
Village of Whiting	206	253	289	266	247	247	293	304	<b>3.8%</b>	47.6%
Other	0	0	4	1	2	5	6	5		
<b>Total</b>	<b>3665</b>	<b>3768</b>	<b>4017</b>	<b>4057</b>	<b>4412</b>	<b>4347</b>	<b>4521</b>	<b>4717</b>	<b>4.3%</b>	<b>28.70%</b>

\*Run number data provided by individual service providers this year.

# First Responders

The term “first responder” is used to mean different things in different settings. Often times it refers to certified EMS personnel that are dispatched to an EMS call who arrive and provide care before the ambulance arrives. It can also mean any person that reacts to an emergency and provides care even if they are getting detailed instructions from the 911 Communication Technician or voice prompts on an AED.



## Automated External Defibrillators (AED)

There are over 356 AEDs currently in Portage County. Many are carried by EMS personnel and law enforcement officers but over 266 are considered public access AEDs and positioned in easy to find locations within public buildings, schools, churches, recreational facilities, stores and office buildings.



**Early  
Defibrillation**

A life-saving defibrillation shock from a Public Access Defibrillator can be delivered much sooner than waiting for EMS arrival.

# Portage County Emergency Medical Services

The County-Wide Emergency Medical Services in Portage County is provided by a system of emergency medical responders and ambulance services. Our ambulance services include Stevens Point Fire Department, Amherst Fire District, and United Emergency Medical Response.

Portage County contracts with Amherst and Stevens Point to provide Intermediate and Paramedic level care and ambulance transport across the county. The Town of Grant contracts with United EMR.

