

Portage County Emergency Medical Services



2013

Report to the EMS Oversight Board

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Mission

Portage County Emergency Medical Services (EMS) is a unified system dedicated to continuously improving our efforts to deliver health care services to our community with compassionate, quality care in a timely and fiscally responsible manner.



Vision

Portage County EMS will be a unified, regional, performance based, value driven system that provides a financially sustainable, high quality, customer driven service fueled by state of the art equipment and a highly skilled workforce characterized by innovation, prevention, education, collaboration, and leadership.

Introduction

Portage County EMS is a county-based system made up of:

- 2 advanced life support (one Paramedic, one Intermediate) ambulance services capable of responding to calls with up to six ambulances
- 13 first responder agencies including 11 municipal services and 2 industry-based groups providing emergency medical responder and emergency medical technician level care
- 1 dispatch agency utilizing Emergency Medical Dispatch protocols
- 1 EMS system medical director currently provided by Ministry Saint Michael's Hospital (MSMH)
- Administrative system support by Portage County Emergency Management including a part-time EMS coordinator and part-time EMS specialist

Portage County EMS covers almost all of the 823 square miles and 70,019 citizens of Portage County Wisconsin. (The township of Grant contracts with a service provider from Wood County to cover its township.)

2013 Response data at a glance

- 4412 Ambulance requests
- 3041 Patients transported to a hospital
- 234 Transfers and return trips
- 1508 First responder calls

2013 was a busy year for Portage County EMS both in terms of call volume as well as planning, organization and system growth and improvements. Some of the highlights for 2013 included:

- Development of the Dispatch Quality Committee
- Implementation of a first responder credentialing process
- Training on and distribution of a new advanced airway to all EMS providers
- Improved process for sharing EMS patient documentation with the hospital
- Revision of county-wide patient care guidelines

We are very proud of these and the many other accomplishments of our system as well as all the providers that make these accomplishments matter to the patients they care for.

Michael Fraley, BS, NRP
EMS Coordinator

Timothy Vayder, DO, FACOEP
Medical Director

Portage County EMS Financial Reports

See Attachments A through C for detailed service area financial reports. Financial tables and charts contained in this section are submitted by 3 Rivers Billing Inc.

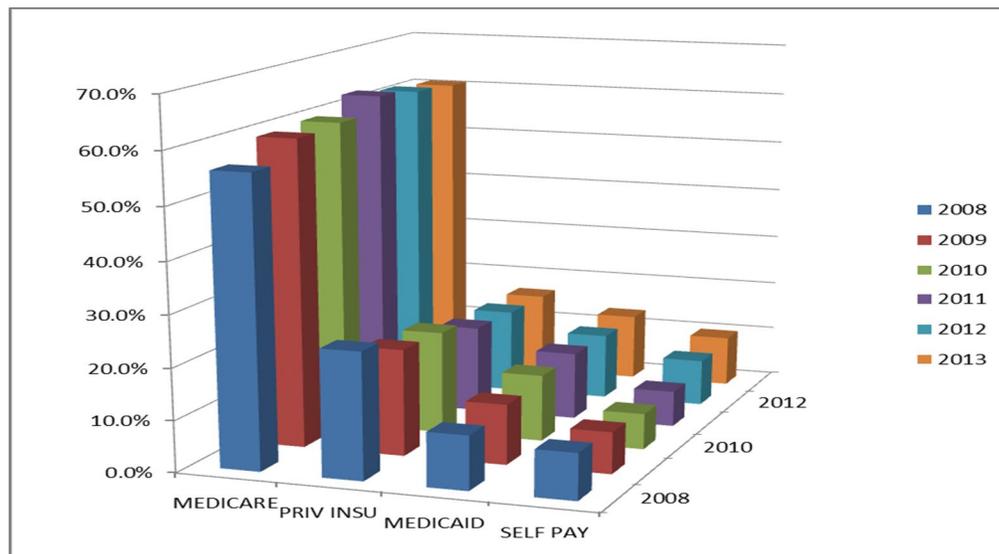
REVENUES RECEIVED IN 2013 BREAKDOWN

PRIMARY PAYER	TOTAL \$ RECEIVED	% OF REVENUE
MEDICARE	\$894,767.59	57.1%
COMM. INSUR	\$503,904.01	32.1%
MEDICAID	\$97,718.56	6.2%
SELF PAY	\$71,716.86	4.6%
TOTAL	\$1,568,107.02	

PORTAGE COUNTY PAYER MIX

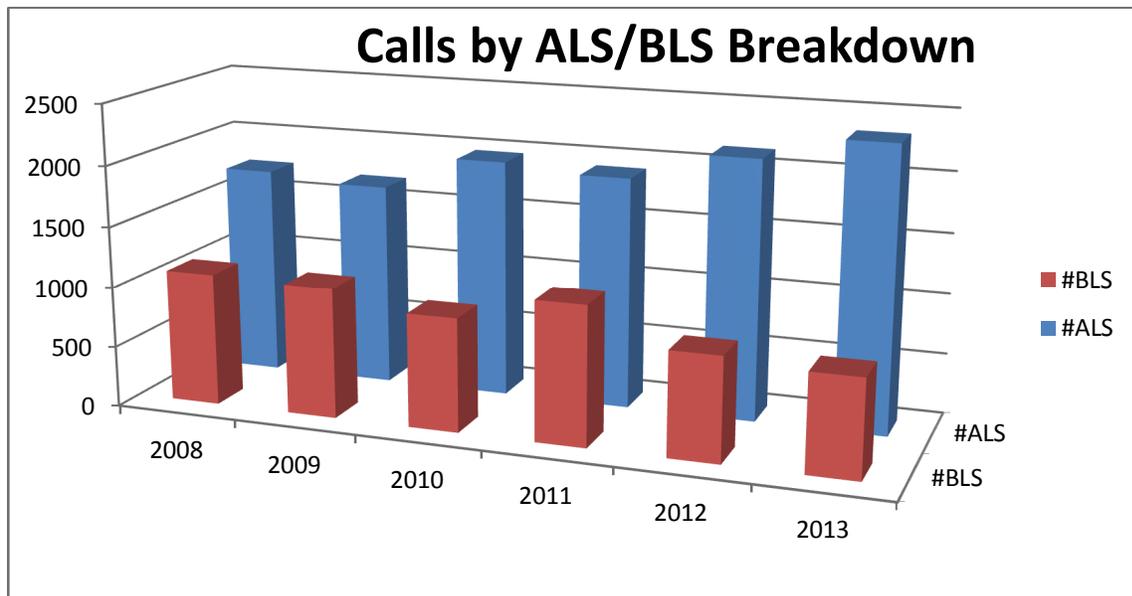
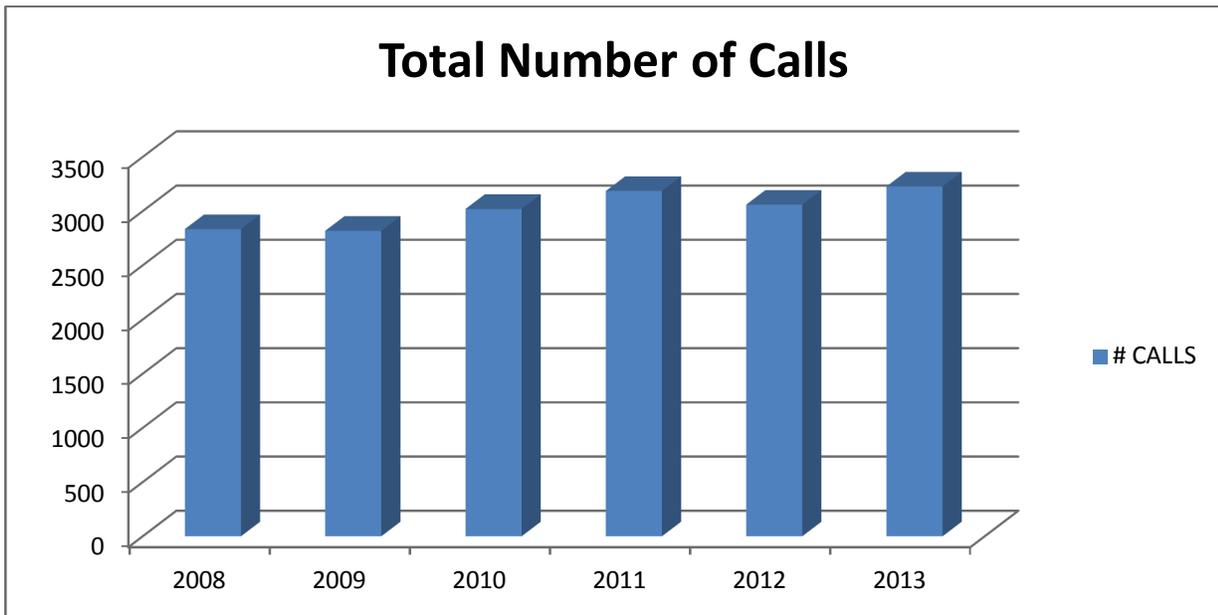
% Based on Call Volume

	MEDICARE	PRIV INSU	MEDICAID	SELF PAY
2008	56.0%	24.5%	10.5%	9.0%
2009	59.5%	20.7%	11.7%	8.1%
2010	60.0%	20.0%	13.0%	7.0%
2011	62.8%	17.0%	13.2%	7.0%
2012	61.5%	16.5%	12.9%	9.1%
2013	60.6%	16.2%	13.1%	9.9%



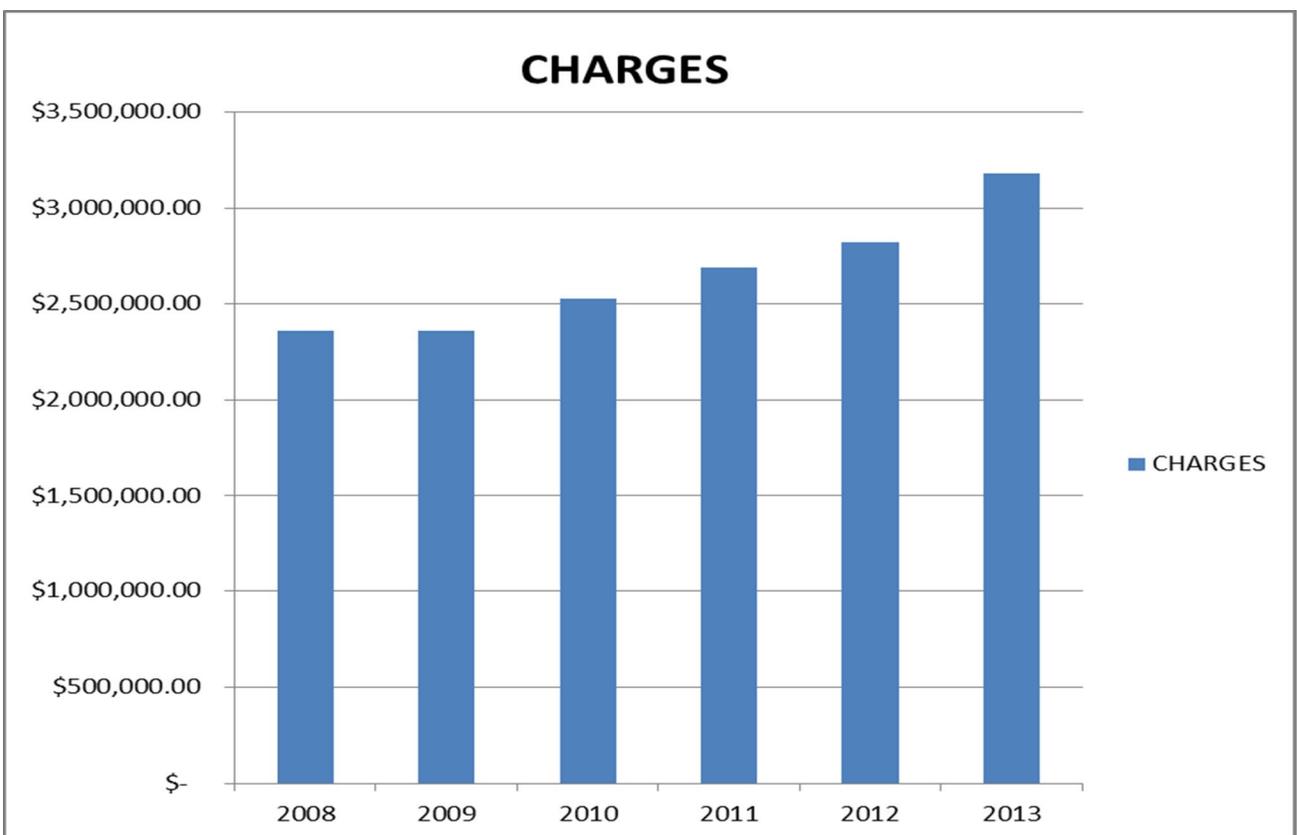
PORTAGE COUNTY 2008 - 2013 CALL VOLUMES

YEAR	# CALLS	#ALS	#BLS	RETURNS
2008	2834	1739	1095	0
2009	2818	1681	1074	63
2010	3020	1966	934	120
2011	3185	1909	1144	132
2012	3059	2140	854	65
2013	3227	2332	801	94



