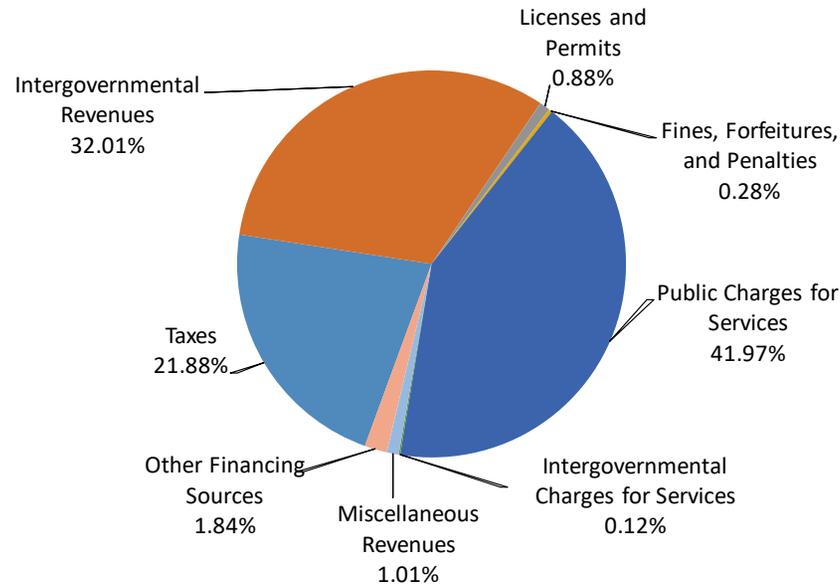


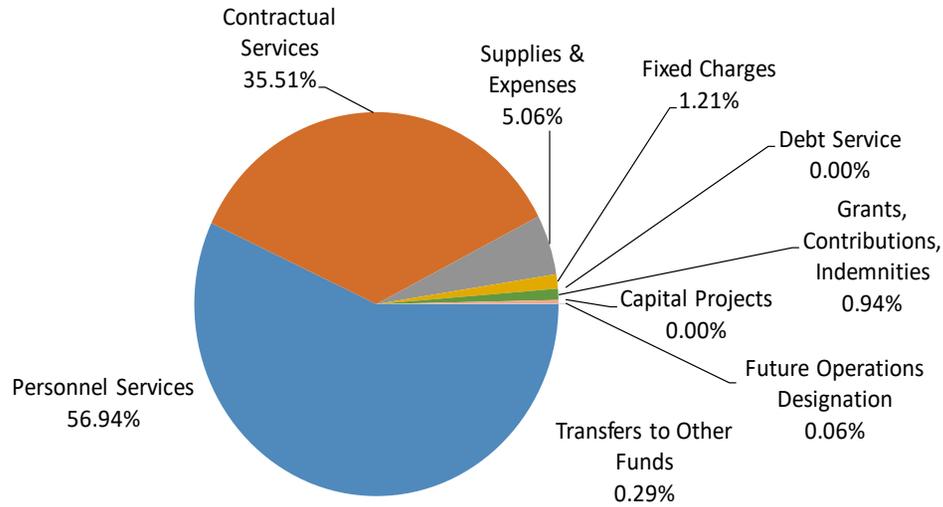
2019 REVENUES BY CLASSIFICATION – HEALTH AND HUMAN SERVICES



	Change from 2018 Modified Budget			
	2018 Modified Budget	2019 Proposed Budget	Amount Change	Percent Change
Taxes	6,182,356	6,161,514	(20,842)	-0.34%
Intergovernmental Revenues	11,005,895	9,013,306	(1,992,589)	-18.10%
Licenses and Permits	249,000	249,000	-	0.00%
Fines, Forfeitures, and Penalties	73,000	80,000	7,000	9.59%
Public Charges for Services	9,529,076	11,817,333	2,288,257	24.01%
Intergovernmental Charges for Services	33,493	34,495	1,002	2.99%
Miscellaneous Revenues	282,251	283,880	1,629	0.58%
Other Financing Sources	1,205,703	518,746	(686,957)	-56.98%
Total Revenues	28,560,774	28,158,274	(402,500)	-1.41%

*These totals may vary from the 2019 County Wide Budget Summary as the amounts reflected include all budgets represented in this section.

2019 EXPENDITURES BY CLASSIFICATION – HEALTH AND HUMAN SERVICES



	2018 Modified Budget	2019 Proposed Budget	Change from 2018 Modified Budget	
			Amount Change	Percent Change
Personnel Services	16,610,862	16,033,797	(577,065)	-3.47%
Contractual Services	9,625,079	9,997,773	372,694	3.87%
Supplies & Expenses	1,558,204	1,423,403	(134,801)	-8.65%
Fixed Charges	329,016	341,688	12,672	3.85%
Debt Service	-	-	-	0.00%
Grants, Contributions, Indemnities	184,835	263,535	78,700	42.58%
Capital Projects	133,700	-	(133,700)	0.00%
Transfers to Other Funds	101,002	82,590	(18,412)	0.00%
Future Operations Designation	18,076	15,488	(2,588)	0.00%
Total Expenses	28,560,774	28,158,274	(402,500)	-1.41%

*These totals may vary from the 2019 County Wide Budget Summary as the amounts reflected include all budgets represented in this section.

VETERANS SERVICES

MISSION:

To provide quality advocacy and comprehensive services to Veterans, their survivors and dependents, while obtaining the greatest possible benefits for those beneficiaries, without regard to race, religion, national origin, age, sex, and physical or mental disabilities.

OVERVIEW:

The Veterans Services Department is mandated by Wisconsin State Statutes Chapter 45 to provide services to military Veterans and dependents, including benefit administration, Veterans economic relief, and care of graves. The department strives to administer all programs by maintaining the highest possible standards of honesty, integrity, impartiality, conduct, and judgment in dealing with all concerned. The department takes great pride in educating Portage County citizens about the services provided, so that Veterans or their families will feel comfortable seeking out the office for assistance with any Veteran-related program.

The Veterans Service Department can assist Veterans with numerous items, some of the functions performed, include: assisting in obtaining and recording Veterans' military separation documents; obtaining military service and medical treatment records, and corrections of such records; assisting Veterans in completing appropriate forms for a variety of state benefits to include subsistence grants, health care grants, retraining grants, GI Bill applications, admissions to state Veterans homes, and property tax credit applications; referring Veterans to various state, federal and non-governmental organizations to assist them and their dependents who are homeless or at risk of being homeless; advising and assisting Veterans and/or spouses, widows/widowers and dependents with applications for Federal U.S. Department of Veterans Affairs (USDVA) pensions, disability compensation, health care enrollment, education, vocational rehabilitation,

life insurance, and home loan guaranty; and assessing the necessary qualifications for an acceptable application for each benefit and submitting applications to the appropriate agency.

