

Portage County Emergency Medical Services 2015 Annual Report



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MISSION

Portage County Emergency Medical Services (EMS) is a unified system dedicated to continuously improving our efforts to deliver health care services to our community with compassionate, quality care in a timely and fiscally responsible manner.



Vision

Portage County EMS will be a unified, regional, performance based, value driven system that provides a financially sustainable, high quality, customer driven service fueled by state of the art equipment and a highly skilled workforce characterized by innovation, prevention, education, collaboration, and leadership.

INTRODUCTION

Portage County EMS is a county-based system that covers almost all of the 823 square miles and 70,380 citizens of Portage County Wisconsin and is composed of a multi-faceted approach to pre-hospital care (Figure 1). In addition, the EMS system is supported by an EMS Technical Team, an EMS Oversight Board, and by the assistance of the Portage County Emergency Management Director.

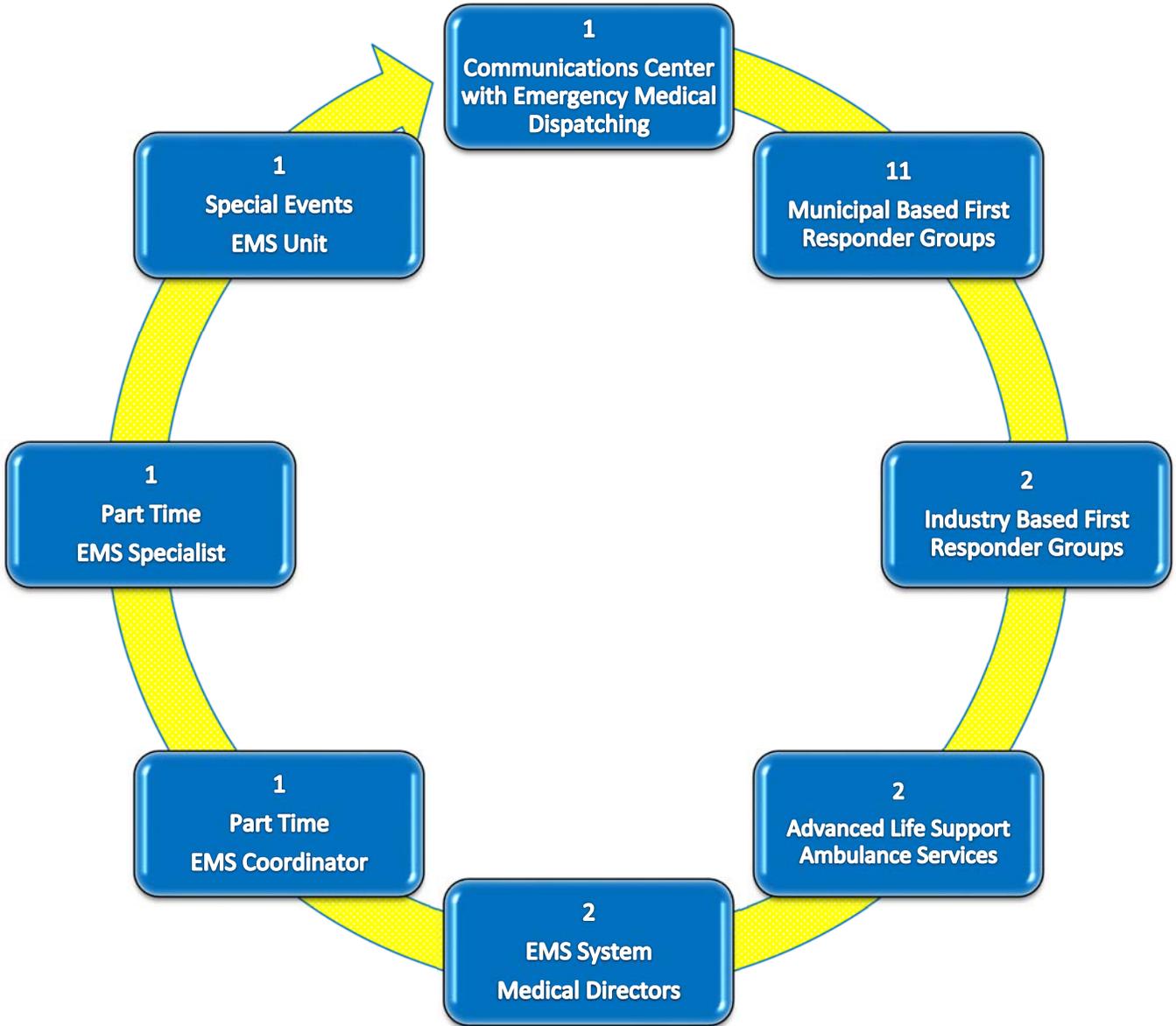


Figure 1 - Portage County EMS Multi-Faceted Approach

Portage County EMS Financial Reports

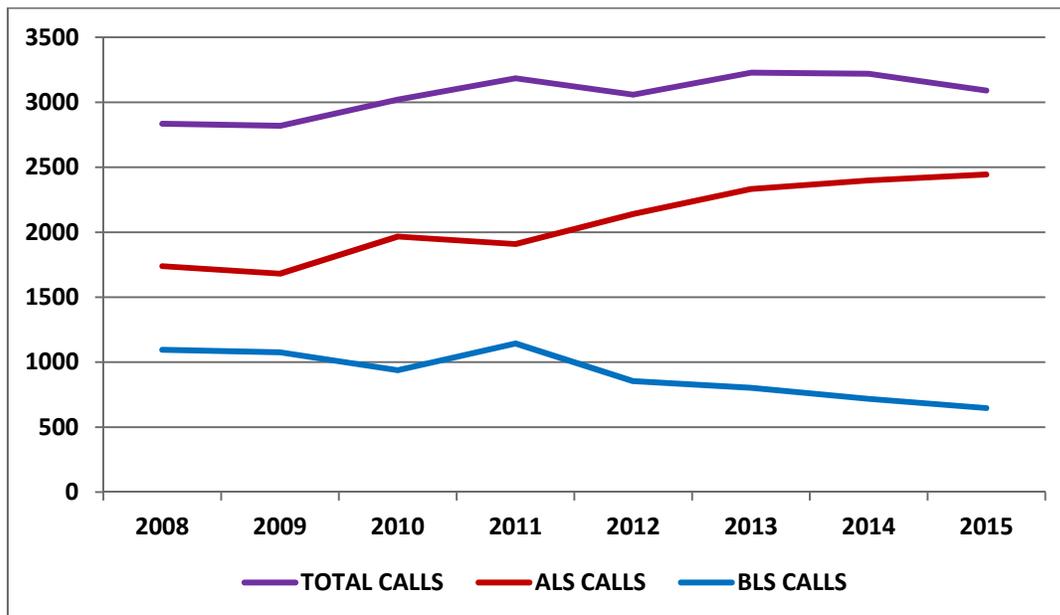
Ambulance Billing Service

Andres Medical Billing assumed the ambulance billing service role as of November 1, 2014 after a Request for Proposal process was completed.

All financial charts and tables include data from both Andres Medical Billing and 3 Rivers Billing Service. This is done to accurately reflect data through the termination the billing service contract with 3 Rivers occurring on April 30, 2015.

Portage County Billable Ambulance Run Volume 2008-2015

YEAR	ALS CALLS	BLS CALLS	TOTAL CALLS
2008	1739	1095	2834
2009	1681	1075	2818
2010	1966	938	3020
2011	1909	1144	3185
2012	2140	854	3059
2013	2332	802	3227
2014	2398	717	3219
2015	2444	646	3090