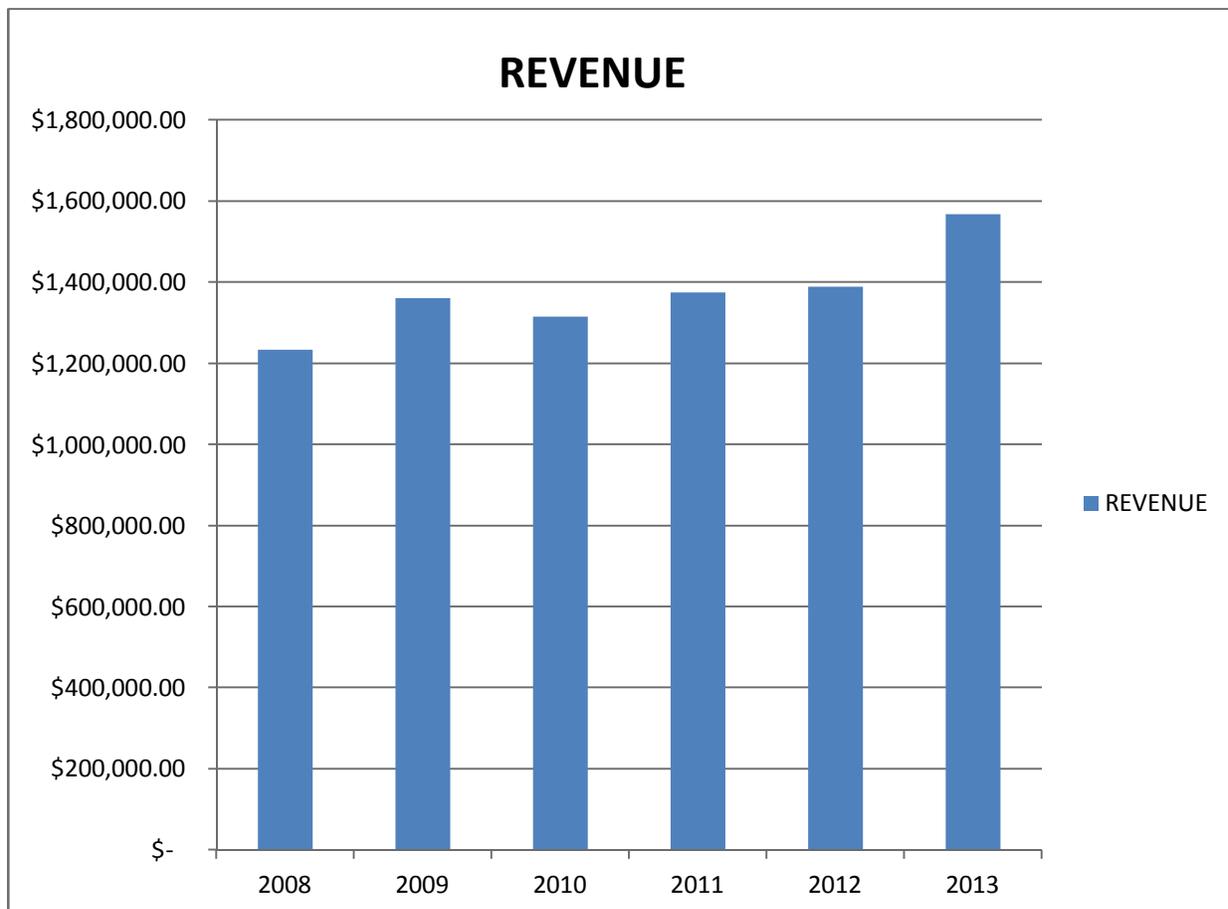
2008 - 2013 AMBULANCE CHARGES

YEAR	CHARGES
2008	\$ 2,356,718.00
2009	\$ 2,357,085.00
2010	\$ 2,526,713.60
2011	\$ 2,694,199.00
2012	\$ 2,825,480.00
2013	\$ 3,181,283.00



2008 - 2013 AMBULANCE REVENUE

YEAR	REVENUE
2008	\$ 1,233,729.90
2009	\$ 1,361,060.39
2010	\$ 1,315,350.29
2011	\$ 1,375,134.23
2012	\$ 1,388,687.04
2013	\$ 1,568,107.02



2013 TRANSPORTS REVENUE BREAKDOWN

* RECEIPTS THROUGH 05/14/2014

	TOTAL CHARGES	REVENUE	ADJUSTMENTS	BALANCE
2013 TOTAL	\$3,181,283.00	\$1,462,942.02	\$1,404,937.45	\$313,403.53
% OF CHARGED		46%	44%	10%

2013 NON-EMERGENT RETURN TRIPS

* RECEIPTS THROUGH 5/14/2014

	TOTAL CHARGES	REVENUE	ADJUSTMENTS	BALANCE
2013 NON EMERGENT	\$35,094.00	\$21,283.81	\$13,810.19	\$0.00
% OF CHARGED		61%	39%	0%

2013 TRANSFER REVENUE

Calls	Charges	Revenue	Adjustments	Balance
235	\$281,161.00	\$145,868.72	\$114,388.18	\$20,904.10

2013 HOSPITAL TO HOSPITAL TRANSFER REVENUE

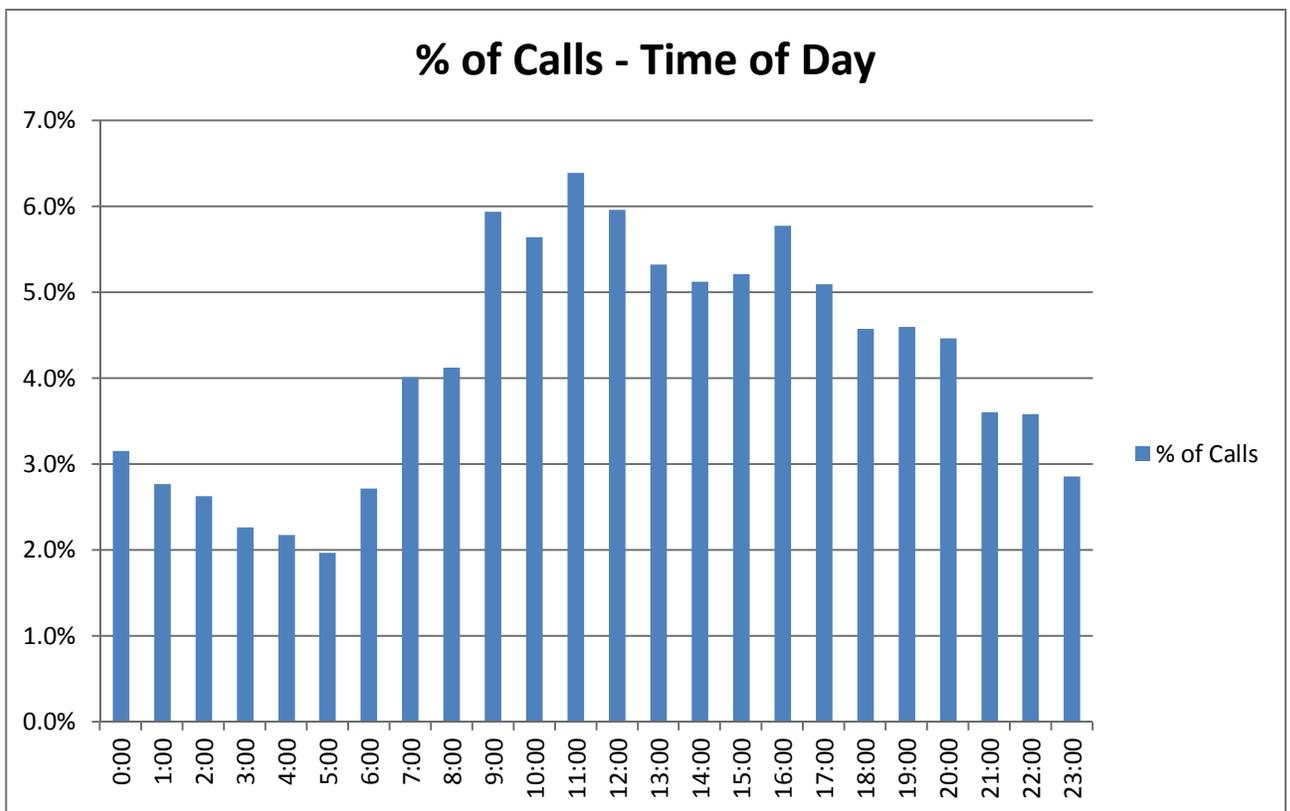
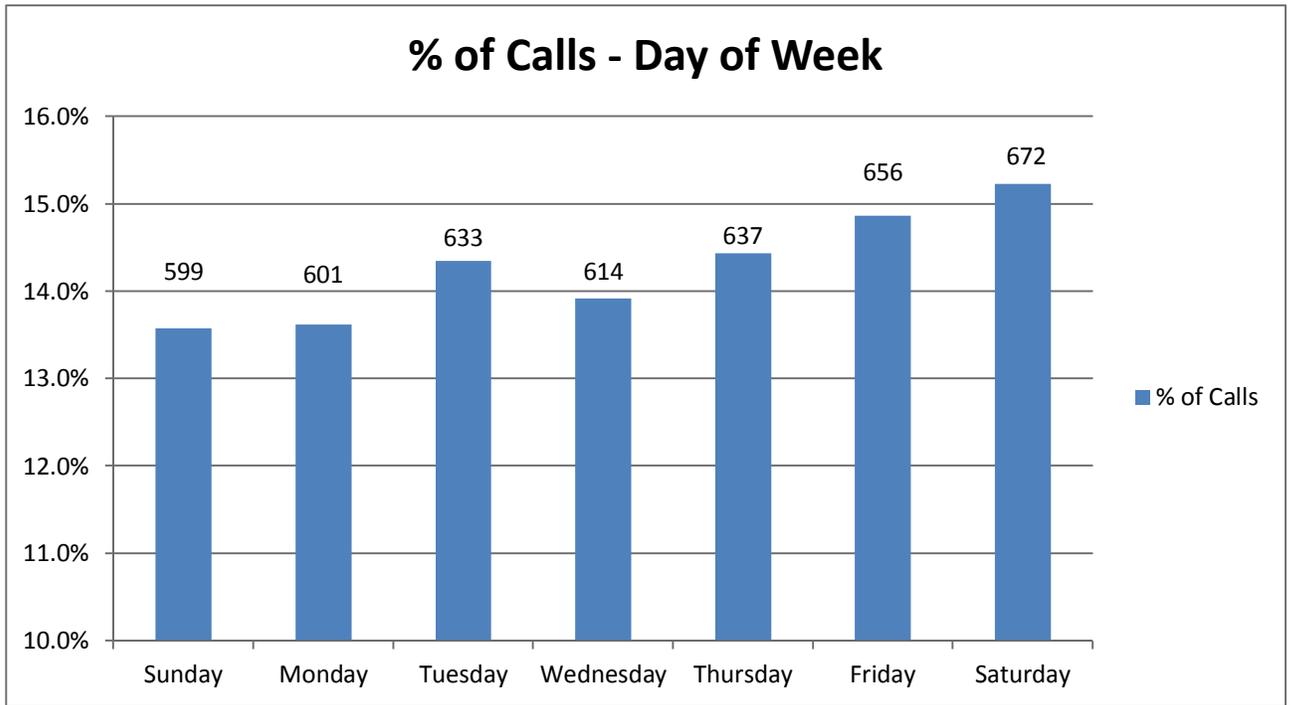
Calls	Charges	Revenue	Adjustments	Balance
139	\$242,860.00	\$121,965.41	\$99,265.49	\$21,629.10