The department also conducts outreach to Veterans and Veteran service organizations as well as the general public to increase awareness of the Veterans Services Department mission.

ON THE HORIZON:

Starting in February, 2019 the federal VA is implementing a program entitled Rapid Appeals Modernization Program (RAMP) and Decision Ready Claims (DRC). The DRC program will have a major impact on how the Veterans Service Department conducts its claim processing procedures.

The burden of gathering evidence related to disability/pension claims from all entities (federal, state, local and private) has been shifted to the Veterans Service officer. In other words, the County Veterans Services Department must now request, process and track pertinent evidence related to a particular claim prior to the claim's submission to the federal VA. This change in claim processing will result in a substantial increase in local resource time directed toward preparing and processing claims before the federal VA. The federal VA has been under pressure from Congress to deal with its claims backlog. The DRC program is the federal VA's attempt to reduce their claim processing time statistics by shifting the responsibility of evidence gathering outside of the federal VA's purview.

VETERANS SERVICES

FINANCIAL SUMMARY

	2017 Actual	2018 Modified Budget	2018 Projected Budget	2019 Budget	Change from 2018 Modified Budget	
					Amount Change	Percent Change
Revenue						
Taxes	0	0	0	0	0	N/A
Intergovernmental Revenue	5,750	10,000	11,500	11,500	1,500	15.00%
Licenses and Permits	0	0	0	0	0	N/A
Fines, Forfeits and Penalties	0	0	0	0	0	N/A
Public Charges for Service	0	0	0	0	0	N/A
Intergovernmental Charges for Service	0	0	0	0	0	N/A
Miscellaneous Revenue	23,645	5,000	18,000	5,000	0	0.00%
Other Financing Sources	0	9,000	0	16,000	7,000	77.78%
Total Revenue	\$29,395	\$24,000	\$29,500	\$32,500	\$8,500	35.42%
Expenditures						
Personnel Services	180,799	179,794	165,094	157,183	(22,611)	-12.58%
Contractual Services	14,325	14,960	15,563	17,537	2,577	17.23%
Supplies & Expenses	8,104	6,307	7,062	6,898	591	9.37%
Building Materials	0	0	0	0	0	N/A
Fixed Charges	269	500	270	500	0	0.00%
Debt Service	0	0	0	0	0	N/A
Grants, Contributions, Indemnities	13,982	13,000	13,000	20,000	7,000	53.85%
Capital Projects	0	0	0	0	0	N/A
Cost Allocations	0	0	0	0	0	N/A
Transfers to Other Funds	0	0	0	0	0	N/A
Future Operations Designations	0	5,000	9,000	5,000	0	0.00%
Total Expenditures	\$217,479	\$219,561	\$209,989	\$207,118	(\$12,443)	-5.67%
County Allocation	\$188,084	\$195,561	\$180,489	\$174,618	(\$20,943)	-10.71%
Addition to (Use of) Fund Balance	\$14,113					

VETERANS SERVICES

FINANCIAL SUMMARY HIGHLIGHTS:

- Intergovernmental revenues increase due to an anticipated increase to the Veteran's Services grant provided annually by the Wisconsin Department of Veterans Affairs.
- Other financing sources increase by \$7,000 to provide veterans relief services with donation funds received in prior fiscal years.
- Personnel services decrease overall by 12.58% due to a benefit election change, a 1.00% annual adjustment increase to the County's wage and classification plan along with a 2.00% decrease for health insurance premiums.
- Supplies and expenses increase due to photocopy and printing.
- Grants, contributions and indemnities increased \$7,000 for the purpose of providing aid to veterans, spouses, surviving spouses, minor and dependent children of veterans, and the parents of veterans entitled to aid under ss. 45.81 to 45.84, and to carry out the purposes of s. 45.85.

VETERANS SERVICES

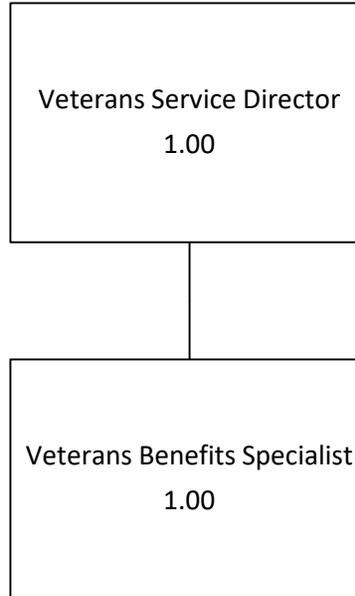
CONTRACTED SERVICES

Type of Services Provided	Annual Cost
Grounds Maintenance – Care of Graves	5,430
Other Contractual	12,107
Total	17,537

CAPITAL OUTLAY

Description	Amount
None	

VETERANS SERVICES



Position Summary (FTE)	2017	2018	2019
Regular Positions	2.00	2.00	2.00
Extra Help	0.00	0.00	0.00
Total	2.00	2.00	2.00

HEALTH & HUMAN SERVICES

MISSION:

To promote the health, safety and well-being of Portage County residents through the offering of a variety of services to residents. Services are available to any resident regardless of age, race, religion, color, sex, national origin, ancestry, handicap, physical condition, development disability [as defined in s.51.01(5)], arrest or conviction record [s.111.32], sexual orientation, marital status, or ability to pay.

OVERVIEW:

The Department of Health and Human Services (HHS) provides a wide range of confidential services designed to enhance the physical and emotional functioning of individuals and families in Portage County. The department's varied and diverse services share a philosophical commitment to the dignity of the individual and a belief that individuals and families can, with proper assistance, positively respond to the challenges that life's problems and crises present. Services are available to all County residents.

Portage County Health & Human Services (PCHHS) department is comprised of four divisions which consist of Administration, Public Health, Community Programs, and Children & Family Services.

Administration provides front desk services which include answering the main phone lines for all client and business contacts, checking in clients for appointments, scheduling appointments, provides medical assistant work for the tele-psychiatry clients and doctors, accessing CARES/KIDS state system to provide customer information for child support and economic support questions, assisting all visitors as necessary to fulfill customer service satisfaction, and assisting clients who can't afford their medications in obtaining prescription medicines by utilizing the Patient Assistance Program.