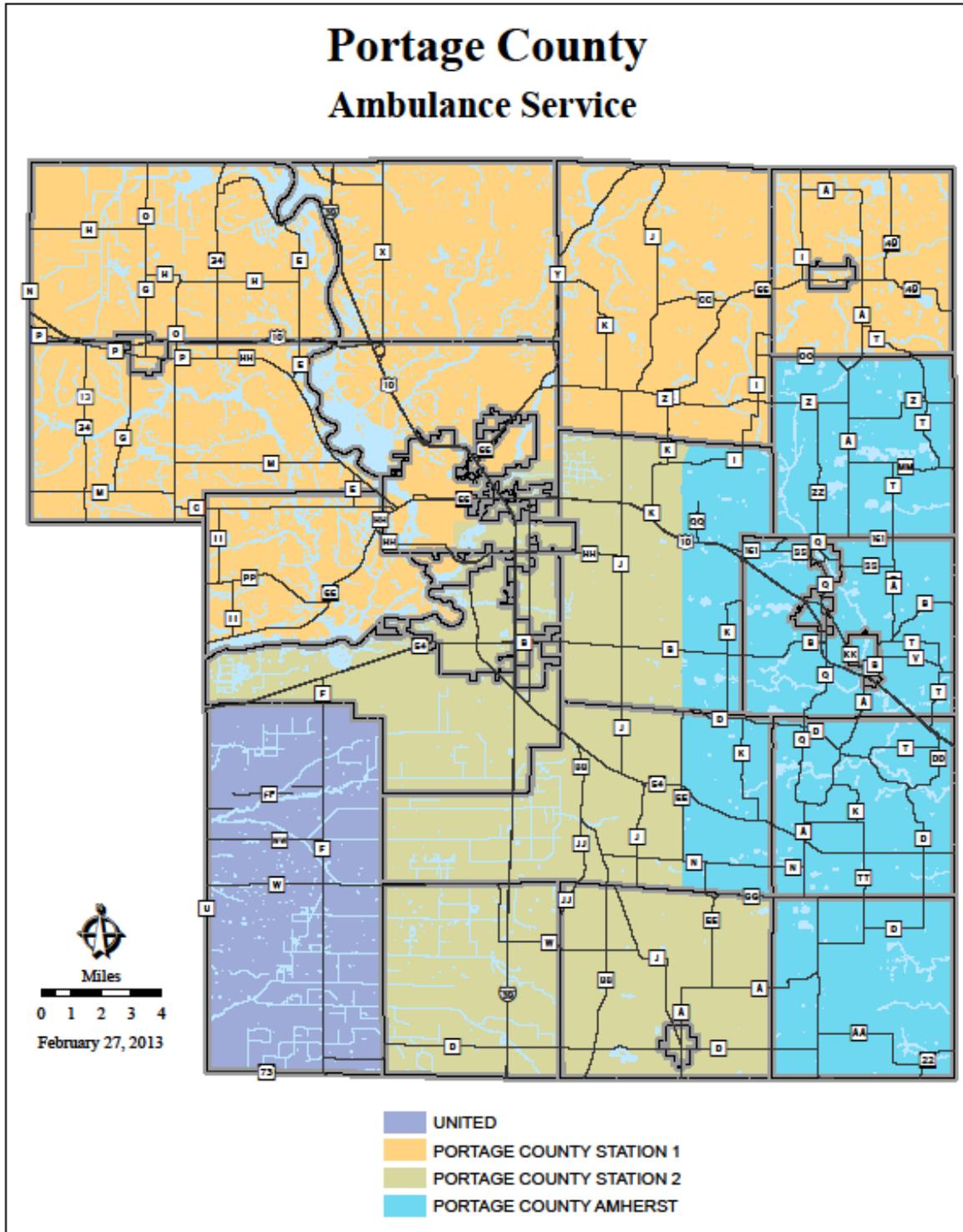
## Additional Information

Additional information and/or copies of this report can be requested by contacting:

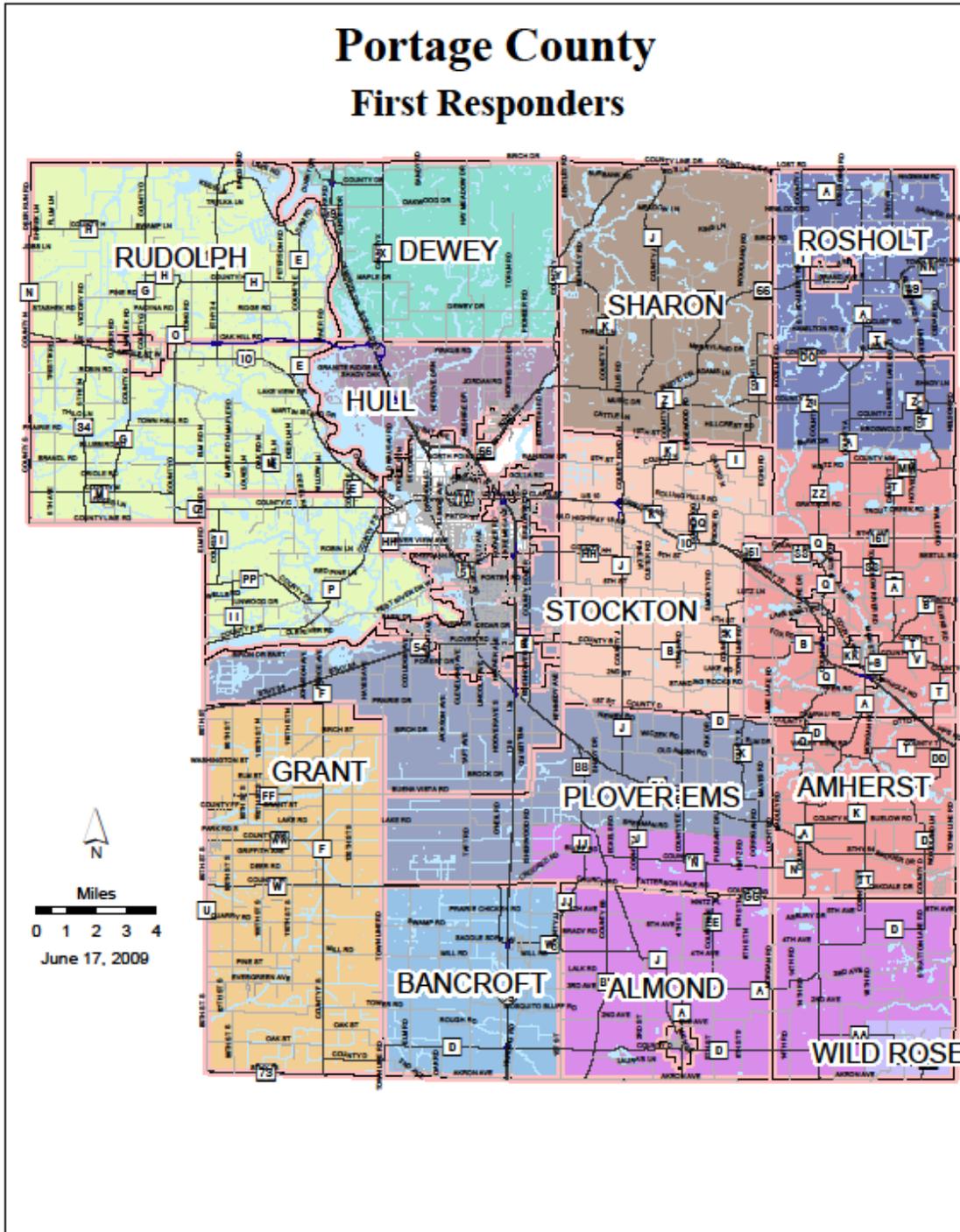
Joe Brandt BS, NRP  
Director  
Department of Emergency Management/EMS

