



March 13, 2020

Dear Resident & Family,

Portage County Health Care Center is concerned for the ongoing welfare, safety, and health of our residents. The Centers for Disease Control and Prevention (CDC) is monitoring the outbreak of a new virus, COVID-19. The people most likely to become severely ill from COVID-19 are older adults and those with underlying medical conditions.

As COVID-19 continues to spread, heightened infection control measures are in place within our community. To the best of our knowledge, none of our residents or staff members have COVID-19.

To minimize the risk of our residents becoming sick with COVID-19, we are suspending all visits to Portage County Health Care Center. All entrances will be locked. This decision is being made in accordance with recommendations from the Centers for Medicare & Medicaid Services (CMS).

We understand that connecting with family members is important. Other ways to connect include telephone, email, text, or through Skype or Facebook.

We also are staying up-to-date with the CDC recommendations. In addition, Portage County Health Care Center is following guidance from our local and state health departments. For the most up-to-date information on this topic, please visit the CDC website at <http://www.cdc.gov/covid19>.

Thank you for your patience and understanding. We will update you with any further changes on this policy or you can check for information on the Portage County website.

Sincerely,

Marcia K. McDonald/NHA
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