The **Public Health Division** is committed to preventing disease and promoting health for all citizens in Portage County. The division offers a wide range of public health services focused on the control and containment of human public health hazards. The core functions of public health are to assess and monitor the health status of the entire County, develop public health policy, and assure access to quality health care. The Public Health Division is comprised of four sections: Community Health Programs, Environmental Health Programs, Prevention and Preparedness Programs, and Women, Infants and Children (WIC)/Nutrition Services Programs.

The **Division of Community Programs** provides a variety of services and programs to County residents of all ages. The programs that the division provides are: Community Support Program (CSP), Comprehensive Community Services (CCS), Community Recovery Services (CRS), Adult Protective Services (APS), Crisis Intervention Services, Psychological Services, OWI Services and Special Needs Program Services for Children. There are four programs that fall under the Special Needs Program Services for Children which are the Birth to Three Program (B-3), Family Support Program (FSP), Children's Long Term Support Waivers (CLTS) and Coordinated Services Teams (CST).

The division also oversees the Portage House, a 12 bed group facility that serves male corrections clients that are either referred by the Region 8 Department of Correction Staff or are enrolled in the Community and Residential Corrections program.

Jail Social Work Services are also provided. One full-time social worker is paid for in collaboration by PCHHS and the Portage County Jail. This social worker provides evaluation, outreach, and referral to individuals with

HEALTH & HUMAN SERVICES

mental health issues, AODA issues, or need general support while incarcerated in the Portage County Jail.

The **Division of Children and Families** provides a variety of direct and collaborative services and has four sections: Child Welfare, Juvenile Justice Services, Economic Support, and Child Support.

The Child Welfare unit investigates allegations of child abuse and neglect. The goal of the Juvenile Justice Services is to protect citizens in the community, hold youth accountable for their behavior and assist offenders and their families to develop skills and competencies that prevent crime. The Economic Support Section is responsible for administering various state and federal public assistance programs serving low-income Wisconsin residents. Having merged with PCHHS in 2013, the Child Support program increases family self-sufficiency, reduces child poverty and strongly encourages both parents to financially provide for their children.

ON THE HORIZON:

As PCHHS caseloads continue to rise, the department will need to address the possibility of additional staff. As funding from our state and federal partners remains flat and contracted expenses increase, it will be increasingly more difficult to balance the budget without cutting vital programs or developing a further reliance on county tax levy.

The department is looking at potential reorganizations to gain efficiencies. The department will continue to maximize state/federal dollars when those dollars can support programs and positions in the department. The increase in referrals that result in court ordered services continues to rise and this is having a direct impact on expenses.

The state continues to add new expectations and refined performance standards for Child Welfare and Juvenile Justice Programs. Similar demands from the state and changing practices/programs in the field of health and human services also affect many other services in the department. Additionally the lack of an available psychiatrist is going to impact the budget as well. The department needs to achieve state standards or failure to do so will impact funding, liability, and the ability to achieve PCHHS's mission.

HEALTH & HUMAN SERVICES

FINANCIAL SUMMARY

	2017 Actual	2018		Change from 2018 Modified Budget		
		Modified Budget	2018 Projected Budget	2019 Budget	Amount Change	Percent Change
Revenue						
Taxes	5,033,582	5,153,085	5,153,085	5,153,085	0	0.00%
Intergovernmental Revenue	8,550,376	9,198,115	7,320,969	7,232,425	(1,965,690)	-21.37%
Licenses and Permits	249,993	249,000	249,168	249,000	0	0.00%
Fines, Forefeits and Penalties	70,529	73,000	80,000	80,000	7,000	9.59%
Public Charges for Service	2,425,444	2,599,295	4,649,648	4,784,459	2,185,164	84.07%
Intergovernmental Charges for Service	28,050	25,480	25,980	26,460	980	3.85%
Miscellaneous Revenue	41,792	25,310	47,750	29,080	3,770	14.90%
Other Financing Sources	0	100,144	292,945	110,131	9,987	9.97%
Total Revenue	\$16,399,766	\$17,423,429	\$17,819,545	\$17,664,640	\$241,211	1.38%
Expenditures						
Personnel Services	8,863,895	9,660,356	9,614,114	9,497,113	(163,243)	-1.69%
Contractual Services	6,388,365	7,146,890	7,633,680	7,584,525	437,635	6.12%
Supplies & Expenses	309,391	409,501	390,331	404,982	(4,519)	-1.10%
Building Materials	0	0	0	0	0	N/A
Fixed Charges	31,894	31,292	26,596	29,667	(1,625)	-5.19%
Debt Service	0	0	0	0	0	N/A
Grants, Contributions, Indemnities	63,629	65,500	62,900	67,900	2,400	3.66%
Capital Projects	0	0	0	0	0	N/A
Cost Allocations	0	0	0	0	0	N/A
Transfers to Other Funds	0	0	0	0	0	N/A
Future Operations Designations	102,611	109,890	91,924	80,453	(29,437)	-26.79%
Total Expenditures	\$15,759,785	\$17,423,429	\$17,819,545	\$17,664,640	\$241,211	1.38%
County Allocation	(\$639,981)	\$0	\$0	\$0	\$0	N/A
Addition to (Use of) Fund Balance	\$639,981					