\$ per call \$877.45

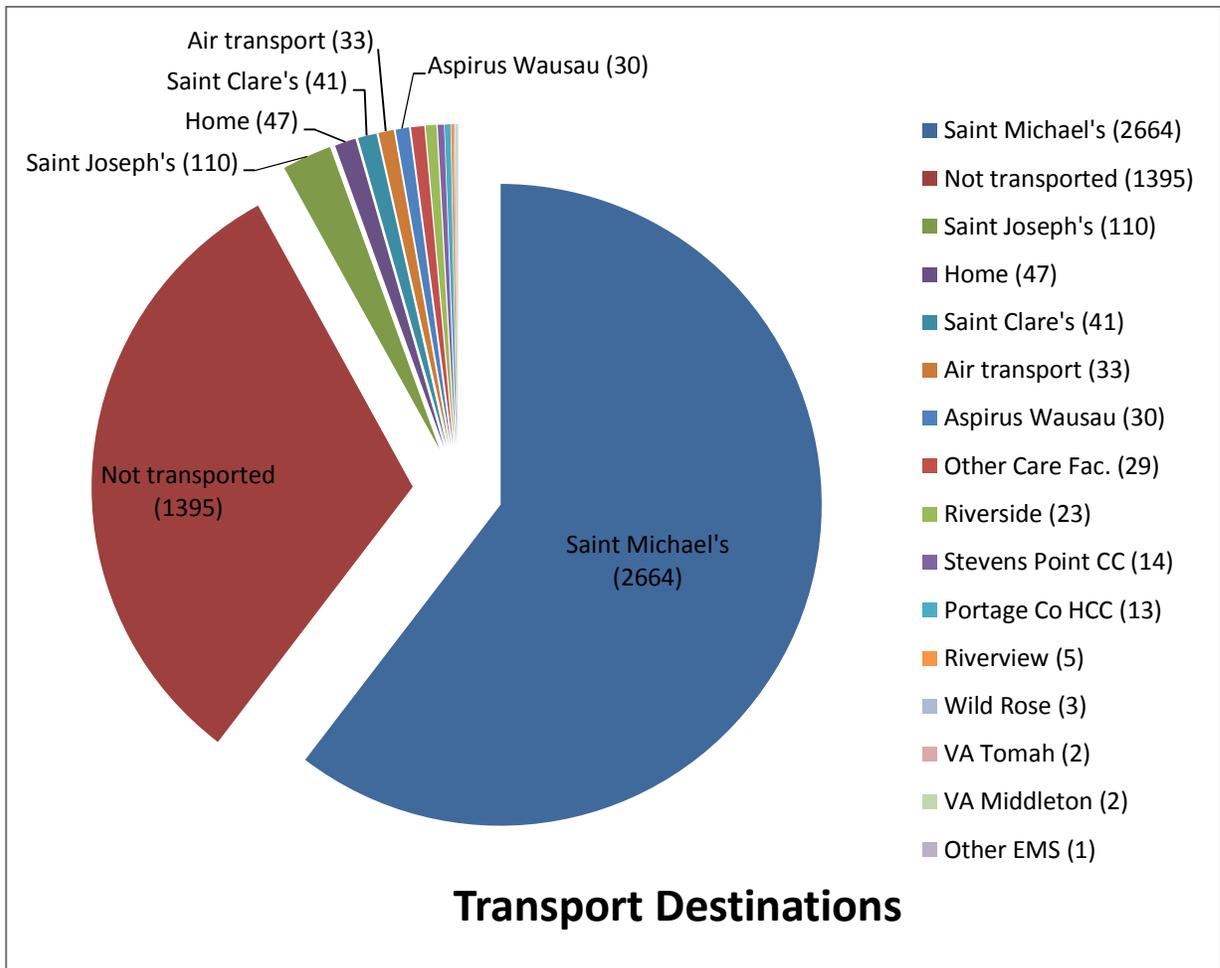
Call Data

Distribution of Ambulance Requests in Portage County, 2009 - 2013

By Municipality	2009	2010	2011	2012	2013	% Change 2012 to 2013	% Change 2009 to 2013
City of Stevens Point	1852	1925	2136	2111	2261	7.1%	22.1%
Saint Michael's Hospital	172	104	102	147	243	65.3%	41.3%
Twn of Alban	32	26	23	29	36	24.1%	12.5%
Twn of Almond	36	34	24	32	38	18.8%	5.6%
Twn of Amherst	49	51	53	61	67	9.8%	36.7%
Twn of Belmont	24	19	30	11	13	18.2%	-45.8%
Twn Buena Vista	19	41	25	33	29	-12.1%	52.6%
Twn of Carson	41	40	53	54	38	-29.6%	-7.3%
Twn of Dewey	40	31	20	28	25	-10.7%	-37.5%
Twn Eau Pleine	28	28	25	28	29	3.6%	3.6%
Twn of Grant	68	64	61	7	2	-71.4%	-97.1%
Twn of Hull	100	113	138	148	129	-12.8%	29.0%
Twn of Lanark	47	43	49	39	43	10.3%	-8.5%
Twn of Linwood	25	28	26	27	36	33.3%	44.0%
Twn of New Hope	19	24	23	24	19	-20.8%	0.0%
Twn of Pine Grove	34	36	47	33	43	30.3%	26.5%
Twn of Plover	67	46	48	78	70	-10.3%	4.5%
Twn of Sharon	41	44	34	52	57	9.6%	39.0%
Twn of Stockton	72	70	84	97	102	5.2%	41.7%
Village of Almond	9	12	18	15	21	40.0%	133.3%
Village of Amherst	62	72	48	44	58	31.8%	-6.5%
Village of Amherst Jct	20	13	12	18	14	-22.2%	-30.0%
Village of Junction City	17	22	26	32	26	-18.8%	52.9%
Village of Nelsonville	12	2	4	2	5	150.0%	-58.3%
Village of Park Ridge	10	10	22	25	18	-28.0%	80.0%
Village of Plover	546	584	550	559	698	24.9%	27.8%
Village of Rosholt	17	33	43	56	43	-23.2%	152.9%
Village of Whiting	206	253	289	266	247	-7.1%	19.9%
Other	0	0	4	1	2		
Total	3665	3768	4017	4057	4412	8.8%	20.4%



Response Disposition	#	%
Treated, transported by EMS	3005	68.11%
Treated and released	418	9.47%
Patient refused care	358	8.11%
No treatment required	296	6.71%
Cancelled	116	2.63%
Dead at scene	84	1.90%
Unable to locate patient/ scene	47	1.07%
Treated, transferred care	36	0.82%
Treated, transported by private vehicle	23	0.52%
Treated, transported by Law Enforcement	14	0.32%
Stand-by only - No patient	10	0.23%
Unknown	5	0.11%
TOTAL	4412	



Provider Primary Impression	#	%		Provider Primary Impression	#	%
No Apparent Illness/Injury	611	13.85%		Allergic reaction	25	0.57%
Pain	474	10.74%		COPD (Emphysema/Chronic Bronchitis)	24	0.54%
Traumatic injury	471	10.68%		Diabetic Hyperglycemia	22	0.50%
Weakness	301	6.82%		Other Abdominal/GI Problem	22	0.50%
Chest pain / discomfort	229	5.19%		Other GU Problem	22	0.50%
Respiratory distress	192	4.35%		Epistaxis (non-trauma)	20	0.45%
Unknown Problem	175	3.97%		Hypotension	19	0.43%
Behavioral/psychiatric disorder	164	3.72%		G.I. Bleed	17	0.39%
Other Illness/Injury	161	3.65%		Other Cardiovascular Problem	16	0.36%
Abdominal pain/problems	113	2.56%		Unconscious	15	0.34%
Seizure	104	2.36%		Vaginal hemorrhage	15	0.34%
Altered level of consciousness	103	2.33%		Diarrhea	13	0.29%
Diabetic symptoms (hypoglycemia)	101	2.29%		TIA (Transient Ischemic Attack)	11	0.25%
Syncope / fainting	97	2.20%		OB/Delivery	10	0.23%
Nausea/Vomiting	96	2.18%		Asthma	9	0.20%
Cardiac rhythm disturbance	70	1.59%		Cancer	8	0.18%
EtOH Abuse	70	1.59%		Other Endocrine/Metabolic Problem	8	0.18%
Cardiac arrest	60	1.36%		Heat Exhaustion/Stroke	7	0.16%
Stroke / CVA	51	1.16%		Airway obstruction	5	0.11%
General Malaise	46	1.04%		Hypertension	5	0.11%
Back Pain (non-trauma)	45	1.02%		Other CNS Problem	4	0.09%
Poisoning / drug ingestion	43	0.97%		Respiratory arrest	4	0.09%
Sepsis	42	0.95%		Bowel Obstruction	3	0.07%
Patient Assist Only	41	0.93%		Hypothermia	3	0.07%
Obvious death	39	0.88%		Stings / venomous bites	3	0.07%
Fever	37	0.84%		Abdominal Aortic Aneurysm	1	0.02%
Not Applicable	37	0.84%		Hypovolemia/Shock	1	0.02%
CHF (Congestive Heart Failure)	32	0.73%		Inhalation injury (toxic gas)	1	0.02%
Substance/Drug Abuse	32	0.73%		Migraine	1	0.02%
Dehydration	31	0.70%		Other OB/GYN	1	0.02%
Headache	29	0.66%				



Transfer Data

Interfacility Transfers

In 2013, SPFD completed 137 interfacility transports from MSMH to tertiary care facilities. This is a two-fold increase from 2012 and is due to an agreement between MSMH and SPFD to utilize them as their second option for transfers when Spirit is not available. SPFD only accepts these transfers when they can assure coverage for 911 calls. SPFD has also worked with 3 Rivers Billing to monitor income generated by the calls.

Return Trips

SPFD also saw a continued increase in the number of requests to return patients to skilled nursing facilities, assisted living centers and private homes after being discharged from MSMH. Ninety-seven return trips were completed in 2013. Dr. Vayder, SPFD and Portage County leadership are continuing to work on an alternative for ambulance transport of these patients and hope to have a solution in place in 2014.

Medical Direction

Protocols

Dr. Vayder led the Quality Circle through countless hours of meetings to review and update the patient care guidelines used by all responders in the County. Forty-one protocols were edited down to thirty-one documents based on current standards and evidence-based medicine. Each guideline covers adult and pediatric conditions and provides alternatives for an increasing number of medication shortages being experienced throughout healthcare.

Meetings

TACTICAL EMS & COMMUNITY PARAMEDICINE

1. As highlighted in the 2012 Portage County EMS Strategic Plan, there are a number of new areas of practice that EMS agencies across the country are evaluating and beginning to embrace. Portage County EMS leaders are learning all they can about Tactical EMS (TEMS) and community paramedicine to determine if either are an opportunity for our system and if so how they should best be approached.
2. In 2013 EMS Coordinator Fraley attended the 40 hour TEMS training. Dr. Vayder attended the 2013 Wisconsin TEMS Summit as well as a number of meetings with Stevens Point Police and Fire Departments and the Portage County Sheriff's Office.
3. Dr. Vayder, EMS Coordinator Fraley and Asst. Chief Gemza also attended a number of meetings, trainings and webinars about community paramedicine with the hope of developing a program in Portage County in the near future.