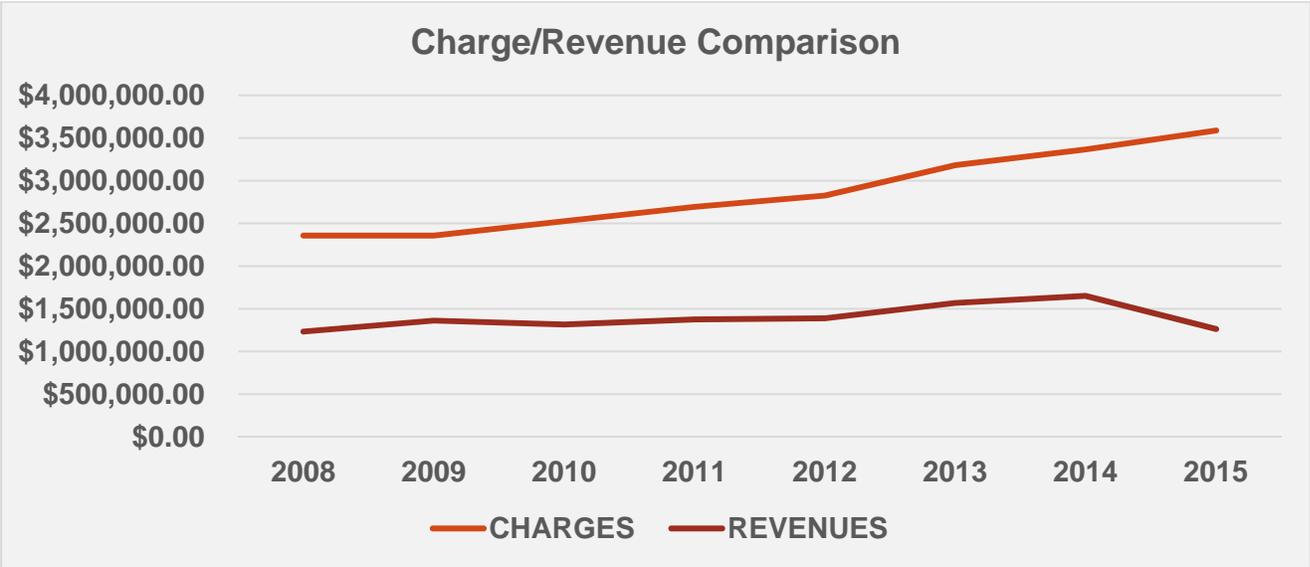


Portage County Activity Summary with Collection Percentage

PAYOR	% OF CHARGES	COLLECTION %	TOTAL CALLS	GROSS CHARGES	PAYMENTS	AVERAGE
Medicare	49.06	79.83	1698	\$1,843,752	\$642,946	\$474
Private Insurance	29.93	63.72	1036	\$1,134,128	\$557,830	\$838
Private Pay	12.31	24.76	426	\$335,330	\$82,675	\$772
Medicaid	8.52	56.71	295	\$276,390	\$42,599	\$253
Facility Contract	0.17	13.85	6	\$5,149	\$508	\$611

Portage County Charges/Revenue Comparison

YEAR	CHARGES	REVENUE
2008	\$2,356,718.00	\$1,233,729.90
2009	\$2,357,085.00	\$1,361,060.39
2010	\$2,526,713.60	\$1,315,350.29
2011	\$2,694,199.00	\$1,375,134.23
2012	\$2,825,480.00	\$1,388,687.04
2013	\$3,181,283.00	\$1,568,107.02
2014	\$3,367,301.00	\$1,651,160.59
2015	\$3,587,984.00	\$1,262,976.09



2015 Revenue from Hospital to Hospital Transfers

CALLS	CHARGES	REVENUES	ADJUSTMENTS	BALANCE
55	\$104,788.00	-\$37,426.47	-\$45,063.23	\$22,298.30

2015 Revenue from Transfers out of Hospital to Non-Hospital

CALLS	CHARGES	REVENUES	ADJUSTMENTS	BALANCE
75	\$41,925.00	-\$15,763.31	-\$17,249.21	\$8,912.48

2015 Credit Breakdown

CHARGES	REVENUE	ADJUSTMENTS	BALANCE
\$3,587,984.00	-\$1,262,976.09	-\$1,721,776.35	\$603,281.56



Our corporate objective is to provide the highest standards of quality and professionalism. It is our dedication to this which builds our reputation and relationships.

Our goal is to provide customized EMS billing solutions that reduce your cost while increasing your revenue.

We are dedicated to providing experienced, knowledgeable and efficient customer service to ensure that your patients are treated with dignity and compassion.