HEALTH & HUMAN SERVICES

FINANCIAL SUMMARY HIGHLIGHTS

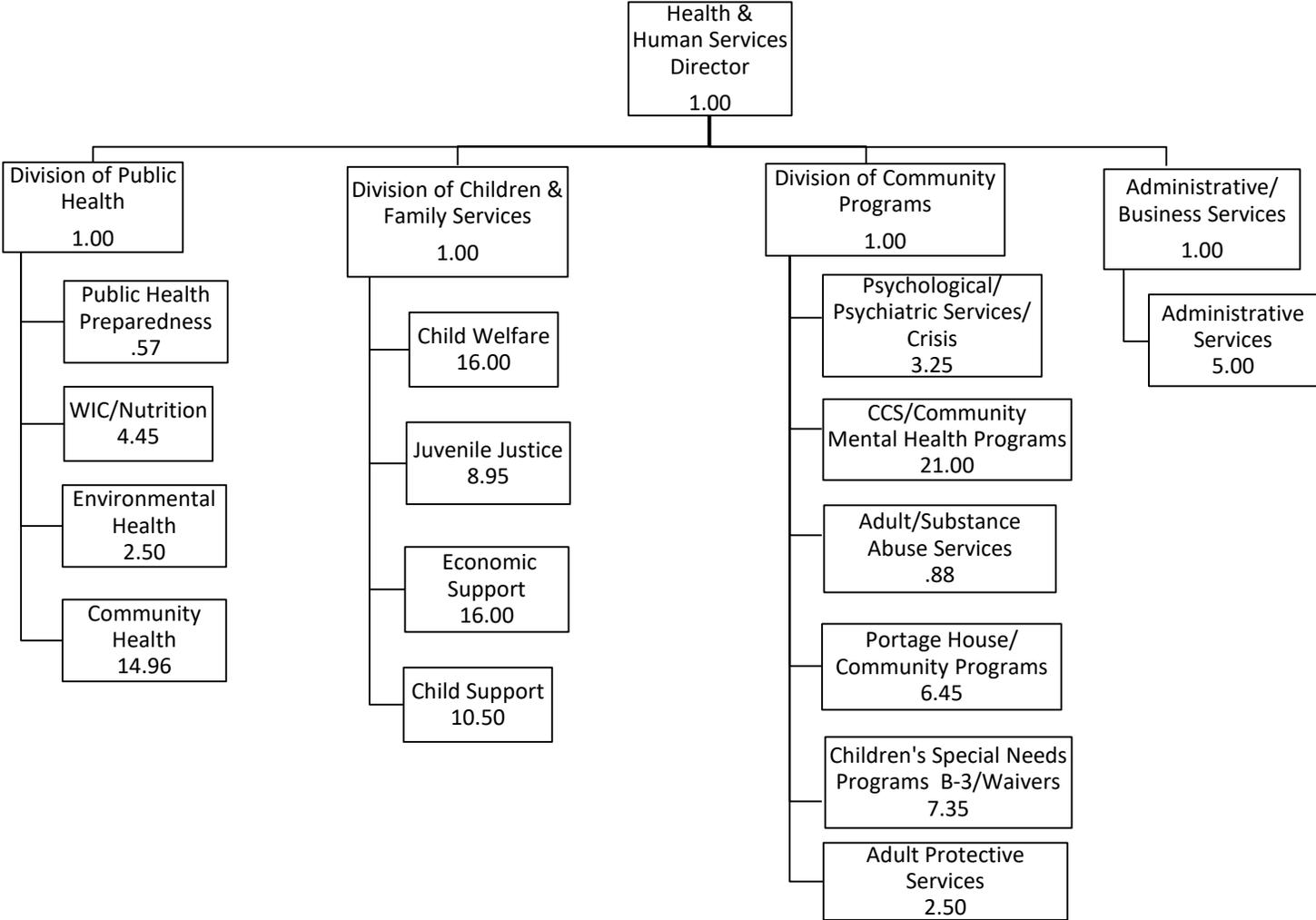
- Taxes remain flat with a 0% increase. This amount funds 29.2% of the overall expenditures.
- Intergovernmental revenues decreased 21.4% or 1,965,690 primarily due to a reclassification of CCS revenue to public charges for services in the amount of \$2,059,980. Otherwise, this represents a slight increase of 1.3% or \$94,290. This category represents 40.9% of the department's overall revenue.
- Fines, forfeits, and penalties increase by \$7,000 or 9.6% based on estimates for OWI surcharges collections.
- Public charges for services increase overall by 84.1% or \$2,185,164 primarily due to a reclassification of CCS revenue from intergovernmental revenues in the amount of \$2,059,980. Otherwise, this represents an increase of \$125,184 or 2.7% including an increase for school nursing contracts (\$34,895); an increase for out of home placement revenue from SSI and child support collections (\$56,548); and an increase in CCS fees. This category represents 27.1% of the department's overall revenue.
- Other financing sources increase by 10.0% or \$9,887 for planned uses of dental funds (\$9,678) and prevention funds (\$20,000) for public health programs, along with a planned decrease of \$16,361 for IV-E legal services by the Corporation Counsel Office to fund a lawyer and paralegal. In 2018, 80% of the costs for these positions is funded from HHS High Cost fund balance, with the intent to reduce the amount each year. In 2019, the amount of the transfer decreases from 80% to 60%, and by 20% each budget year thereafter.
- Personnel costs decrease by 1.7% or \$163,243 which reflects: removal of an employed psychiatrist position (currently contracted and recruiting); a decrease for health insurance (\$126,286); the additional of 1.0 FTE CCS QA Specialist (\$83,369); the addition of 1.0 FTE CCS Program Assistant (\$57,187); and a reorganization within Environmental Health (\$1,445). Personnel costs are 53.8% of the overall budget.
- Contractual services increase by 6.1% or \$437,635 overall. This increase primarily consists of: the addition of agent reimbursement fees (\$15,649); the addition of Children First contracted services (\$10,975); increase for child support cooperative agreements (\$13,300); increase for psychiatry services (\$285,120); increase for inpatient services (\$39,128); increase for IMD services (\$179,825); decrease for CLTS TPA waiver expenses (\$18,980); and a decrease for out of home placement expenses (\$111,376). Contractual services are 42.9% of the overall budget.
- Supplies and operating expenses decrease 1.1% or by \$4,519. This category generally includes supplies, travel expenses, and training expenses.
- Future operations designations decrease by \$29,437 for reduction in IV-E legal services transfer to the General Fund for Corporation Counsel. This corresponds with the other financing sources decrease as well.

HEALTH & HUMAN SERVICES

CONTRACTED SERVICES

Type of Services Provided			
Comprehensive Community Services	1,344,000	Community and Residential Programs	85,467
Other Contractual Services (Telephone, Computer Service)	784,824	Cooperative Agreements	84,000
Inpatient	675,440	Innovation Services – Boys & Girls Club	50,000
Foster Care	580,944	Shelter Care	48,541
Children’s Long Term Support (CLTS) Waiver Services	490,520	Wrap Around Services	48,508
Physician Services	365,120	FOSS	40,000
CBRFs	357,332	Transportation	36,117
Treatment Foster Care	353,043	Dental Program Contractual Services	34,209
Residential Care	338,955	AODA Prevention	22,325
Institution of Mental Disease (IMD)	179,825	Respite Services	21,750
Birth to Three Therapy Services	175,420	AODA Detoxification Services	20,000
Supervised Visitation Services	170,000	Intensive Supervision Program	20,000
Residential Treatment Services	165,050	Children First Services	20,000
Gateway Weekend Report Center	147,540	Interpreter Services	18,190
Wisconsin Heating and Energy Assistance Program	137,594	Total	7,584,525
Juvenile Correctional Services	127,180		
Gateway Report Center/Truancy Abatement Program	120,000		
Kinship Care Benefits	113,714		
Guardianship	108,000		
Group Care	100,917		
Post Reunification Program	100,000		
Born Learning Initiative	100,000		

HEALTH AND HUMAN SERVICES



Position Summary (FTE)	2017	2018	2019
Regular Positions	114.99	122.32	124.76
Extra Help	0.00	0.00	0.00
Total	114.99	122.32	124.76

*Portage House/Community Programs includes .25 FTE for the shared Justice Programs Director position.