Portage County  
1462 Strongs Ave.  
Stevens Point, WI 54481  
715-346-1437 Office

# Ambulance Service Area Map



# First Responder District Maps



# Financial Reports

## Stevens Point Fire Department

CITY OF STEVENS POINT

BUDGET TO ACTUAL 2016  
Period: 01/17Page: 1  
May 10, 2017 11:42AM

Account Number	Account Title	2016 Prior year Budget	2016 Prior year Actual
<b>GENERAL FUND</b>			
<b>PUBLIC CHARGES FOR SERVICES</b>			
100.46.25210.52	AMBULANCE CONTRACTUAL SERV	.00	6,825
Total PUBLIC CHARGES FOR SERVICES:		.00	6,825
<b>PUBLIC SAFETY</b>			
100.52.25300.1125	ASSISTANT FIRE CHIEF	82,222	82,222
100.52.25300.1128	CAPTAIN'S SALARIES	69,494	71,129
100.52.25300.1205	LIEUTENANT WAGES	199,420	199,887
100.52.25300.1230	F.F./EMT WAGES	643,679	628,798
100.52.25300.1500	LONGEVITY	4,040	3,579
100.52.25300.1530	GENERAL OVERTIME WAGES	128,600	64,409
100.52.25300.1560	F.L.S.A. PAY	8,500	11,466
100.52.25300.1580	HOLIDAY PAY	50,000	58,970
100.52.25300.1610	OFF DUTY AMB. TRIPS	45,000	24,899
100.52.25300.1630	OFF DUTY TRAINING PAY	19,000	20,536
100.52.25300.1670	CLOTHING PAY	10,000	11,743
100.52.25300.1810	MEAL ALLOWANCE PAY	100	.00
100.52.25300.1900	EMPLOYER CONTRIB/WISC RET.	167,878	156,291
100.52.25300.1910	EMPLOYER CONTRIB/S.S. TAX	18,584	15,678
100.52.25300.1920	EMPLOYER CONTRIB/LIFE INSUR	545	548
100.52.25300.1930	WORKERS COMPENSATION PREM	107,932	94,800
100.52.25300.1940	I.C. INSURANCE PREMIUM	2,359	.00
100.52.25300.1950	MEDICAL INSURANCE PREM	271,848	264,695
100.52.25300.1955	HSA CONTRIBUTIONS	12,500	11,600
100.52.25300.2200	GAS/ELECTRIC CHARGES	19,595	17,221
100.52.25300.2203	TELEPHONE UTILITY CHARGES	3,228	3,556
100.52.25300.2204	WATER/SEWER UTILITY CHARGES	2,148	512
100.52.25300.2212	TV SERVICES	2,000	1,356
100.52.25300.2902	CONTRACTED SERVICES - GEN	2,000	567
100.52.25300.2906	IT CONTRACTED SERVICES	.00	.00
100.52.25300.2913	CONTRACTED RADIO/COMM MAIN	500	1,234
100.52.25300.3001	GENERAL SUPPLIES	2,500	1,571
100.52.25300.3025	GENERAL EQUIPMENT	3,500	3,794
100.52.25300.3300	GENERAL TRAVEL EXPENSES	1,000	179
100.52.25300.3301	MILEAGE EXPENSES	1,000	367
100.52.25300.3550	GEN BUILDING MAINT & SUPPLIES	3,000	3,878
100.52.25300.3900	OTHER GEN MISC SUPPLIES	8,000	6,522
100.52.25300.3902	GENERAL LAUNDRY SUPPLIES	500	172
100.52.25300.5108	EMT MALPRACTICE INSUR	15,900	15,900
100.52.25300.5601	GEN HEALTH/SAFETY EXP	500	751
100.52.25300.5603	GENERAL AWARD EXP	1,000	1,467
100.52.25300.5650	PUBLIC EDUCATION EXP	2,000	1,999
100.52.25300.5910	GEN SEMINAR/EDUCATION EXP.	17,000	18,119
100.52.25300.5911	PRE-EMPLOYMENT TESTING	2,000	2,209
100.52.25300.5912	EDUCATIONAL COMPENSATION	5,000	5,918