FARM TECHNOLOGY DAYS

Dr. Vayder, Asst. Chief Gemza & Plover EMS leadership have been actively involved in medical care planning and emergency preparedness for the Farm Technology Days event being held in Portage County in 2014.

NARCOTIC CONTROL

1. As the Drug Enforcement Agency is placing increasing pressure on prehospital providers, Dr. Vayder worked with the ambulance services to make sure their medications are secure. He has begun performing random narcotic audits with each service to assure that their medication counts are correct and that all required paperwork is completed properly.
2. Amherst FD installed an electronically controlled medication vault in their ambulance and SPFD is reviewing similar products.

PALS INSTRUCTION

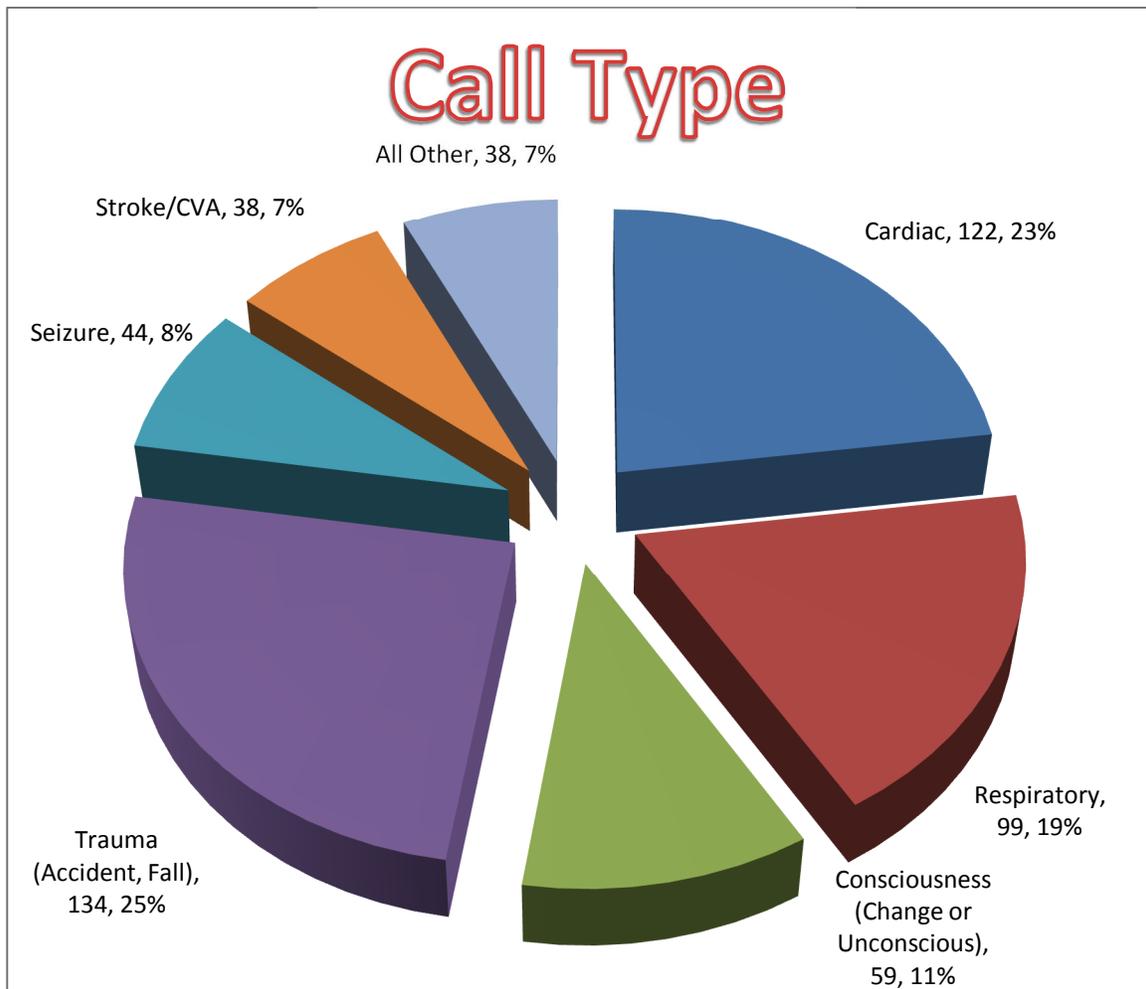
Dr. Vayder conducted, free of charge, Pediatric Advanced Life Support refresher courses for each of the three SPFD shifts.

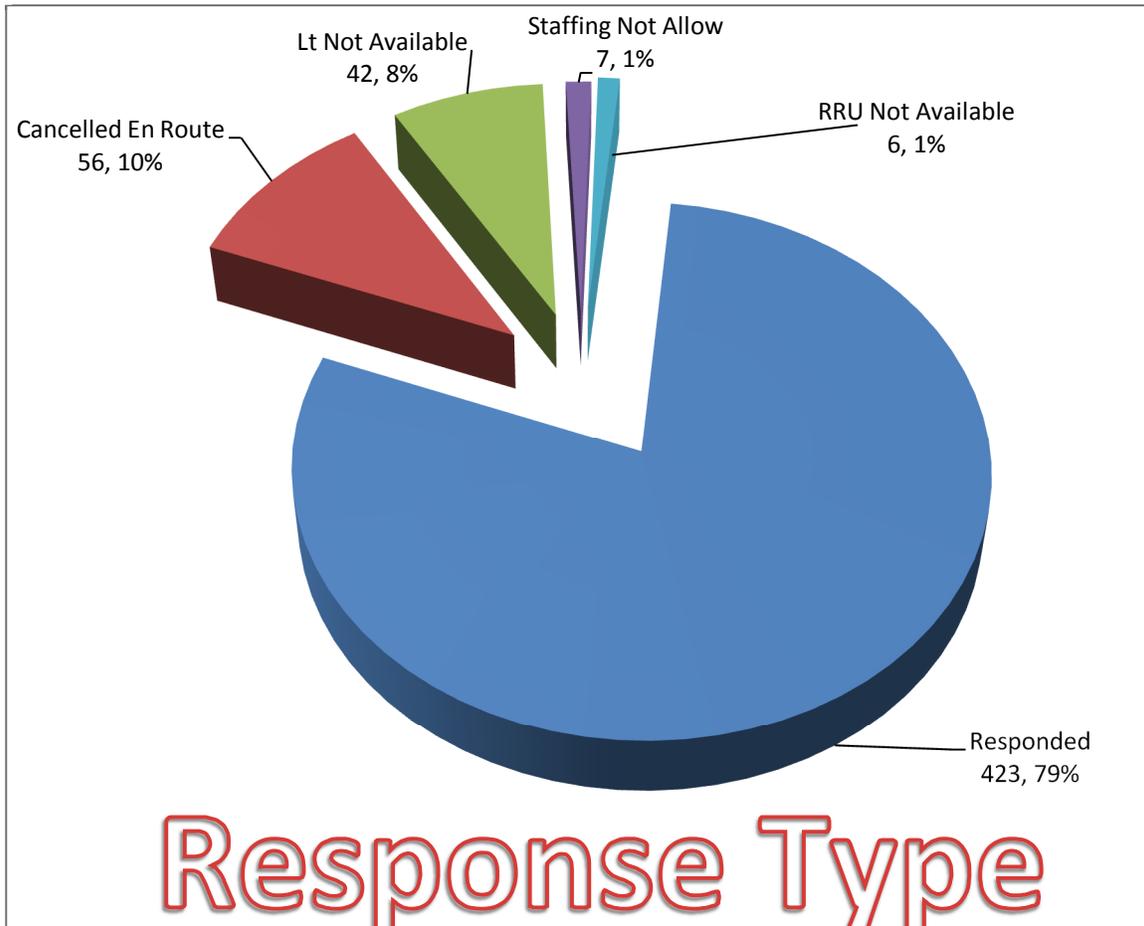
Performance Indicators

Clinical Excellence

RAPID RESPONSE UNIT

The Rapid Response Unit (RRU), operated by SPFD, was requested for 534 calls and responded to 479. The RRU does not have a dedicated paramedic assigned to it and availability is based on SPFD staffing and other calls in progress.





QUALITY CIRCLE

The Quality Circle is an informal workgroup made up of the ambulance providers' service directors, the EMS medical director and the EMS coordinator. The group reviews and discusses current quality improvement initiatives and develops new projects as needed. The work is considered confidential peer review and is protected under WI Stat. 804.10(4).

Quality improvement projects for 2013 included:

- AFD and SPFD patient care records were reviewed for quality indicators related to:
 - Cardiac arrest
 - STEMI care
 - Major trauma/helicopter use
 - Pain assessment and management (new for 2013)
 - Pediatric weight documentation (new for 2013)
 - Reassessment after medication administration (new for 2013)
 - Reassessment after invasive procedure (new for 2013)
 - Hospital hand-off record completion (new for 2013)
- After Action Review – no AARs were requested in 2013
- Quality Assurance (QA) – 13 reviews of specific call related issues were completed

- Cardiac Arrest Crew Review – The EMS coordinator and medical director completed four SPFD and two AFD case reviews.
- Each quarter, Dr. Vayder met with SPFD and AFD ambulance crews to share results of the quality indicators, review interesting cases and their outcomes, practice 12-lead EKG interpretation and discuss an educational topic related to the cases.

Safety

Five performance indicators are used to monitor the system's efforts to improving safety for staff, patients and the public:

- The service has a functioning multidisciplinary (providers & leadership) safety committee that meets at least semi-annually.
 - ✚ Both services have a committee
- All emergency vehicle operators complete emergency vehicle operation training at a minimum of every two years.
 - ✚ Both services conduct bi-annual training
- Number of equipment failures or vehicle crashes with delay of providing care or responding to a call per 1000 calls.
 - ✚ AFD reported a 0% rate
 - ✚ SPFD reported a 0.072% rate
- Number of events resulting in any amount of lost time (workers compensation) by an employee per 1000 calls.
 - ✚ AFD reported a 0% rate
 - ✚ SPFD reported a 0.144% rate
- Red lights and siren rates

Response mode	TO Scene		FROM Scene	
	Count	Percentage	Count	Percentage
RLS	1903	43.1%	287	6.5%
Non-RLS	2395	54.3%	2698	61.2%
RLS then Non-RLS	75	1.7%	6	0.1%
Non-RLS then RLS	33	0.7%	6	0.1%
Not applicable	4	0.1%	1415	32.1%
Unknown	2	0.0%	0	0.0%

Response Time Reliability

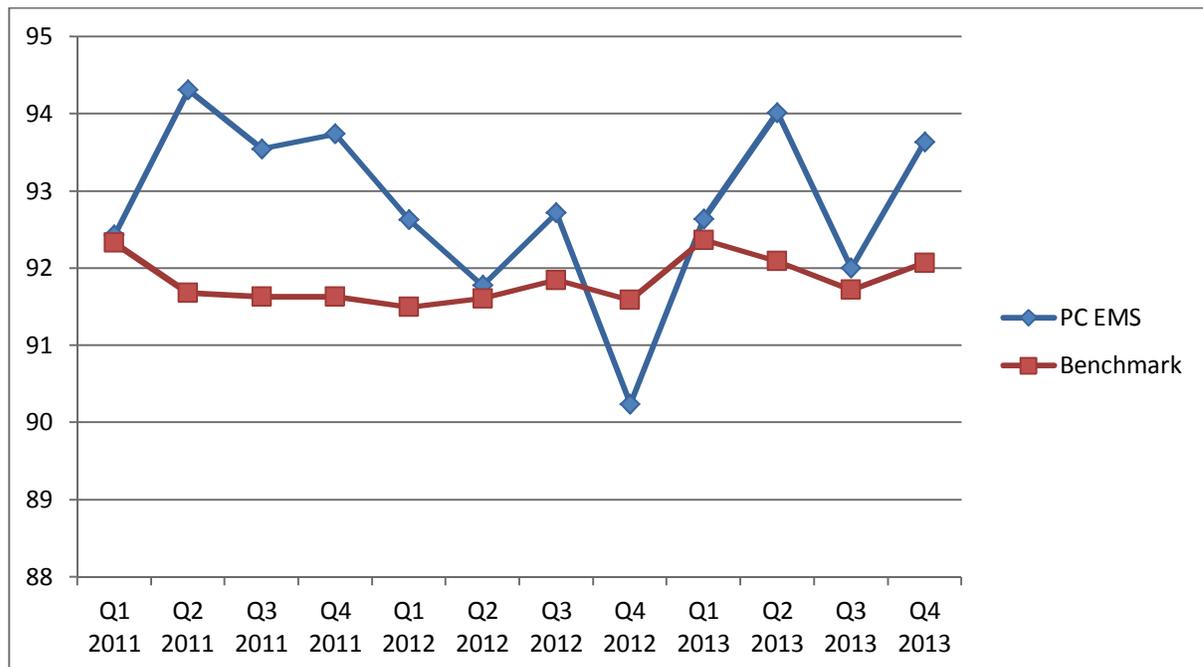
The Technical Team reviewed data describing how well our system is meeting response time thresholds. It is well established that when a citizen calls for help they would like first responders and an ambulance to arrive as quickly as possible, but this is not always necessary or possible. The Technical Team works to recommend changes to the system that maximize response times for true medical emergencies while working within the operational, fiscal and safety capacities of our system. Response time data analyzed in 2013 included:

- 90% fractile response times of first responders and ambulances to each municipality. No changes were made to ambulance response areas in 2013.
- The impact that the part-time relocation of an SPFD ambulance to the Plover FD station has had on response times. No changes to the Plover FD relocation schedule were made.
- The number of times that SPFD has supplemented the system by responding to 3rd, 4th and 5th out ambulance calls with other on-duty personnel.
 - ✚ In 2013, 4.2% of calls SPFD responded to occurred when 2 other SPFD ambulances were already on calls. This represents an increase from 2.8% in 2012. SPFD used the third ambulance to respond to 176 calls. Thirty-three calls prompted the response of the fourth SPFD ambulance and seven resulted in a fifth ambulance response. These are also up from 9 and 1 respectively in 2012.
 - ✚ At the SPFD shift captain's discretion, the AFD ambulance may be requested to reposition more toward the center of the County when multiple SPFD ambulances are busy on calls. AFD usually posts at US Highway 10 East and County Highway K until released. This was done 48 times in 2013.

Customer Satisfaction

Portage County continues to survey recent patients about their experience with various components of the system. Results are regularly reported to the EMS Oversight Board as well as responders. Our cumulative patient satisfaction score is 92.4% compared to a benchmark of all other services that use the same survey company of 91.85%.

The Technical Team reviewed the profile of customers responding to the survey and determined that the respondents were representative of the full volume of calls SPFD and AFD respond to.



Organization to Create a Culture of Cooperation and Mutual Support

MINISTRY SAINT MICHAEL'S HOSPITAL

- Now required by State EMS Rule 110, ambulances must leave a written hand-off report at the receiving hospital at the time of patient drop off. SPFD and AFD worked with MSMH to set up a process to complete and print the report.
- SPFD and Dr. Vayder worked with MSMH to begin using the ImageTrend Hospital Dashboard to access EMS patient care reports (PCR) and attach them to the hospital record. Being attached to the hospital record makes it easier for hospital staff at MSMH as well as other Ministry Health Care facilities to find the record later. In the process, the hospital staff occasionally identifies patient demographic errors and relays them to SPFD to correct on the PCR before it is downloaded by the billing company. This improves billing accuracy.
- Dr. Vayder worked with MSMH Emergency Department leadership to establish a process where the charge nurse carries a designated phone 24/7. Ambulance crews now call this phone to give reports and to get immediate access to the medical control physician.
- Dr. Vayder and Asst. Chief Gemza participate in the Trauma Committee at MSMH. The committee reviewed the entire continuum of care for fifty-five trauma patients transported to their facility.
- Both Ministry Saint Joseph's Hospital and Ministry Saint Clare's Hospital provide SPFD and AFD with outcome information on trauma and STEMI patients transported to their facilities.
- Dr. Vayder worked with MSMH to establish agreements to allow SPFD and AFD to purchase certain medication and supply through the hospital at greatly reduced prices. The arrangement also helps mitigate some of the medications shortages currently being experienced across the county.

UWSP DISASTER PLANNING

Dr. Vayder and SPFD participated in disaster planning with the emergency preparedness office of the University of Wisconsin – Stevens Point.

EMS WEEK KEY CHAINS

EMS Week 2013 was highlighted by a gift of a Portage County EMS keychain and a "Thank You" card signed by Portage County EMS leaders.

AT RISK PATIENT CARE PLANS

SPFD works with the Department of Health and Human Services to develop care plans for at risk patients. See the SPFD section for more information.

ADRC FALL REFERRALS

All EMS responders in the County have been trained to identify patients at risk for falls and the process for referring them to the Aging and Disability Resource Center.

CPR AT ASSISTED LIVING CENTERS

During the Dispatch Run Reviews we identified that area assisted living centers are often reluctant to perform CPR on cardiac arrest patients even when coached by the communication technician.

Through a number of communications and meeting with the managers of the centers, Dr. Vayder and Asst. Chief Gemza identified the barriers to having CPR performed and are working with several centers to establish policies to allow CPR and for placement of AEDs.

Special Events

Portage County EMS staffed the Special Event Unit (SEU) for 36 different events on 65 days.

The Technical Team developed and implemented a Special Event Request Form to standardize the processing of requests for the SEU or other stand-by medical coverage at events. The EMS specialist receives the form and distributes the information to all the appropriate agencies including Portage County Emergency Management, the first responder agencies, the ambulance services, the special event unit, the communication center and the hospital.

Cardiac Arrest Survival Team

2013 saw a great start for the newly formed CAST. An important objective of the committee was achieved when the CAST Fund was established by the Saint Michael's Foundation. The Fund will be used to raise money for and support future projects of the CAST such as citizen CPR training, EMS equipment and training and future technology to enhance cardiac arrest survival in Portage County.

With the help of Kelly Shields from Ministry Saint Michael's Cardiac Rehabilitation, Dr. Curtis has established a Cardiac Arrest

Survivor Support Group which met three times in

2013. The group gives survivors and their families an opportunity to talk to others about their experiences, questions and concerns since their cardiac arrest. Dr. H. Vidaillet, MD, electrophysiologist with Marshfield Clinic was a guest speaker for one session and spoke to the group about pacemakers and internal defibrillators.

CAST members have also been busy representing CAST and raising awareness about cardiac arrest through a number of public appearances and speaking opportunities including: Portage County Business Expo, UWSP LIFE, Plover Safety Fair, Portage County Matters, Plover Kiwanis and the Rotary. Additionally, CPR instructor Tom McCarrier conducted four CPR classes for members of the UWSP LIFE program.

Did you know that over the last 5 years Portage County has seen a 42.4% survival rate from witnessed shockable cardiac arrests?



A software upgrade to one of the models of AED common in Portage County was made available by the manufacturer. EMS Coordinator Fraley and AFD Asst. Chief Allen completed the upgrade on over 70 EMS, law enforcement and public access AEDs.

Dispatch

PHYSICAL AND ORGANIZATIONAL CHANGES

The year 2013 brought a year of staffing changes, remodeling, transition and updating for the Communication Center. January 1st saw the approval for the new position of communication manager for the Sheriff's Office. With staffing changes in process it was felt that more supervision and resources were needed for the Communication Center for effective and concise procedure and policy quality assurance. After extensive remodeling during Winter/Spring 2013, June 2013 saw the co-locating of Portage County Sheriff's Office Communication Center with the Stevens Point Police Department Dispatch Center, bringing both agencies' dispatchers into one location to better serve their communities, officers, and service agencies. The new area added office space, new workstations, improved technological devices, along with additional space for more communication technicians, and other amenities. In August 2013, the two agencies were



formally combined creating a unified Portage County Communication Center with dispatchers working together to continue to promote, preserve and deliver quality service to the citizens of Portage County. This partnership enhances the security and safety of our community and will further promote excellence of service. The transition continues with further education, training new communication technicians, and

offering even better service to the citizens of Portage County. It has addressed the concern of one dispatcher working solo at either location especially during peak morning times, inclement weather and other emergency situations.

QUALITY IMPROVEMENT

Three Dispatch Run Review sessions were held in 2013 with the communication technicians, the medical director, the EMS coordinator and service directors. Each session included a review of 911 calls and radio recordings from incidents being highlighted for that session as well as education about the call type. Session topics included cardiac arrest, burns, heat emergencies, and severe bleeding.

Additionally, EMS system leadership participated in meetings of the newly formed Communication Board and the Dispatch Quality Committee.

EMS Association

The Portage County EMS Association is made up of all of the participants in the system and meets bi-monthly to share information, discuss issues and plan system changes.

Training

The annual skills labs for Portage County EMS groups was highlighted by a change of the non-visualized airway device they use to the LMA-Supreme. Used for many years by BLS personnel, the CombiTube is being replaced in many systems by other, better designed products such as the LMA. An agreement with Ministry Saint Michael's Hospital has allowed us to purchase the devices at a price well below that of the CombiTube. All groups in the County were provided three sets of the adult-sized airways and all providers were trained on the indications and placement of the devices. ALS ambulance crews have also been trained and equipped with the LMA Supreme.

The skills lab also included training on a few other new skills available to some levels of responders including:

- Glucometers (EMR & EMT) – a simple device to check a patient's blood sugar
- Atrovent (EMT) – a nebulized medication for respiratory distress patients
- CPAP (EMT) – an oxygen powered device to help severe respiratory distress patients breathe

Skills lab sessions were held throughout the year in Hull, Plover, Bancroft, Rosholt, and Rudolph.

Credentialing

A new credentialing process began in 2013 to standardize how new first responders are hired, oriented and approved to practice in the system. The credentialing process also assures that new responders will have the appropriate state license. Eleven new responders were credentialed in 2013.

Grants

Portage County provided \$72,885.89 of support to our first responder agencies through a grant system. Each year, the EMS Association and Portage County Emergency Management develop a set of grant requirements agencies must meet to earn their grant funding.

2013 Portage County Grant Summary

EMS Group	2012 Runs	Grant Award Amount	Amount Used	Equipment Purchased
Almond EMS	50	\$5,084.00	\$5,084.00	Stipend, Computer Upgrade, Education
Amherst EMS	145	\$6,953.00	\$6,953.00	Stipend, Defib, Med Supplies, EZ Lift
Bancroft EMS	41	\$4,907.00	\$4,907.00	EMR Vehicle Fund, Clothing
Dewey EMS	25	\$4,592.00	\$4,592.00	Conference/Training, Clothing, Med Supplies
Grant EMS	25	\$4,592.00	\$4,392.00	Training, GPS, Radios, Clothing
Hull EMS	133	\$6,717.00	\$5,130.89	BP Cuffs, Bloodbourne Pathogens Supplies
Plover EMS	731	\$18,481.00	\$18,481.00	EMS Vehicle Supplies/Fund
Rosholt EMS	92	\$5,910.00	\$5,910.00	Radios
Rudolph EMS	126	\$6,579.00	\$6,579.00	Med Equip, Digit Pulse Oximeter, Oxygen Supplies, Defib Pads
Sharon EMS	39	\$4,867.00	\$4,867.00	AEDs, Radio Equipment
Stockton EMS	62	\$5,320.00	\$5,320.00	Clothing, Training, Stipend, Oximeter
Worzalla Publishing	N/A	\$500.00	\$170.00	AED Battery
McCain Foods	N/A	\$500.00	\$500.00	AED
TOTALS		\$75,002.00	\$72,885.89	