AGING & DISABILITY RESOURCE CENTER

MISSION:

To support seniors, adults with disabilities, and their families and caregivers by offering easy access to services and by fostering a caring community that values lifelong contributions, maximum independence, and individual dignity.

OVERVIEW:

The Aging & Disability Resource Center (ADRC) of Portage County functions as both a county aging unit and an ADRC and has one board overseeing both of these roles.

The development of a comprehensive and coordinated aging service system, as well as the functions and responsibilities of the Aging Network, are outlined in Title III of the Older Americans Act of 1965, as amended. The creation of county/tribal aging units is further clarified in the Wisconsin Elders Act – 1991 Wisconsin Act 235, Wisconsin State Statutes 46.82 and Wisconsin State Statutes 59.53(11).

Aging units serve individuals age 60 and older, as well as caregivers of older adults, regardless of income. Services of an aging unit include, but are not limited to: providing access to information and opportunities available through the aging unit; planning for and administering state allocated funds; providing a visible access point of contact for individuals to obtain information about public and private community resources; organizing and administering congregate programs – nutrition, adult day care, etc.; securing a county-wide transportation system that makes programs/opportunities accessible to, and meets the needs of older adults; assisting in representing the needs, views and concerns of older adults and assisting older adults in expressing their views; and advocating on behalf of older adults.

Beginning in 1998 pilot counties, including Portage, aging units or human service agencies could apply to and receive contracts from the state to operate **Aging & Disability Resource Centers (ADRCs)** under Wisconsin State Statutes 46.283. ADRCs are service centers that provide a place for the public to get accurate, unbiased information on all aspects of life related

to aging or living with a disability. The public can contact ADRCs to receive information and assistance regarding not only the public benefits that may be available for older adults, adults with disabilities, and their caregivers, but all of the programs and services in the area which are available to help meet an individual's or family's needs. Individuals, family/friends, or professionals working with issues related to aging, physical disabilities, mental health or substance use disorders, can receive information tailored to each person's situation.

Some of the programs and/or services offered at the ADRC include:

Adult Day Center offers supervised programming for those who need extra care to remain living in the community as independently as possible. The Adult Day Center offers family and other caregivers a break from their caregiving responsibilities.

Benefit Specialists provide accurate information on public and private benefits and programs; assistance in determining benefits or programs to which a person is entitled; will discuss individual choices and programs to services to best meet the individual's needs.

Caregiver Support Services are available to family members, neighbors and friends who care for people age 60 and older or people with Alzheimer's disease, Parkinson's or other dementias regardless of age. This program also coordinates the Dementia Friendly Community efforts.

Information & Assistance staff are trained specialists providing individualized confidential consultation on a wide-variety of topics including: adaptive or durable medical equipment, assisted living, caregiving, in-home services, elder abuse, health concerns, home modifications, housing options, personal care, vocational services, transportation, volunteer opportunities, education, recreation, and publicly funded long-term care services.

Nutrition offers both congregate dining and home delivered meals throughout the County. The Nutrition Program is for people age 60 and older and their spouses.

AGING & DISABILITY RESOURCE CENTER

Senior Center, commonly referred to as Lincoln Center, offers a diverse selection of educational, evidenced based health programs, fitness activities, creative arts and recreational opportunities through the leadership of community groups and individuals, the majority of whom are seniors.

RSVP promotes volunteerism, targeting people age 55 and older as a means of addressing critical community needs, and to provide a high quality experience that will enrich the lives of the volunteers.

Foster Grandparents serve in Portage County schools and Head Start classrooms working one-on-one or in small groups on reading, language, math & social skills, giving undivided time to the students to help them gain success in their studies.

Transportation is available for seniors and adults with disabilities who are in need of a ride, including transportation to the senior center, dining sites, adult day center, employment, volunteer work stations, grocery shopping and medical appointments. This program is funded by the ADRC and operated by Central Transportation.

ON THE HORIZON:

Many ADRC services continue to be funded at least in part by the federal government, so there is always concern about the failure of Congress to pass a budget leading to another version of Sequestration. This possibility impacts all Older Americans Act (OAA) programs, RSVP and the Foster Grandparent Program. At the ADRC of Portage County OAA funds in part: Nutrition, Evidence-based Health Programs, Transportation and Caregiver Support Services.

The federal government's continued support of the State Health Insurance Program (SHIP) is in question. This program supports the efforts of the Elder Benefit Specialists (EBS) to assist seniors in the community to review their Medicare Part D coverage during the fall open enrollment period. An EBS has no financial stake in what company is chosen so their information is unbiased and the service is free to seniors.

The Wisconsin Department of Health Services is looking at the funding formulas for how the OAA dollars will be distributed in the state. Portage County is a midsize county in the state making it difficult to project whether there will be a cut or an addition to these funds.

A reallocation formula will be determined for ADRCs from the Department of Health Services. This will not take place until 2020. As a first generation ADRC, Portage County will face a significantly different formula that will result in a reduction of funding unless more dollars are added to the program state-wide. There is also a change in funding effective in 2019 that will limit the amount the ADRC receives for Nursing Home Relocations.

The ADRC receives more than \$100,000 in funding from the United Way of Portage County. The four programs receiving funding are Rural Home Delivered Meals, The Adult Day Center, Volunteer Caregivers and the Evidence-based Health Programs. These programs are not guaranteed funding and a loss of United Way dollars would be a devastating blow to these programs which are looked at as leaders in the state. This review comes at a time when the numbers of class leaders, classes offered and participants is increasing. The ADRC and other community partners will be reviewing the success and efficacy of ADRC Evidence-based Health Programs with the United Way.

The staff at the ADRC are always looking for new and innovative ways to attract three generations of seniors, adults with disabilities and their caregivers to our programs. The Senior Center Advisory Council is looking at programs that would be of interest to younger seniors.

2019 will be the first full year of the revitalized Nutrition Program that will include scratch cooking from Lincoln Center. Smaller changes in Almond, Bancroft and Rosholt are also planned including the introduction of My Meal My Way in Rosholt.

The ADRC will continue to monitor the success of the merged transportation program with the City of Stevens Point.

