



PRESS RELEASE

March 23, 2020

PORTAGE COUNTY HEALTH CARE CENTER STATUS UPDATE

FOR IMMEDIATE RELEASE

Stevens Point, WI— The Portage County Health Care Center continues to maintain total restrictions on visitation and outside service provision. With these high-level precautions, the PCHCC Leadership team has been able to control COVID-19 concerns. Resident care and services continue at exemplary levels, regulatory compliance and individualized service planning is underway. In addition, our team continues to introduce creative personalized resident care plans for each of our residents.

Nursing Home Administrator, Marcia McDonald comments, “It is with pride that I share our team’s total continuation of all aspects of HSS 132.32 regulatory compliance! Not only has our team reflected ethical fortitude, exemplary creativity is evident in all departments to support our mantra of excellence!” McDonald further commented, “At a time when a combination of leadership talents is critical, every venue of service delivery remains at a stellar performance level”.

With the supportive assistance of the Portage County IT Department, Activity Director, Melissa Simonis excitedly shared, “This week we will roll out the use of Web-ex communications to connect our residents with their family members. It is our goal to creatively continue the high level of psycho-social need level while ensuring medical safety during the ongoing visitation restrictions”.

Director of Nursing, Tamie Perez, noted “[that] our pride in the exemplary control of any medical conditions associated with COVID-19 reflects the intense devotion of our care team. Collaboration at all levels of service has ensured comfortable daily care for our residents. We salute all team members, however the extreme devotion of our hands-on C.N.A. service provides personalized, emotionally supportive resident care”.

According to McDonald, “We proudly continue total regulatory compliance in providing daily care, working closely with DHS, HSS and CDC directives.” In collaboration with creative provision of rehabilitation services, unique individualized dietary service, and hands on personal care through our C.N.A. team, we proudly continue excellence as our business mantra.

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