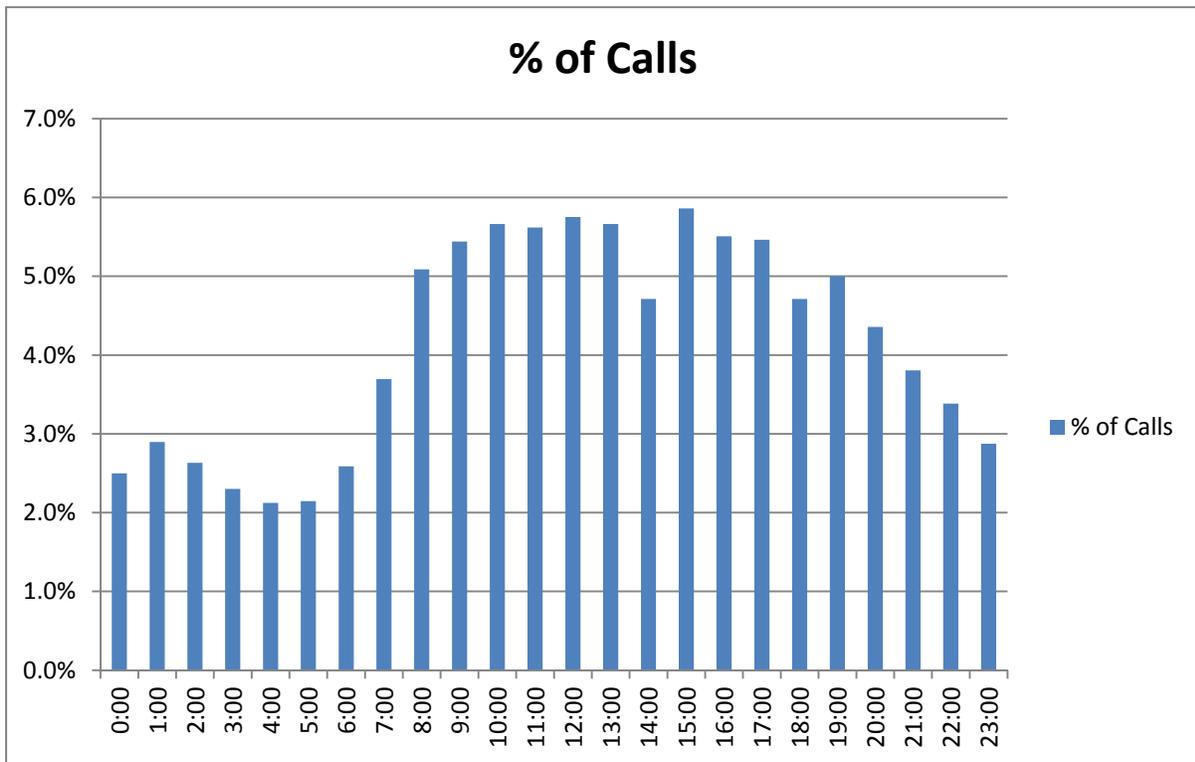
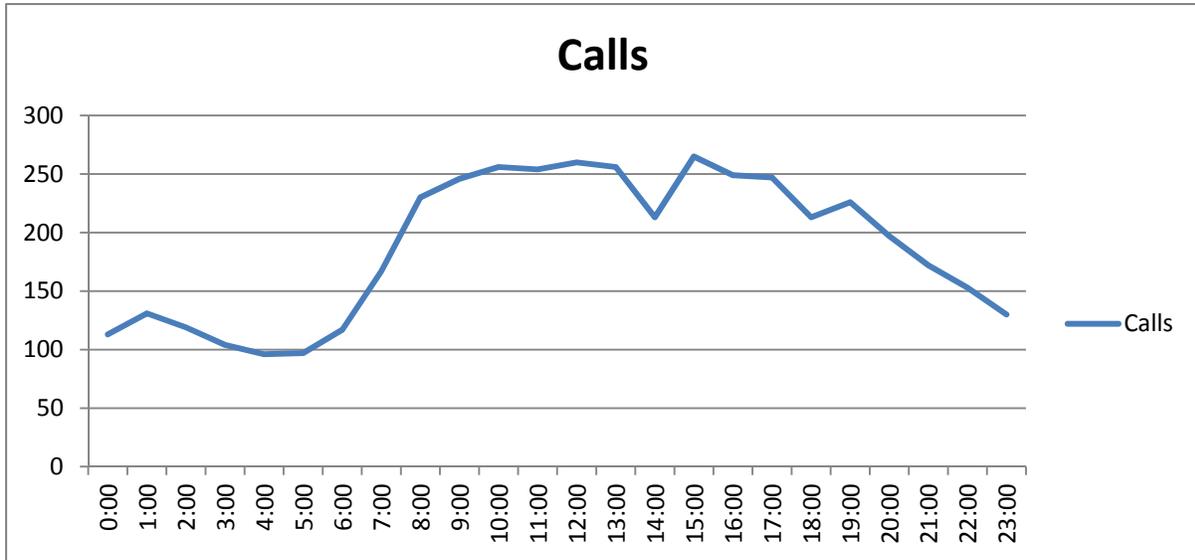
We are the premier EMS billing service for your ambulance billing and reimbursement needs.