AGING & DISABILITY RESOURCE CENTER

FINANCIAL SUMMARY

	2017 Actual	2018 Modified Budget	2018 Projected Budget	2019 Budget	Change from 2018 Modified Budget	
					Amount Change	Percent Change
Revenue						
Taxes	686,042	714,811	714,811	714,811	0	0.00%
Intergovernmental Revenue	1,864,123	1,798,323	1,914,427	1,742,153	(56,170)	-3.12%
Licenses and Permits	0	0	0	0	0	N/A
Fines, Forfeits and Penalties	0	0	0	0	0	N/A
Public Charges for Service	323,368	240,905	234,245	238,805	(2,100)	-0.87%
Intergovernmental Charges for Service	7,399	8,013	8,013	8,035	22	0.27%
Miscellaneous Revenue	237,780	235,981	241,419	237,620	1,639	0.69%
Other Financing Sources	0	175,676	149,700	0	(175,676)	-100.00%
Total Revenue	\$3,118,712	\$3,173,709	\$3,262,615	\$2,941,424	(\$232,285)	-7.32%
Expenditures						
Personnel Services	2,216,509	2,008,587	1,978,020	2,046,299	37,712	1.88%
Contractual Services	268,202	579,120	568,862	524,591	(54,529)	-9.42%
Supplies & Expenses	454,129	374,220	358,539	276,622	(97,598)	-26.08%
Building Materials	0	0	0	0	0	N/A
Fixed Charges	6,881	8,047	6,558	6,489	(1,558)	-19.36%
Debt Service	0	0	0	0	0	N/A
Grants, Contributions, Indemnities	116,257	70,035	80,522	76,935	6,900	9.85%
Capital Projects	53,168	133,700	133,700	0	(133,700)	-100.00%
Cost Allocations	0	0	0	0	0	N/A
Transfers to Other Funds	0	0	0	0	0	N/A
Future Operations Designations	131,314	0	136,414	10,488	10,488	N/A
Total Expenditures	\$3,246,460	\$3,173,709	\$3,262,615	\$2,941,424	(\$232,285)	-7.32%
County Allocation	\$127,748	\$0	\$0	\$0	\$0	N/A
Addition to (Use of) Fund Balance	(\$127,748)	-	-	-		

AGING & DISABILITY RESOURCE CENTER

FINANCIAL SUMMARY HIGHLIGHTS

- Taxes remain flat with a 0% increase. This amount funds 24.3% of the overall budget.
- Intergovernmental revenues decrease by 3.12% or \$56,170 resulting from utilizing existing grant amounts and reviewing current claiming for grant expenses. This includes the reduction of a one-time grant for \$27,000 from GWAAR for consulting regarding sustainable kitchens in 2018.
- Public charges for services decrease slightly primarily for projected fees for adult day care services.
- Miscellaneous revenues remain relatively flat with a 0.69% increase.
- Other financing sources decrease due to the completion of the kitchen for the nutrition program and the purchase of chairs and tables for the dining rooms in 2018. There are no planned uses of fund balance in the 2019 budget.
- Personnel services overall increase by 1.88% due to a 1.00% annual adjustment increase to the County's wage and classification plan along with a 2.00% decrease for health insurance premiums.
- Contractual services decrease by 9.42% or \$54,529 for a one-time subcontract for consulting regarding sustainable kitchens (\$30,000) and a decrease in transportation services for the Almond-Bancroft due to an anticipated change for meal delivery (\$28,711).
- Supplies & expenses decrease by 26.08% or \$97,598 as a result of changes in the nutrition program from purchasing meals to cooking meals (\$91,765).
- Fixed charges decrease by 19.36% due to an anticipated decrease in rent.
- Grants, contributions, indemnities increase by 9.85% due to projected volunteer stipends.
- Capital projects decrease due to the purchase of chairs and tables for the ADRC dining room and remodeling of the kitchen which will be completed in 2018.