CITY OF STEVENS POINT

BUDGET TO ACTUAL 2016  
Period: 01/17Page: 2  
May 10, 2017 11:42AM

Account Number	Account Title	2016 Prior year Budget	2016 Prior year Actual
100.52.25300.5913	REGULATED MANDATED EXPEND	1,000	710
100.52.25300.5980	CONTRACT'L RTN OF SURPLUS FD	.00	133,654
100.52.25300.8000	COMPUTER SYSTEM UPGRADES	4,000	2,992
Total AMBULANCE:		1,939,072	1,945,897
GENERAL FUND Revenue Total:		.00	6,825
GENERAL FUND Expenditure Total:		1,939,072	1,945,897
Net Total GENERAL FUND:		1,939,072-	1,939,072-
Net Grand Totals:		1,939,072-	1,939,072-

## Amherst Fire District

## Ambulance

Account Number	Account Name				2016 Budget
101-05	Ambulance				\$ 337,000.00

2015 Year End	1st Quarter	2nd Quarter	3rd Quarter	Purpose	Total To Date
\$ 238,875.08	\$ 38,987.02	\$ 31,067.66	\$ 45,737.27	Payroll - Salary 2016 Budget: \$ 164,518.00	\$ 171,770.88
	\$ 26,174.12	\$ 22,613.36	\$ 18,649.32	Payroll - Hourly 2016 Budget: \$ 70,425.00	\$ 81,079.97
	\$ 3,388.59	\$ 1,663.94	\$ 195.80	Payroll - Overtime 2016 Budget: \$ 4,400.00	\$ 5,650.32
	\$ -	\$ -	\$ -	Payroll - Meetings/Training 2016 Budget: \$ 8,147.00	\$ -
	\$ 3,358.34	\$ -	\$ -	Payroll - FLSA 2016 Budget: \$ 6,000.00	\$ 10,487.35
\$ 18,273.97	\$ 5,539.23	\$ 4,223.89	\$ 5,024.71	Payroll - FICA 2016 Budget: \$ 19,207.00	\$ 17,847.26
	\$ 500.00	\$ 300.00	\$ 350.00	Payroll - Insurance Stipend 2016 Budget: \$ 2,500.00	\$ 1,350.00
\$ 511.13	\$ -	\$ 63.91	\$ 228.44	Clothing - Uniforms 2016 Budget: \$ 1,800.00	\$ 292.35
\$ 10.00	\$ -	\$ 73.00	\$ 163.09	Operations - New Hire 2016 Budget: \$ 1,300.00	\$ 236.09
\$ 482.64	\$ -	\$ -	\$ -	Operations - Tech Support 2016 Budget: \$ 500.00	\$ 150.00
\$ 1,388.34	\$ -	\$ -	\$ -	Operations - Equipment 2016 Budget: \$ 2,300.00	\$ -
	\$ -	\$ -	\$ -	Operations - Office 2016 Budget: \$ 1,300.00	\$ 3,994.00
\$ 8,000.00	\$ 5,000.00	\$ 2,985.00	\$ -	Insurance 2016 Budget: \$ 8,000.00	\$ 7,985.00
\$ 1,724.06	\$ 621.39	\$ 362.42	\$ 357.84	Housing - Rent/Utilities 2016 Budget: \$ 2,500.00	\$ 1,556.16
\$ 238.10	\$ -	\$ -	\$ -	Training - Refreshers 2016 Budget: \$ 3,250.00	\$ -
	\$ -	\$ -	\$ -	Training - Conferences 2016 Budget: \$ 2,000.00	\$ -
	\$ -	\$ -	\$ -	Training - Certifications 2016 Budget: \$ 2,000.00	\$ -
\$ 33,605.80	\$ 8,518.85	\$ 8,518.85	\$ 10,418.53	Benefits - Health Insurance 2016 Budget: \$ 40,618.00	\$ 37,522.67
	\$ 546.39	\$ 543.36	\$ 714.95	Benefits - Dental 2016 Budget: \$ 2,168.00	\$ 2,490.54
\$ (4,269.10)	\$ (1,382.06)	\$ (1,167.48)	\$ (1,557.77)	Benefits - Employee Contributions 2016 Budget: \$ (5,133.00)	\$ (5,486.81)
\$ 298,838.11	\$ 91,269.87	\$ 71,438.94	\$ 81,282.18	<b>TOTALS</b>	\$ 336,915.86