EMS Call Data

Distribution of Ambulance Requests by Municipality, 2009-2015

Municipality	2009	2010	2011	2012	2013	2014	2015	% Change 2014 to 2015	% Change 2009 to 2014
City of Stevens Point	1852	1925	2136	2111	2261	2178	2231	2.4%	20.4%
St. Michael's Hospital	172	104	102	147	243	138	131	-5.1%	-23.8%
Twn of Alban	32	26	23	29	36	23	24	4.3%	-25.0%
Twn of Almond	36	34	24	32	38	21	27	28.6%	-25.0%
Twn of Amherst	49	51	53	61	67	61	83	36.1%	69.4%
Twn of Belmont	24	19	30	11	13	29	30	3.4%	25.0%
Twn Buena Vista	19	41	25	33	29	29	46	58.6%	142.1%
Twn of Carson	41	40	53	54	38	38	41	7.9%	0.0%
Twn of Dewey	40	31	20	28	25	33	30	-9.1%	-25.0%
Twn Eau Pleine	28	28	25	28	29	30	50	66.7%	78.6%
Twn of Grant	68	64	61	7	2	0	1	N/A	N/A
Twn of Hull	100	113	138	148	129	148	157	6.1%	57.0%
Twn of Lanark	47	43	49	39	43	43	48	11.6%	2.1%
Twn of Linwood	25	28	26	27	36	35	31	-11.4%	24.0%
Twn of New Hope	19	24	23	24	19	22	27	22.7%	42.1%
Twn of Pine Grove	34	36	47	33	43	47	47	0.0%	38.2%
Twn of Plover	67	46	48	78	70	95	108	13.7%	61.2%
Twn of Sharon	41	44	34	52	57	53	67	26.4%	63.4%
Twn of Stockton	72	70	84	97	102	82	84	2.4%	16.7%
Village of Almond	9	12	18	15	21	13	16	23.1%	77.8%
Village of Amherst	62	72	48	44	58	58	54	-6.9%	-12.9%
Village of Amherst Jct	20	13	12	18	14	20	17	-15.0%	-15.0%
Village of Junction City	17	22	26	32	26	27	19	-29.6%	11.8%
Village of Nelsonville	12	2	4	2	5	7	5	-28.6%	-58.3%
Village of Park Ridge	10	10	22	25	18	20	25	25.0%	150.0%
Village of Plover	546	584	550	559	698	813	797	-2.0%	46.0%
Village of Rosholt	17	33	43	56	43	32	26	-18.8%	52.9%
Village of Whiting	206	253	289	266	247	247	293	18.6%	42.2%
Other	0	0	4	1	2	5	6	20.0%	
Total	3665	3768	4017	4057	4412	4347	4521	3.94%	23.36%

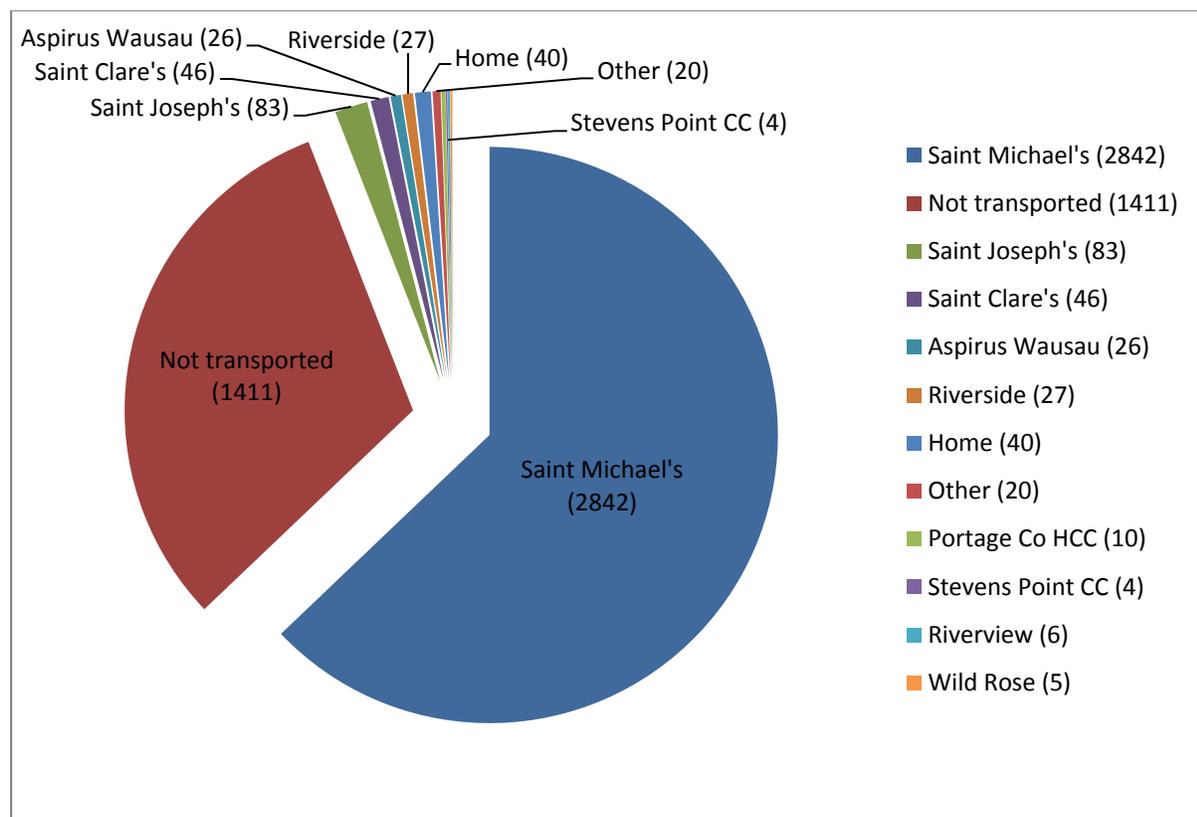
Distribution of Ambulance Requests by Time of Day, 2015