Portage County Emergency Medical Services

Public Education Activities – 2013

Almond, Bancroft & Plover EMS	Safety Day at Vista Royale Campground
Dewey EMS	CPR & first aid class/ system awareness, June 2013
Grant EMS	CPR & first aid class during EMS Week
Hull EMS	YMCA Triathlon, Walk WI, CPR & Display & BP checks at HFD open house
PC Communication Center	Shared dispatch, SPJ 8/4/13
PC EMS	CP vs SCA article, Multiple media, 10/29/13
PC EMS	Dr. Vayder wrote an article about carbon monoxide exposure for the Ministry Health Care EMS newsletter sent to area EMS responders
Plover EMS	Community CPR, Nov 2013
Plover EMS	2013 Fire Academy (w/ EMS), May 2013
Plover, Stockton, McCain, Almond & Bancroft EMS	Mark Toyota Safety Fair, May 2013
Rosholt EMS	Float in PC Fair parade; BP checks and AED demo – Central WI electric co-op; BP checks at meals-on-wheels site
Rudolph EMS	Walk WI, June Dairy Days, St. Bart Church Picnic BP checks
Stockton EMS	Public CPR training, Aug 2013
Worzalla EMS	BP checks, safety audits and health articles

Please see SPFD and AFD reports for details of their public education activities



2013 Annual Awards

Outstanding EMS Award

Thom Bray	Amherst EMR
Josh Russell	Amherst Ambulance
Maurice King	Dewey EMR
Jacob Smiley	Plover EMR
Kim Borski	Rosholt EMR
Johana Seavers	Rudolph EMR
Steve Czapinski	Sharon EMR
Gina Fenoglio	PC Communication Center

Medical Directors Award

PC Communication Center

Heather Holden
Michelle Dorhorst
Megan Kropidlowski
Susan Dimka
Roxanne Jester
Shelly Dorshort

PC Sheriff Office

Deputy Kitzman

Amherst Ambulance

Pat Quimby
Darina Dahms
Josh Russell
Richard Matson

Klasinski Surgical Center Staff

Clem Hintz Award

Jeff Yonke & Brian Bartkowiak
Peter Allison & Sara Planton
Nick Annoye

2013 Years of Service

5 Years

Ethan Medaugh	Bancroft EMR
Carol Smth	Bancroft EMR
Jessica Moore	Dewey EMR
Paila Lauer	Dewey EMR
Mike Arnold	Rudolph EMR
Tanya Kieliszewski	Rudolph EMR
Mary Adams	McCain Foods EMR
Roger Dean	McCain Foods EMR
Jennifer Pionkowski	McCain Foods EMR
Sheila Sawyer	McCain Foods EMR
Terry Leach	McCain Foods EMR
Holly Linzmeier	McCain Foods EMR

10 Years

Pat Quimby	Amherst EMR
Jason Olds	Amherst EMR
Scott Petrick	Almond EMR
Brynn Richtmyre	Bancroft EMR
Brian Lepper	Dewey EMR
John Kraft	Dewey EMR
Chris Stehle	Dewey EMR
Thomas Blaes	Rudolph EMR
Kurt Pulchinski	Rudolph EMR

15 Years

Rob Williams	Almond EMR
Brandon Schuster	Rosholt EMR

20 Years

Dennis Schultz	Almond EMR
Ed Warzynski	Almond EMR
Patti Wohlfeil	Almond EMR

25 Years

David Allen	Amherst EMR
Shirley Allen	Amherst EMR
Hazel Packer	Amherst EMR
Bob Dahms	Amherst EMR
Penny Oliver	PC Communication Center

30 Years

Dan Folan	Almond EMR
Carol Smith	Almond EMR
Randy Wohlfeil	Almond EMR
Stuart Clark	Almond EMR

Retirement

Virginia Konop	PC Communication Center
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Goals for 2014

- Implementation and training on new EMS Patient Care Guidelines
- Revision of County-wide EMS Policies and Procedures
- Be proactive in the changing healthcare environment including community paramedicine and tactical EMS
- Participate in Farm Technology Days 2014
- Develop quality improvement for the Communication Center's Emergency Medical Dispatch protocols
- System-wide pediatric training
- Implement an obvious death policy for dispatch and EMS unit response



Amherst Fire District

Fire, Rescue and Emergency Medical Service

4585 Fairgrounds Road
PO Box 38
Amherst, WI 54406

Victor Voss, Fire Chief
www.amherstfd.com

(715)824-2699
Fax (715)824-2692
AmherstFD@wi-net.com

March 1st, 2014

Subject: Year in Review

During 2013 the Amherst Fire District has continued to improve the service it provides to the people we serve. The Amherst Fire District added new paramedics to the staff to replace advanced EMTs that had left our service. We try to maintain a balance of experienced and new paramedics within our service. One of our new paramedics is a paramedic instructor at Fox Valley Technical College. Dan McCourt is a very experienced paramedic and instructor who assists Captain Kathy Behn with our ongoing training requirements. Our training topics are chosen to meet the requirements of the National Registry of Emergency Medical Technicians.

Kathy Behn was promoted to the position of EMS Captain. This position became vacant when Darina Dahms resigned her position with our department. Captain Behn will also retain her position as training officer due to the quality of training and record keeping she has provided. We are in the process of interviewing for the open position of EMS Lieutenant. We have 2 applicants for the position that are very well qualified and capable of filling the vacant position.

The Amherst Fire District promotes a culture of safety. The Amherst Fire District's safety committee meets twice a year to review any incidents or "near misses" that have occurred. We have reviewed our policies for safe lifting, driving and blood borne pathogens and at this time feel they are addressing potential issues. In 2013 we purchased 2 new long boards that are designed to minimize the potential for back injuries and are safer for the patients. I am happy to report that last year the Amherst Fire District Ambulance had "zero" days lost to injuries.

The Amherst Fire District is proud to be a part of the Portage County Emergency Medical Services Team. We have achieved so much in the past 5 years, but have many more goals to reach!

Dave Allen

Dave Allen
Assistant Chief of EMS
Amherst Fire District

May 22, 2014



Amherst Fire District

Fire, Rescue and Emergency Medical Service

4585 Fairgrounds Road
PO Box 38
Amherst, WI 54406

Victor Voss, Fire Chief

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Fax (715)824-2692

AmherstFD@wi-net.com

February 21, 2014

Subject: Annual Training

Amherst Fire District is dedicated to providing out-of-hospital acute medical care of patients with illnesses and injuries which prevent the patient from transporting themselves. Through continuing education, both in-house and outside sources EMS providers are able to utilize their skills in order to maintain more advanced training requirements consistent with National Registry and State of Wisconsin Licensing. I have listed below the training completed through 2013.

During January 2013, Portage County Coroner Scott Rifleman and Heather Schultz addressed suicides and miscellaneous death situations and how to handle these situations and comfort family.

During February 2013, providers were instructed in defining bloodborne pathogens and why they are dangerous, exposure risks, prevention and in handling exposure issues such as needlesticks, per (OSHA) released the Blood borne Pathogens Standards.

During March 2013, Lt. Kathy Behn presided over training of the Hypothermic patient including a PowerPoint and considerations of several issues regarding cold stress.

April 2013 training consisted of hands-on skills review including a mega-code situation, long boarding and c-spine immobilization, C-PAP training and airway adjuncts.

During May 2013, Portage County Medical Control, Dr. T. Vayder along with Michael Fraley conducted CQI updates and LMA training.

During June 2013, Lt. Kathy Behn and A/C Dave Allen presented EMS Jeopardy where EMS related questions are given, the EMT/Paramedic then demonstrates knowledge of a variety of EMS topics through participation in the jeopardy game.

During July 2013, Lt. Kathy Behn trained on Medical Assessment including Scene Size-up, The Initial Assessment, Focused History and Physical Exam, Trauma Patients, Medical Patients, Detailed Physical Exam, On-going Assessment.

During August 2013, Airway Management and CODE review with Michael Fraley as well as patient evaluation.

No Education Presented in September.

During October 2013, training was based on 12 lead interpretations with Dr. Vayder.

During November 2013, consisted of Skills lab and equipment training.

During December 2013, A/C Thom Bray addressed Globally Harmonized System of Classification and labeling of Chemicals (GHS) Dr. Vayder went over Case reviews and 12 lead interpretations along with new selective spinal immobilization guideline changes.

Kathy Behn

Kathy Behn
Captain of EMS
Amherst Fire District

May 22, 2014



Amherst Fire District

Fire, Rescue and Emergency Medical Service

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Amherst, WI 54406

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February 21, 2014

Community Service

The Amherst Fire District is committed to providing the community with life safety education. We believe in the power of prevention and education and offer a wide range of services. Our aim is to reduce life and property loss in our community. By educating those who live and work in our district we can save lives together.

Pre-School Programs - The purpose of our visits to the preschools is to educate children about fire and activating 911 in emergencies with emphases on matches and Lighters are tools not toys and Stop, Drop and Roll and when to call 911. We read a story about the ambulance and allow the children to tour the facilities as well as the ambulance encouraging a question and answer session.

School Programs - Our safety programs are age specific including assisting with snowmobile safety training for medical emergencies that could occur. Each student is given a small First Aid Kit that fits on a snowmobile.

High School Level – Attend a job fair to address different details of the EMS system with an overview of requirements for licensing and duties of the EMS individuals.

Community Events - During 2013 the members attended several community events such as Portage County Ice Wars Snowmobile event, June Dairy Days, Amherst Fair, Little Britches Rodeo, Lettie Jenson Fun Run. We also provide stand-by coverage at local sporting events including, Youth Football League, High School Football games and wrestling meets. During these events we provide on-site medical needs.

The Amherst Fire Districts also provides CPR Training and free blood pressure checks. During 2013 the Amherst Fire District certified or re certified over 200 individuals in CPR.

STEVENS POINT

1701 FRANKLIN STREET
715-344-1833

**FIRE DEPARTMENT**

STEVENS POINT, WI 54481
FAX: 715-346-1599

Tracey R. Kujawa
FIRE CHIEF

The Stevens Point Fire Department is committed to effectively and efficiently serving all of the citizens of Portage County. In 2013, with the dedication and hard work of the Stevens Point Fire Department Strategic Planning Committee, we set a path for our future which will help ensure quality service to those we gladly serve throughout Portage County and within the City of Stevens Point. With the creation of our mission, vision and values we now have a compass to help guide our actions and activities on a day-to-day basis.

Mission Statement:

The Stevens Point Fire Department exists to:

Serve in a
Professional and
Friendly manner with a
Dedicated and Dependable team

Vision Statement:

- The Stevens Point Fire Department will strive to be role models in the community and leaders in our profession.
- We will be accountable to the community, each other and any emergency organizations we interact with.
- We are committed to providing the best public service through innovative training, education, safety, equipment and care for the resources entrusted to us.
- We will take the department into the future through productive, dedicated teamwork and by focusing on the professional development and training of all personnel.

Core Values:

Professionalism

We maintain the highest standards while seeking to improve.

Respect

We always treat others as they desire to be treated.

Integrity

We preserve the trust of those we serve and each other.

Compassion

We believe in caring for our community members who are suffering from tragic events in their lives and do all that is within our power to assist in stabilizing the situation with a merciful attitude.

Excellence

We strive for excellence in every action.

Ambulance Statistics:

In 2013, the Stevens Point Fire Department had 4,156 requests for service. This is an increase of 8% when compared to the 3,848 requests in 2012. The City of Stevens Point experienced a 7.1% increase with a total of 2,261 requests for service. The largest increase in calls for service was in transfers from Saint Michaels Hospital with 243, a growth of 65.3%. Saint Michael's Hospital requested our services for 141 out-of-County transfers, 98 after-hours transports and 5 requiring transport to the Stevens Point Airport. This compared to 2012 statistics of 75 out-of-County transfers, 71 after-hours transports and 1 airport transfer. The out-of-County transfers are revenue positive for Portage County.

Safety:

Safety continues to be an important focus of the Stevens Point Fire Department. We maintain a safety committee of seven members which meets regularly to promote and preserve safety within our Department. One of the many items on the agenda every month is the review of any reported near miss incidents or injuries. The safety committee diligently and thoroughly reviews such incidents and will provide suggestions in an attempt to prevent such an occurrence from happening a second time. Suggestions may include such things as the creation of a policy or procedure, the recommendation of a tool or equipment or retraining of a process or practice.

All Stevens Point Fire Department personnel also completed Emergency Vehicle Operations (E.V.O.) training for both ambulance and fire apparatus in the summer of 2013.