AGING & DISABILITY RESOURCE CENTER

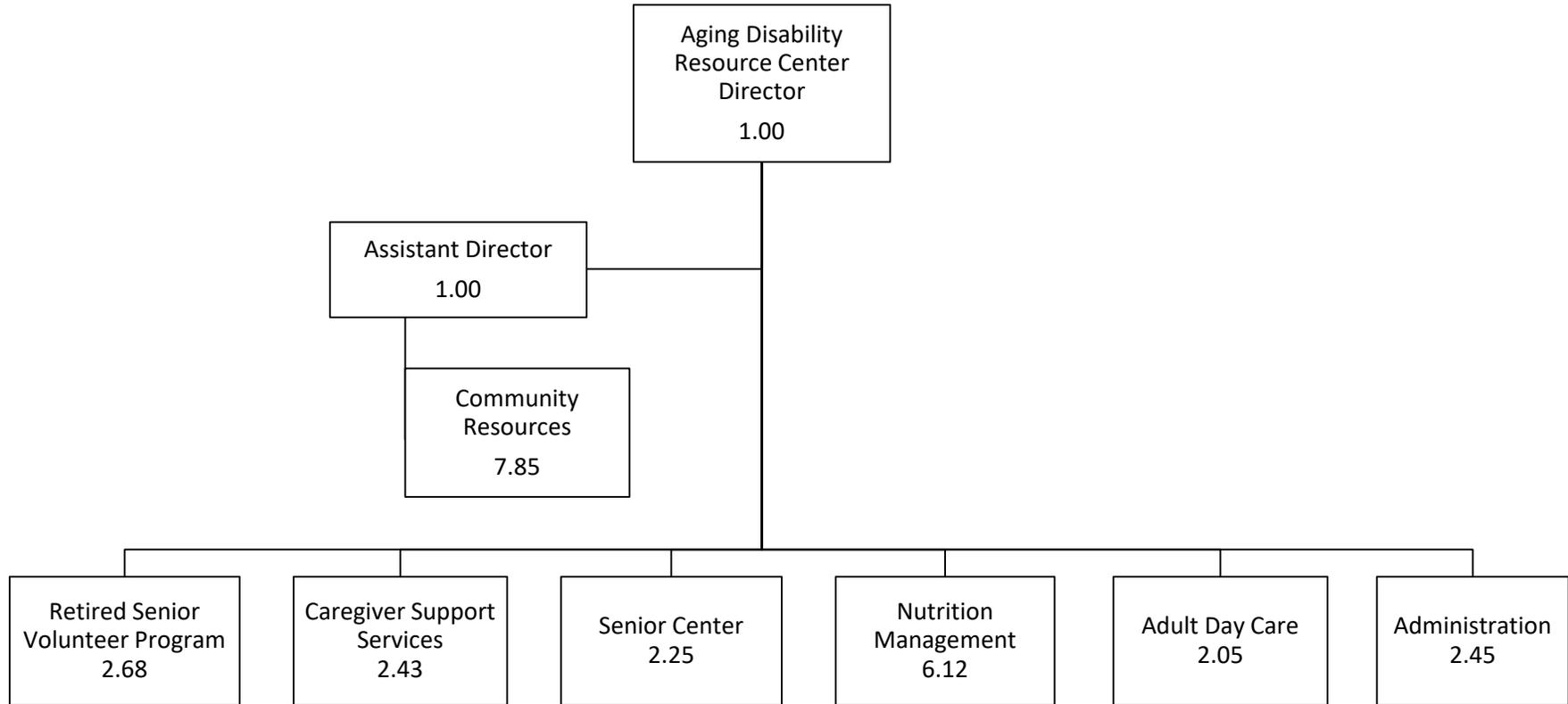
CONTRACTED SERVICES

Type of Services Provided	
Transportation Services	307,418
Computer Services	106,018
Contracted Food Provider	29,281
Respite Services	26,269
Personal Care Services	10,800
Supportive Home Care	5,770
Other Contractual Services	39,035
Total	524,591

CAPITAL OUTLAY

Description	Amount
None	

AGING DISABILITY RESOURCE CENTER



Position Summary (FTE)	2017	2018	2019
Regular Positions	29.94	26.28	27.83
Extra Help	0.13	0.13	0.13
Total	30.07	26.41	27.96

HEALTH CARE CENTER

MISSION:

To provide quality, individualized, cost effective, residential and rehabilitative services in an atmosphere of compassion and respect for adult clients with short and long-term care needs.

OVERVIEW:

Portage County Health Care Center (PCHCC) is a 100 bed Skilled Nursing Facility licensed by the State of Wisconsin. The facility is both Medicare and Medicaid certified. The center provides the key services detailed below.

Short Term Care/Sub Acute Care Service would follow hospitalization, and provide medical and therapy services, bridging the transition between hospital and home. Services include:

- Complex medical management
- RN Supervision with Medical Director oversight
- Wound care
- Post-surgical orthopedic
- IV therapy
- Physical, occupational, & speech therapies
- Interactive support planning
- Respiratory care
- Diabetic management

Long Term Care is for clients in need of a high degree of ongoing medical attention and/or supervision. Care staff work towards helping each individual achieve and maintain an optimal level of self-care and independence.

Dementia Care Advanced Stages offers specialized care for residents with Alzheimer's disease or other related dementia, which may require a high level of medical management and physical care. Nursing and Life

Engagement Professionals receive additional training and provide attention to meeting physical, emotional and recreational needs of residents with advanced stages of dementia. Care is focused on offering support, reassurance and security to these individuals. Psychological overview is also provided through Psychiatrist Services. PCHCC is also now certified as a "Dementia Friendly" trained facility and certified for music therapy per resident request.

Hospice Services are available to residents who need end of life care. Our Portage County Health Care Center works in partnership with six hospice services to provide this supportive end of life care often required in a skilled setting. Palliative and other resident/family services are also available to residents as selected.

ON THE HORIZON:

PCHCC is focused on improving financial sustainability. The anticipated shortfall for the 2019 operating budget is \$392,615, a decrease of 57.4% over the previous year. The November ballot will include a referendum to exceed the tax levy limit to offset PCHCC operational deficits by \$1.4M for four years. The 2018 projection shortfall is estimated to be \$51,115; however, this amount includes a one-time payment of \$415,390 received from prior year shortfalls from the Medicaid supplemental program due to excess funds at the state level. This is a non-recurring payment.

As always, the PCHCC strives to provide high quality care services to the people who choose the facility. Portage County remains a progressive global community service provider to those with skilled, rehabilitative and dynamic aspects of care surrounding the aging process. A well-developed management team ensures strong leadership and guidance with ensuring a comfortable, home-like setting.

HEALTH CARE CENTER

FINANCIAL SUMMARY

	2017 Actual	2018 Modified Budget	2018 Projected Budget	2019 Budget	Change from 2018 Modified Budget	
					Amount Change	Percent Change
Revenue						
Taxes	100,000	100,000	100,000	100,000	0	0.00%
Intergovernmental Revenue	548,300	553,690	989,716	526,000	(27,690)	-5.00%
Licenses and Permits	0	0	0	0	0	N/A
Fines, Forfeits and Penalties	0	0	0	0	0	N/A
Public Charges for Service	7,277,097	6,688,876	6,766,875	6,794,069	105,193	1.57%
Intergovernmental Charges for Service				0	0	N/A
Miscellaneous Revenue	16,592	15,960	12,598	12,180	(3,780)	-23.68%
Other Financing Sources	164,532	920,883	51,115	392,615	(528,268)	-57.37%
Total Revenue	\$8,106,521	\$8,279,409	\$7,920,304	\$7,824,864	(\$454,545)	-5.49%
Expenditures						
Personnel Services	5,073,470	5,156,908	4,648,460	4,715,364	(441,544)	-8.56%
Contractual Services	1,983,824	2,020,672	2,088,409	1,965,009	(55,663)	-2.75%
Supplies & Expenses	706,075	789,684	797,731	756,521	(33,163)	-4.20%
Building Materials	0	0	0	0	0	N/A
Fixed Charges	271,347	290,657	294,916	306,133	15,476	5.32%
Debt Service	0	0	0	0	0	N/A
Grants, Contributions, Indemnities	366,798	17,300	86,600	79,700	62,400	360.69%
Capital Projects	0	0	0	0	0	N/A
Cost Allocations	0	0	0	0	0	N/A
Transfers to Other Funds	0	0	0	0	0	N/A
Future Operations Designations	5,007	4,188	4,188	2,137	(2,051)	-48.97%
Total Expenditures	\$8,406,521	\$8,279,409	\$7,920,304	\$7,824,864	(\$454,545)	-5.49%
Surplus/(Deficit)	(\$300,000)	\$0	\$0	\$0	\$0	N/A

HEALTH CARE CENTER

FINANCIAL SUMMARY HIGHLIGHTS:

- The operating budget for the Health Care Center presents a structural deficit for the Health Care Center fund – meaning the current resources **available** for the operations of the skilled nursing facility do not meet the current expenses **required** to operate the facility. A referendum question is placed on the November 6, 2018 general election ballot to ask voters to exceed the levy limit for Portage County in an amount up to \$1.4 million for the next four fiscal years, 2019 – 2022. This question will assist the County in developing the next stages of planning for the Health Care Center.
- The budget is based on an assumption of a census of 60 patients per day for the fiscal year 2019.
- Property tax revenue remains flat at \$100,000 for 2019.
- Intergovernmental revenues decrease by 5.00% based on formula projections utilizing the County's Medicaid rate and estimated number of residents for supplemental funding from the State. This funding helps to offset shortfalls in Medicaid program funding.
- Public charges for services increase by 1.57% or \$105,193 based on an increase in the daily rate and projected increases from third party payor sources. Fees are estimated based on the current payor mix from recent an historical census data. The current Medicare census is very strong and increases the overall projection for fees.
- The budget includes a decrease for miscellaneous revenues for rebates generated from use of various purchasing groups.
- The anticipated shortfall for the operating budget in 2018 is \$392,615, a decrease of 57.37% over the previous year. The anticipated shortfall will reduce the unrestricted net position of the Health Care Center fund.
- Personnel services decrease by 8.56% overall which includes a 1.00% annual adjustment increase to the County's wage and classification plan along with a 2.00% decrease for health insurance premiums. The budgeted expenses incorporate previous reorganizations in the nursing and dietary sections of the budget. The HCC budget is based on hours to serve the estimate for the daily census and not positions which explains the significant decrease from the prior year.
- Contractual services decrease by \$55,663 or 2.75% primarily due to a recommended decrease of \$40,800 for the decertification of 20 nursing home beds. Other contractual decreases include an overall decrease in therapy services resulting from the decrease in census.
- Supplies and expenses decrease by 4.20% overall primarily due to decreases in medical equipment purchases, medical supplies, and pharmaceutical expenses.
- Fixed charges are expected to increase by 5.32% for estimated increases for equipment rental and insurance premiums.

HEALTH CARE CENTER

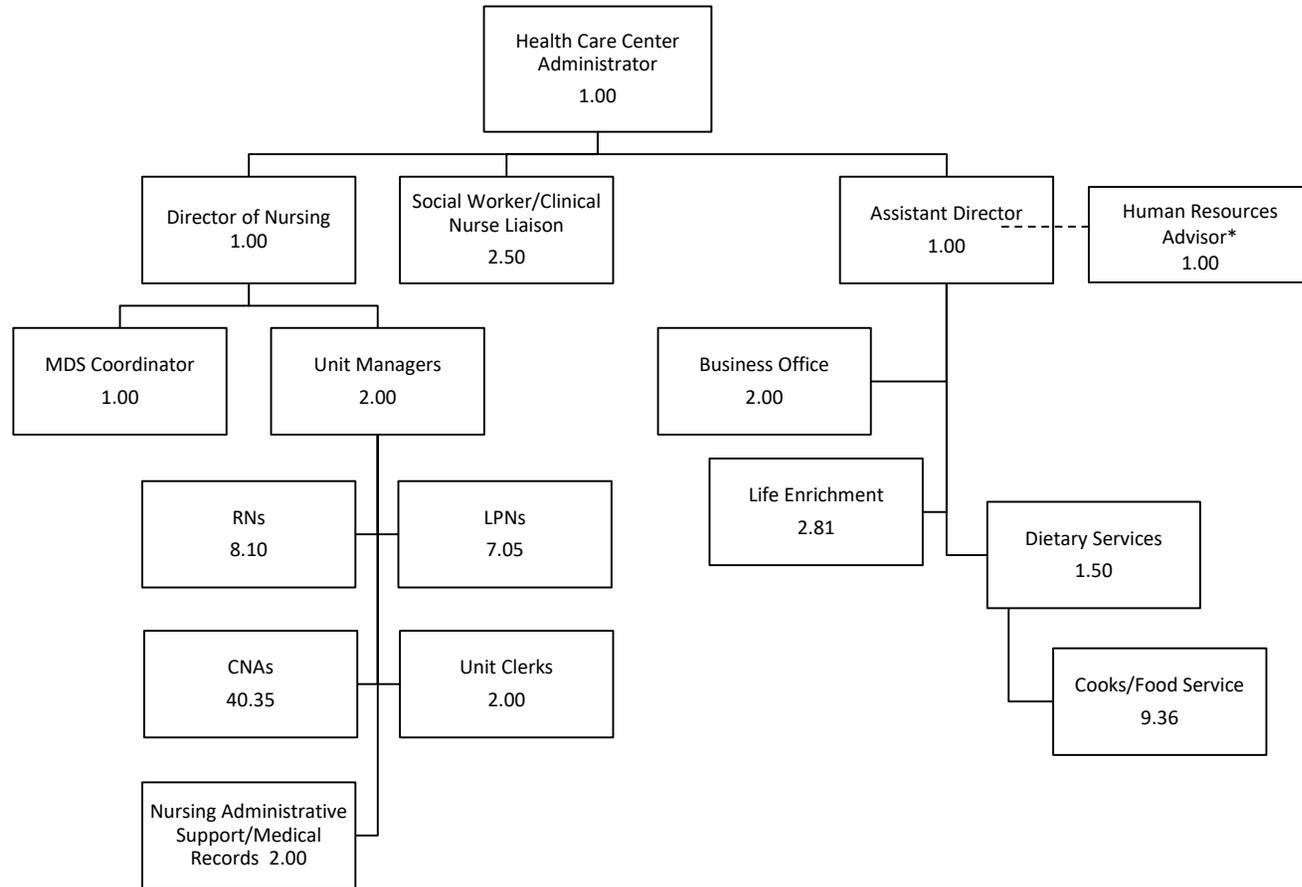
CONTRACTED SERVICES

Type of Services Provided	Annual Cost
Therapy services	768,000
Computer Services	217,499
Housekeeping services	193,404
Maintenance Services	190,000
State Assessment Fee	163,200
Utility Services	122,000
Laundry	80,000
Ancillary medical services	63,900
Temporary Employment Services	42,000
Pre-Employment Testing & Background Checks	11,700
Waste Removal/Disposal	11,106
Professional & Audit Services	10,600
Physician Contracts	9,018
Programs & Performances	8,970
Other Contractual Services	73,612
Total	1,965,009

CAPITAL OUTLAY

Description	Amount
None	

HEALTH CARE CENTER



Position Summary (FTE)	2017	2018	2019
Regular Positions	87.58	88.82	84.67
Extra Help	0.00	0.00	0.00
Total	87.58	88.82	84.67

*Budget is based on hours not positions; therefore all positions are listed in the regular positions category. The total position FTE includes on-call casual hours. Human Resources personnel are part of the Human Resources Department, but associated 1.00 FTE are reported here.