Response Disposition 2015

Response Disposition	#	%
Treated, transported by EMS	3098	68.52%
Treated and released	455	10.06%
No treatment required	431	9.53%
Patient refused care	237	5.24%
Cancelled	133	2.94%
Unable to locate patient/ scene	69	1.53%
Dead at scene	52	1.15%
Treated, transported by private vehicle	24	0.53%
Treated, transferred care	16	0.35%
Stand-by only - No patient	2	0.04%
Treated, transported by Law Enforcement	4	0.09%
TOTAL	4521	

Transport Destination 2015



Primary Impression by Provider

Provider Primary Impression	#	%
No Apparent Illness/Injury	553	12.23%
Pain	477	10.55%
Traumatic injury	412	9.11%
Weakness	352	7.79%
Unknown (not entered)	284	6.28%
Chest pain / discomfort	213	4.71%
Respiratory distress	179	3.96%
Behavioral/psychiatric disorder	145	3.21%
Other	145	3.21%
Altered level of consciousness	140	3.10%
Nausea/Vomiting	117	2.59%
Abdominal pain/problems	116	2.57%
Other Illness/Injury	116	2.57%
Seizure	114	2.52%
Syncope / fainting	98	2.17%
Diabetic symptoms	93	2.06%
EtOH Abuse	73	1.61%
Headache	56	1.24%
Cardiac rhythm disturbance	55	1.22%
Stroke / CVA	55	1.22%
Back Pain (non-trauma)	53	1.17%
General Malaise	52	1.15%
Cardiac arrest	48	1.06%
Patient Assist Only	45	1.00%
Poisoning / drug ingestion	45	1.00%
Fever	41	0.91%
Sepsis	32	0.71%
COPD	30	0.66%
Dehydration	26	0.58%
Diabetic Hyperglycemia	26	0.58%
Allergic reaction	25	0.55%
Unknown Problem	25	0.55%

Provider Primary Impression	#	%
G.I. Bleed	22	0.49%
Substance/Drug Abuse	22	0.49%
Unconscious	21	0.46%
Hypotension	20	0.44%
Congestive Heart Failure	19	0.42%
Obvious death	18	0.40%
Diarrhea	15	0.33%
Other Abdominal/GI Problem	15	0.33%
Other GU Problem	14	0.31%
Asthma	13	0.29%
Epistaxis (non-trauma)	13	0.29%
Hypertension	13	0.29%
Transient Ischemic Attack	13	0.29%
Other Cardiovascular Problem	8	0.18%
Abdominal Aortic Aneurysm	6	0.13%
Hypothermia	6	0.13%
OB/Delivery	5	0.11%
Other Endocrine/Metabolic	5	0.11%
Airway obstruction	4	0.09%
Inhalation injury (toxic gas)	4	0.09%
Other CNS Problem	4	0.09%
Vaginal hemorrhage	4	0.09%
Bowel Obstruction	3	0.07%
Cancer	3	0.07%
Heat Exhaustion/Stroke	3	0.07%
Other OB/GYN	2	0.04%
Electrocution	1	0.02%
Migraine	1	0.02%
Not Applicable	1	0.02%
Stings / venomous bites	1	0.02%
Toxic exposure	1	0.02%

Response Mode
Red Lights and Sirens (RLS)
Non-RLS
RLS then Non-RLS
Non-RLS then RLS
Not applicable
Unknown