Partnerships:

The Stevens Point Fire Department continues to foster relationships with external agencies to better serve our community. We have created a strong partnership with Portage County Health and Human Services and through a memorandum of understanding (MOU) have been able to ensure that valuable medical information, specific to "at risk patients" can be shared between providers. We meet regularly to create "patient care plans" for these individuals so we can better care for them in the field when they request an ambulance. Community Care of Central Wisconsin is another entity we partner with to discuss, with the patient, their health care plan and develop strategies for them to cope prior to calling for an ambulance.

Falls are a major threat to the health and independence of older adults. Our partnership with Portage County Aging and Disability Resource Center (ADRC) is a continual attempt to keep those at risk of falling safe in their homes through the "Falls Prevention Program." This program has the capacity to provide those who present with the risk of falling many different services including exercise, medication review, vision check and a home safety review. In 2013, the Stevens Point Fire Department referred 17 patients to this program and continues to be the biggest referral partner to the Falls Prevention Program.

Saint Michael's Hospital (SMH) continues to be an important partner in the arena of overall patient care and a resource for medical supplies. We currently purchase our medications and many of our medical supplies through SMH which is not only very convenient but most often affords us a decrease in cost. This proved to be invaluable in 2013 when the Nation suffered from several medication shortages; this had less of impact upon the SPFD because of our ability to purchase through SMH. We continue to use a team approach to patient care with SMH to ensure quality patient care from pre-hospital care to patient discharge.

We often assist Portage County Child Passenger Safety (PCCPS) in the recycling of car seats. The SPFD is not only a drop off center for them but also assists them in several Saturday events throughout the year. We have recycled hundreds of child safety seats for PCCPS which not only keeps noncompliant car seats from being used but also keeps our community green.

Training:

The Stevens Point Fire Department (SPFD) has participated in two joint trainings with the Portage County Sheriff's Office specifically with their Special Response Team (SRT). This was a concerted effort by both entities focused upon safety in the event of an active shooter and/or when making high-risk entries. These have been important training exercises because it has allowed the SPFD to become familiar with the actions of the SRT and how to best respond in the event of an injury suffered by a team member. We have been able to identify weaknesses in the efficiency of our interaction and continue to strive to correct them to become better prepared.

SPFD conducted high angle and low angle rope rescue and confined space training for all personnel. There was both a classroom and practical component of the training. Varying locations were used during the practical portion to better identify hazards and practice patient extrication.

Mid State Technical College was contracted to provide the SPFD with a paramedic refresher. There was both a didactic and practical component to this refresher with a required 48 hours of education. Blackboard was utilized for the didactic portion. The practical element of the class was directed by the instructor but actually carried out by our Lieutenants through skills labs. The Captains worked diligently to rearrange the daily schedule to accommodate the many hours of training required. All members of our Department worked diligently to complete all the tasks expected of them in between requests for service.

Dr. Vayder is very involved in assisting the SPFD in EMS training. Quarterly Run Reviews is one program delivered four times a year which has a focus on patient care and report writing. There is review of patient care reports with discussion of what went well, what didn't go so well and how we can improve on the care of the patient. These discussions certainly have a positive impact upon the quality of pre-hospital care and the documentation of that care.

2013 Sudden Cardiac Arrest Pins:

The Stevens Point Fire Department continues to recognize all those who are involved in a cardiac arrest save. When an individual has a role in saving the life of someone in cardiac arrest through actions such as cardiopulmonary resuscitation (CPR) and/or defibrillation they are presented with a cardiac arrest save pin. Individuals who have been honored with such a pin have come from many different disciplines including Dispatcher, Emergency Medical Responder (EMR),

Emergency Medical Technician (EMT), Paramedic and Law Enforcement. This commendation is only presented when the individual who sustained a cardiac arrest event was resuscitated and later discharged from the hospital neurologically intact. Those members of the Stevens Point Fire Department who were awarded this prestigious award in 2013 are as follows:

- FF/Paramedic Daniel Congdon, FF/Paramedic Matthew Zander, MPO/Paramedic Arthur Dahms: save on February 13, 2013 at Harvey's Corner Pub in the Town of Sharon.
- FF/Paramedic Casey Beilen, FF/Paramedic Jason Karpinski, Lieutenant/Paramedic Paul Mattlin: save on June 22, 2013 at a residence in the Town of Carson.
- FF/Paramedic Dayton Budsberg, FF/Paramedic Trevor Howard, Lieutenant/Paramedic Jb Moody: save on August 29, 2013 at a residence in the Village of Plover.
- FF/Paramedic Daniel Congdon, FF/Paramedic Matthew Zander, Lieutenant/Paramedic Mark Schoeberle, MPO/Paramedic Arthur Dahms, FF/Paramedic Jonathan Dustin Holton: save on September 24, 2013 at the Klasinski Clinic in the City of Stevens Point.
- FF/Paramedic Daniel Congdon, FF/Paramedic Jonathan Dustin Holton, Lieutenant/Paramedic Mark Schoeberle, FF/Paramedic Casey Bielen: save on September 28, 2013 in the City of Stevens Point.
- FF/Paramedic Jonathan Dustin Holton, FF/Paramedic Daniel Congdon: save on October 14, 2013 while providing an Advanced Life Support intercept with Iola Ambulance in the Town of Sharon.

2013 EMS Awards:

Star of Life Award: Chief/Paramedic Tracey Kujawa

Stevens Point Fire Department Outstanding EMS Award: Captain/Paramedic Dennis Zvara, Lieutenant /Paramedic Jodi Baganz, Firefighter/Paramedic Jason Pettis. Honored for developing and implementing a new template for patient care reporting.

2013 Medical Directors Award

- FF/Paramedic Daniel Congdon
- FF/Paramedic Matthew Zander
- FF/Paramedic Benjamin Molnar
- FF/Paramedic Travis Koch
- FF/Paramedic Ryan McCaffrey
- FF/Paramedic Casey Beilen
- FF/Paramedic Jason Karpinski
- FF/Paramedic Trevor Howard
- FF/Paramedic Jonathan Dustin Holton
- MPO/ Paramedic Arthur Dahms

- MPO/Paramedic Kerry Taylor
- Lieutenant/Paramedic Tracy Aldrich
- Lieutenant/Paramedic Jb Moody
- Lieutenant/Paramedic Mark Schoeberle
- Lieutenant/Paramedic Paul Mattlin
- Captain/Advanced EMT Charles Skibba

Stevens Point Fire Department Years of Service Awards:

- | | |
|--|----------|
| ➤ Captain/Advanced EMT Charles Skibba | 35 years |
| ➤ Lieutenant/Paramedic Mark Schoeberle | 15 years |
| ➤ FF/Paramedic Travis Koch | 10 years |
| ➤ FF/Paramedic Jonathan Dustin Holton | 5 years |
| ➤ FF/Paramedic Peter Ostrowski | 5 years |

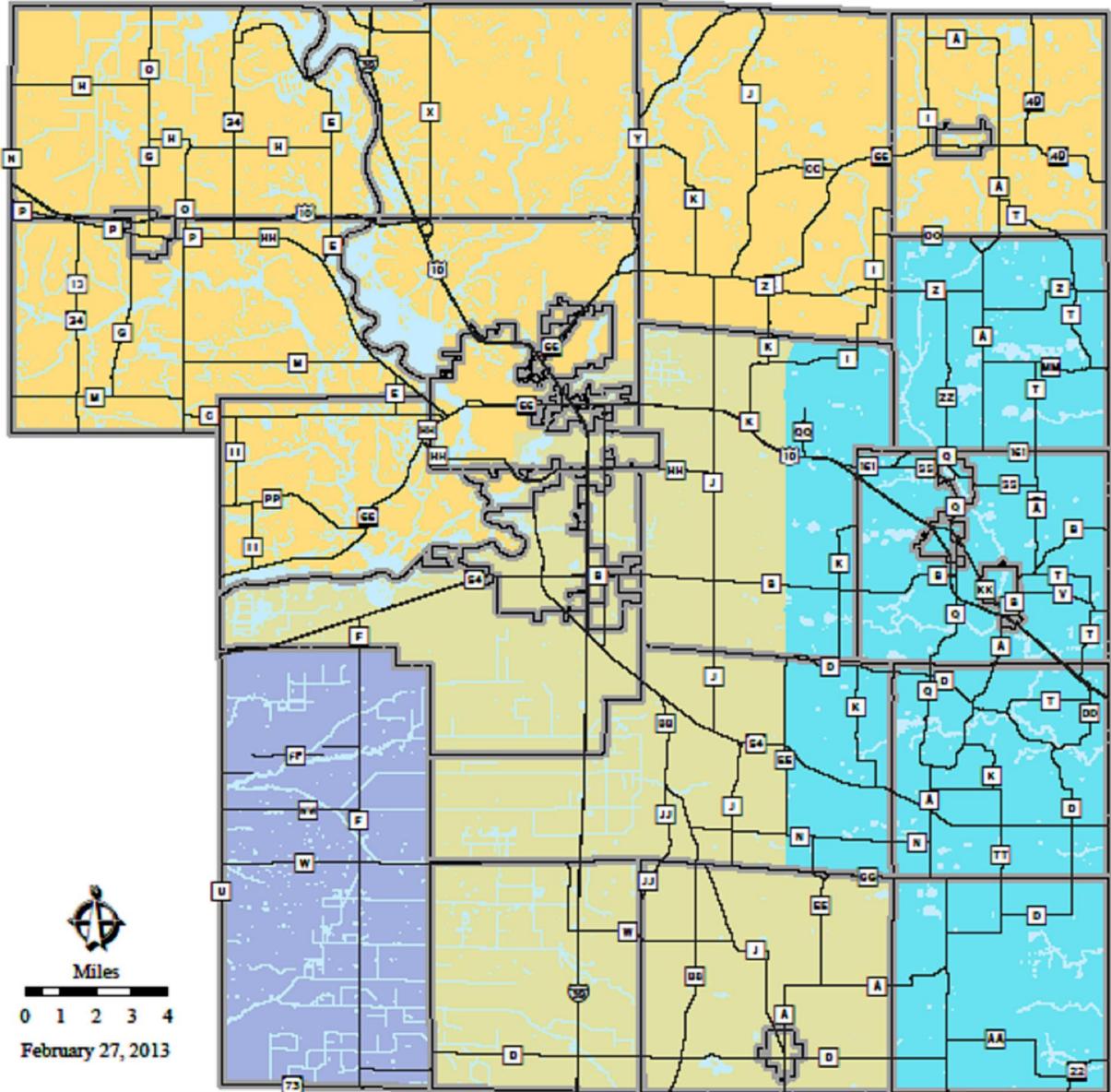
Respectfully submitted,

Joseph A. Gemza, Jr.