**Portage County  
County Wide EMS/Ambulance Services  
End of Year - PreAudit Report**

	2015		2016		2017
	Actual	Budget	Actual	Budget	Budget
<b>Revenue</b>					
General Property Taxes	1,194,313.00	1,194,313.00	1,336,705.00	1,336,705.00	1,349,086.00
Ambulance Fees & Donations	1,523,860.70	1,601,230.00	1,659,877.61	1,633,215.00	1,690,000.00
Fund Balance Applied	-	184,115.00	-	238,898.00	134,007.00
<b>Total Revenue</b>	<b>2,718,173.70</b>	<b>2,979,658.00</b>	<b>2,996,582.61</b>	<b>3,208,818.00</b>	<b>3,173,093.00</b>
<b>Expenses</b>					
Administration & Support	203,566.89	203,621.00	233,585.47	254,615.00	259,737.00
Ambulance Providers	2,349,210.76	2,420,922.00	2,344,171.32	2,494,013.00	2,530,836.00
First Responders	72,340.86	81,000.00	66,503.24	81,000.00	81,000.00
Equipment Replacement	35,217.00	35,217.00	36,001.86	53,519.00	51,520.00
Vehicle Replacement	-	238,898.00	238,068.00	325,671.00	250,000.00
<b>Total Expenses</b>	<b>2,660,335.51</b>	<b>2,979,658.00</b>	<b>2,918,329.89</b>	<b>3,208,818.00</b>	<b>3,173,093.00</b>
<b>Net Tax Levy</b>	57,838.19	-	78,252.72	-	-
<b>Net fund balance changes</b>	57,838.19		78,252.72		
<b>Vehicle Replacement Fund</b>					
12/31/2015 Balance	403,351.71				
Plus: Additional Funds	86,773.00				
Less: Current Expenses	(238,068.00)				
<b>12/31/2016 Balance</b>	<b>252,056.71</b>				
<b>Equipment Replacement Fund</b>					
12/31/2015 Balance	35,290.50				
Plus: Additional Funds	53,519.00				
Less: Current Expenses	(36,001.86)				
<b>12/31/2016 Balance</b>	<b>52,807.64</b>				
<b>Ambulance Services Fund</b>					
12/31/2015 Balance	64,286.36				
Plus: Additional Funds	78,376.58				
Less: Current Expenses					
<b>12/31/2016 Balance</b>	<b>142,662.94</b>				
<b>Contract Services Fund</b>					
12/31/2015 Balance	244,945.89				
Plus: Additional Funds	133,654.00				
Less: Current Expenses					
<b>12/31/2016 Balance</b>	<b>378,599.89</b>				