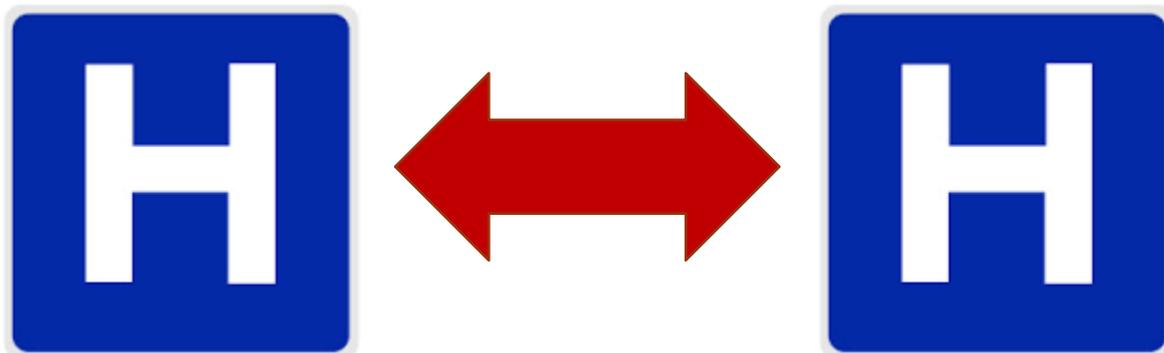
TO Scene	
1829	40.5%
2569	56.8%
78	1.7%
43	1.0%
0	0.0%
2	0.0%

FROM Scene	
277	6.1%
2762	61.1%
3	0.1%
10	0.2%
1466	32.4%
3	0.1%

Transfer Data

Inter-Facility Transfers

In 2015, Stevens Point Fire Department completed fifty-eight (58) transports from Ministry St. Michaels Hospital to tertiary care facilities such as Ministry Saint Clare's Hospital, Aspirus Wausau Hospital and Ministry Saint Joseph's Hospital.

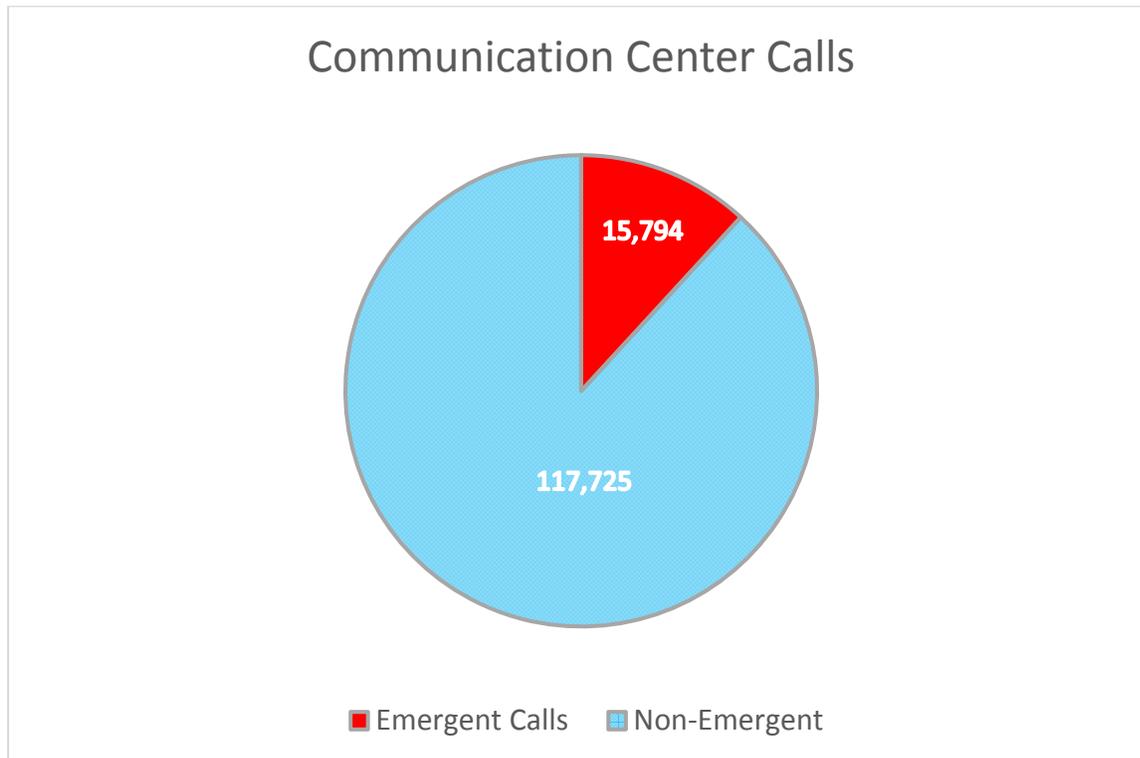


Return Transports

Stevens Point Fire Department works with Ministry St. Michaels Hospital to provide transportation for patients returning to skilled nursing facilities, assisted living centers and private homes after being discharged from the Emergency Department. Sixty-seven (67) return trips were completed in 2015.