Joseph A. Gemza, Jr.
Assistant Chief of EMS

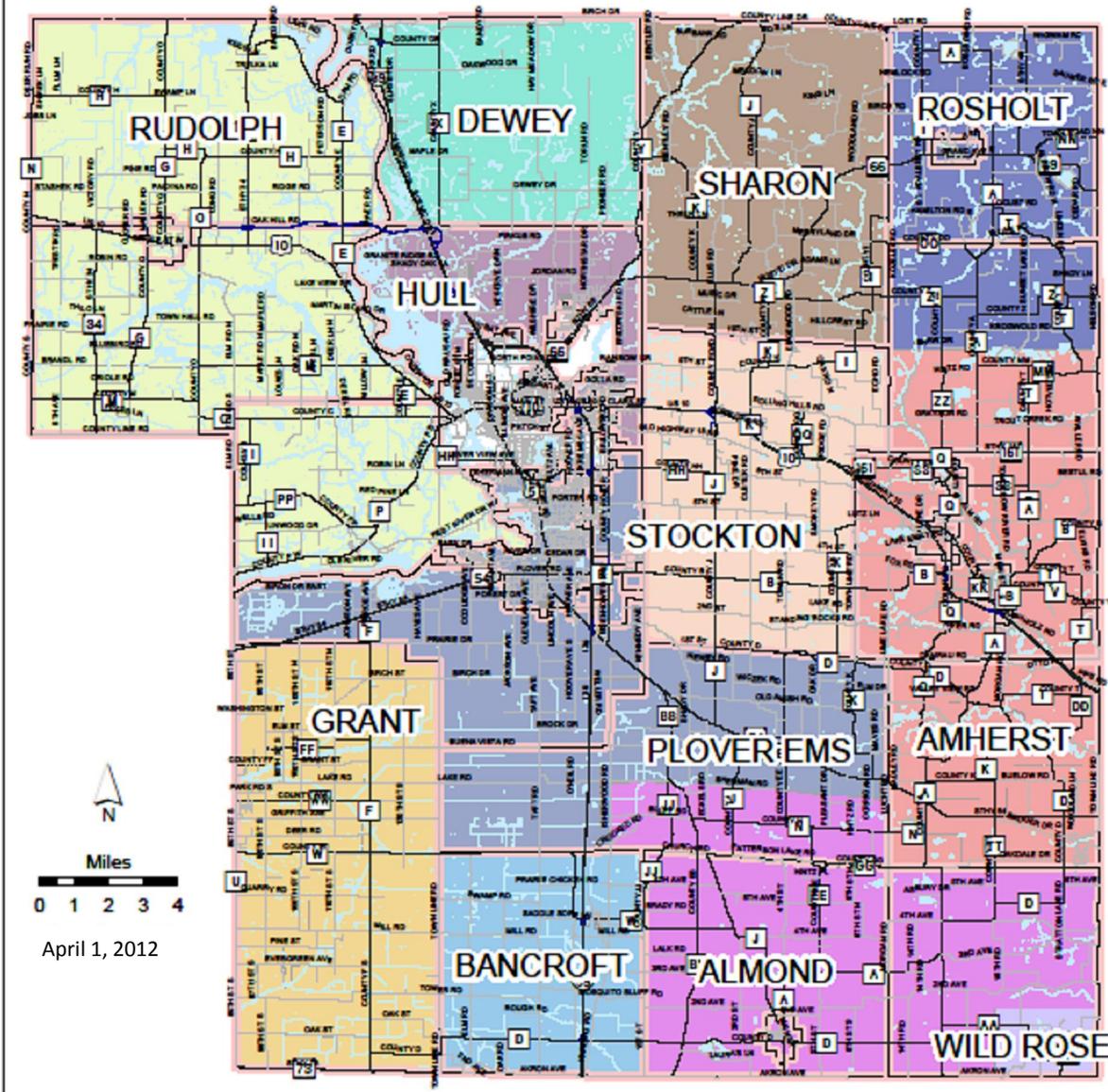
May 22, 2014

Portage County Ambulance Service



- UNITED
- PORTAGE COUNTY STATION 1
- PORTAGE COUNTY STATION 2
- PORTAGE COUNTY AMHERST

Portage County First Responders



Calls for Service 2013

Almond	66	Dewey	29	Plover	829	Sharon	10
Amherst	116	Grant	35	Rosholt	75	Stockton	64
Bancroft	47	Hull	117	Rudolph	120	Wild Rose	2
Stevens Point Fire ...	558						

**Portage County
County Wide Ambulance Service
Budget Analysis & Projections**

	2012		2013		2014
	Actual	Budget	Actual	Budget	Projection
Revenue					
Ambulance Fees & Donations	1,429,342.03	1,364,760.00	1,553,877.21	1,501,000.00	1,545,500.00
Vehicle Replacement Fund	-	113,443.00	-	82,539.00	152,611.00
Total Revenue	1,429,342.03	1,478,203.00	1,553,877.21	1,583,539.00	1,698,111.00
Expenses					
Administrative Expenses	188,849.32	221,253.00	208,023.46	213,224.00	207,316.00
Contractual Expenses	2,133,604.53	2,117,800.00	2,365,936.23	2,333,915.00	2,405,328.00
Equipment Replacement	-	-	22,492.50	63,000.00	15,000.00
Vehicle Replacement	6,017.74	75,000.00	35,403.90	75,000.00	200,000.00
Total Expenses	2,328,471.59	2,414,053.00	2,631,856.09	2,685,139.00	2,827,644.00
Net Tax Levy	(899,129.56)	(935,850.00)	(1,077,978.88)	(1,101,600.00)	(1,129,533.00)
Net fund balance changes	36,720.44		23,621.12		

Vehicle/Equipment Replacement Fund

12/31/2012 Balance	213,755.61
Plus: Additional Funds	138,000.00
Less: Current Expenses	(57,896.40)
12/31/2013 Balance	293,859.21

Ambulance Services Fund

12/31/2012 Balance	195,595.89
Plus: Additional Funds	
Less: Current Expenses	(56,482.48)
12/31/2013 Balance	139,113.41

Accounts Receivable Analysis

Outstanding Collections

2004	-
2005	10,385.35
2006	39,868.74
2007	100,637.36
2008	90,250.28
2009	70,286.10
2010	59,450.20
2011	156,318.76
2012	217,285.29
2013	652,674.19
TOTAL	1,397,156.27

Less adjustments (1,105,492.12)

3 Rivers Billing

Services

CITY OF STEVENS POINT

BUDGET TO ACTUAL 2013
Periods: 01/13-14/13Page: 1
May 14, 2014 10:48AM

Account Number	Account Title	2013 Prior year Budget	2013 Prior year Actual
GENERAL FUND			
PUBLIC SAFETY			
100.52.25300.1125	ASSISTANT FIRE CHIEF	72,165	72,165
100.52.25300.1205	LIEUTENANT WAGES	181,197	178,712
100.52.25300.1230	F.F./EMT WAGES	612,903	577,842
100.52.25300.1500	LONGEVITY	2,580	2,490
100.52.25300.1530	GENERAL OVERTIME WAGES	86,000	60,952
100.52.25300.1560	F.L.S.A. PAY	11,500	9,148
100.52.25300.1580	HOLIDAY PAY	59,000	45,660
100.52.25300.1610	OFF DUTY AMB. TRIPS	51,000	48,838
100.52.25300.1630	OFF DUTY TRAINING PAY	15,000	7,932
100.52.25300.1670	CLOTHING PAY	10,000	8,699
100.52.25300.1810	MEAL ALLOWANCE PAY	300	36
100.52.25300.1900	EMPLOYER CONTRIB/WISC RET.	279,384	249,642
100.52.25300.1910	EMPLOYER CONTRIB/S.S. TAX	16,370	13,202
100.52.25300.1920	EMPLOYER CONTRIB/LIFE INSUR	473	466
100.52.25300.1930	WORKERS COMPENSATION PREM	69,028	70,498
100.52.25300.1940	I.C. INSURANCE PREMIUM	2,285	.00
100.52.25300.1950	MEDICAL INSURANCE PREM	287,877	281,489
100.52.25300.2200	GENERAL UTILITY CHARGES	22,000	20,267
100.52.25300.2203	TELEPHONE UTILITY CHARGES	3,000	2,926
100.52.25300.3300	GENERAL TRAVEL EXPENSES	700	695
100.52.25300.3301	MILEAGE EXPENSES	.00	.00
100.52.25300.3900	OTHER GEN MISC SUPPLIES	5,500	4,568
100.52.25300.3902	GENERAL LAUNDRY SUPPLIES	400	150
100.52.25300.5108	EMT MALPRACTICE INSUR	15,900	15,900
100.52.25300.5910	GEN SEMINAR/EDUCATION EXP.	15,000	9,181
100.52.25300.5913	REGULATED MANDATED EXPEND	1,000	1,269
100.52.25300.8000	COMPUTER SYSTEM UPGRADES	2,000	1,781
	Total AMBULANCE:	1,822,562	1,684,508
	GENERAL FUND Revenue Total:	.00	.00
	GENERAL FUND Expenditure Total:	1,822,562	1,684,508
	Net Total GENERAL FUND:	1,822,562-	1,684,508-
	Net Grand Totals:	1,822,562-	1,684,508-

Attachment B

May 22, 2014

AMHERST FIRE DISTRICT

2014 AMBULANCE PERSONNEL ROSTER

	<u>NAME</u>	<u>LICENSE LEVEL</u>	<u>EXP DATE</u>	<u>OTHER EMS/MEDICAL AFFILIATIONS</u>	<u>OTHER INFORMATION</u>
F/T	DAVID ALLEN	PARAMEDIC	06/2014	PORTAGE COUNTY SEU	ASSISTANT CHIEF of EMS
F/T	KATHY BEHN	PARAMEDIC	06/2014	WAUPACA AMBULANCE / PC SEU	EMS CAPTAIN
F/T	PATRICK QUIMBY	PARAMEDIC	06/2014	GOLD CROSS AMBULANCE / PC SEU	FIRE LIEUTENANT / TEMS TRAINED
F/T	JOSHUA RUSSELL	PARAMEDIC	06/2014	TEMS TRAINED	FIRE / RESCUE
	SHIRLEY ALLEN	PARAMEDIC	06/2014	PORTAGE COUNTY SEU	CPR INSTRUCTOR / CRITICAL CARE INDORSEMENT
	AARON BOODLE	PARAMEDIC	06/2014	ASPIRUS CLINIC	CAMPUS SECURITY
	TIM CISEWSKI	ADVANCED EMT	06/2014	PLOVER EMS / PC SEU	CPR INSTRUCTOR
	ROBERT DAHMS	ADVANCED EMT	06/2014	AMHERST EMR	ASSISTANT FIRE CHIEF
	JERRY ERON	ADVANCED EMT	06/2014	STOCKTON EMR	AMHERST FIRE / RESUCE
	BRIAN FELTZ	PARAMEDIC	06/2014	RUDOLPH EMR	
	JOHN HAMMAN	PARAMEDIC	06/2014	WISCONSIN VETERANS HOME	AMHERST FIRE / RESCUE
	ADAM MESHAK	PARAMEDIC	06/2014	RUDOLPH EMR	ST MIKES PARAMEDIC
	DAN MCCOURT	PARAMEDIC	06/2014	GOLD CROSS AMBUANCE / PC SEU	FVTC PARAMEDIC INSTRUCTOR
	JASON OLDS	PARAMEDIC	06/2014	AMHERST EMR / PC SEU	AMHERST FIRE / RESCUE
	HAZEL PACKER	ADVANCED EMT	06/2014	AMHERST EMR	CPR INSTRUCTOR
	JESSICA RUSSELL	PARAMEDIC	06/2014	GOLD CROSS AMBULANCE	
	GAVIN SCHABERG	PARAMEDIC	06/2014	AMHERST EMR	PHYSICAN ASSISTANT
	EMILY STEWART	PARAMEDIC	06/2014	SPIRIT FLIGHT MEDIC	GOLD CROSS AMBULANCE
	CATHY WEGENER	PARAMEDIC	06/2014	MANAWA AMBULANCE	WAUPACA CO DISPATCHER

F/T = FULL TIME EMPLOYEES

Acronyms	
AAR	After Action Review
ADRC	Aging & Disability Resource Center
AED	Automated External Defibrillator
AFD	Amherst Fire District
ALS	Advanced Life Support
BLS	Basic Life Support
BP	Blood Pressure
CAST	Cardiac Arrest Survival Team
CP	Chest Pain
CPAP	Continuous Positive Airway Pressure
CPR	Cardiopulmonary Resuscitation
CQI	Continuous Quality Improvement
EMR	Emergency Medical Responder
EMS	Emergency Medical Services
EMT	Emergency Medical Technician
EVO	Emergency Vehicle Operations
FF	Firefighter
LIFE	Learning Is ForEver
LMA	Laryngeal Mask Airway
MOU	Memorandum of Understanding
MSMH	Ministry Saint Michael's Hospital
PALS	Pediatric Advanced Life Support
PCR	Patient Care Reports
QA	Quality Assurance
RLS	Red Lights and Siren
RRU	Rapid Response Unit
SCA	Sudden Cardiac Arrest
SEU	Special Events Unit
SPFD	Stevens Point Fire Department
SPJ	Stevens Point Journal
SRT	Special Response Team
STEMI	ST segment Elevation Myocardial Infarction
TEMS	Tactical Emergency Medical Service