Communication Center



Call Volume

In 2015, the Portage County Communication Center received 133,069 calls of which 15,794 were considered emergent in nature. The Communication Technicians handle approximately 11,089 calls for service per month or approximately 15 calls per hour. 99% of all phone calls, including 911 calls, were answered in less than 10 seconds including instances when multiple calls are simultaneously received.

A decrease in general call volume occurred during the 2015 calendar year and has been contributed to the lack of snow days. In contrast, the amount of calls that require dispatching has increased from 53,345 to 59,830 a total difference of 6,485.

Staffing

The Communication Center achieved an uncommon occurrence in any Public Safety Answer Point (PSAP) by achieving full staffing for the entire year. This is a significant accomplishment since it is common to have staff shortages due to the stress and complexity of the job. Our Communication Center has an above average retention with the average length of employment of almost 10 years versus the national average for 911 Telecommunicators of 5 years. The Portage County Communication Technicians experience range from two (2) to twenty-nine (29) years of service.

Training

Two in-services were held in 2015 and both focused on EMS run reviews, updates concerning EMS, gaining insight into other department's paper flow, and different mechanisms.

The Spring in-service was held at Plover Fire Department and consisted of a tour of the Plover Police Department and Fire Department, and presentations from the Spirit Medical Transportation Service about Ebola transport, the Clerk of Courts, and the District Attorney's Office.

The Fall in-service was held at the Amherst Fire Department and consisted of a tour of the Fire Department and the Portage County Amherst ambulance, a presentation regarding Amateur Radio Operations, and a presentation concerning Active Shooter procedures. The Communication Technicians completed scenario based training the gain experience concerning their workload and practices when answering 911 calls related to an active shooter.

Both in-service days ended with an EMS run review session including answered 911 calls by Communication Technicians, cardiac arrest incidents, calls requiring hemorrhage control, and other various EMS related calls.



Quality

In conjunction with the Portage County EMS Coordinator, the Communication Center initiated a quality improvement project related to calls involving cardiac arrest. The audio recordings of these 911 calls are evaluated for identification of a cardiac arrest and to determine if instructions were given to the caller to begin chest compressions. These cases are reviewed by the EMS Coordinator and a Lead Communication Technician and then shared with the Communication Technician(s) involved in the case.

AED Mapping

With the help of Portage County Geographical Information System (GIS) and the Department of Information Technology, the Communication Center Staff have mapped locations of Public Access Automatic External Defibrillators (AED) and added this information to the dispatch mapping software. Now when a call for help comes from a location with an AED, an alert will be visible in the Computer Aided Dispatch (CAD) to assist the Communication Technician with directing the caller to the nearest location with an AED.

Technology Group

The Communications Center has taken a proactive approach to address technological advances that are most prevalent in the industry by establishing a task specific work group. This group consists of various members of the Portage County System including Portage County Emergency Management and Portage County EMS and is responsible reviewing and evaluating requests to add software or technology and plan for their implementation.



First Responders

The term “first responder” is used to mean different things in different settings. Often times it refers to certified EMS personnel that are dispatched to an EMS call who arrive and provide care before the ambulance arrives. It can also mean any person that reacts to an emergency and provides care even if they are getting detailed instructions from the 911 Communication Technician or voice prompts on an AED.



Automated External Defibrillators (AED)

There are over 320 AEDs currently in Portage County. 65 are carried by EMS personnel and law enforcement officers but 225 are considered public access AEDs and positioned in easy to find locations within public buildings, schools, churches, recreational facilities, stores and office buildings.



**Early
Defibrillation**

A life-saving defibrillation shock from a Public Access Defibrillator can be delivered much sooner than waiting for EMS arrival.

Traffic Incident Management (TIM)

The focus of the first responder training sessions in 2015 was Traffic Incident Management (TIM) and was taught by trainers from the Portage County Sheriff's Office. TIM standardizes the way Law Enforcement personnel, Firefighters, and EMS responders function on a roadway emergency scene. From the way responders park their vehicles to how highway lanes are closed and traffic is routed through the scene, TIM focusses on keeping responders safe while keeping traffic moving and preventing secondary crashes.



Public Education Activities

GROUP	EVENT / TOPIC
PC EMS	RRU article – press release 1/20/15, posted in SPJ 1/31/15
PC EMS	Carbon monoxide – press release 2/19/15
PC EMS	Article about ESCI – PC Gazette 3/5/15
PC EMS	Article about rescue task force training – EMS1.com 4/7/15
PC EMS	Article about Safety Fair in SP City Times 5/17/15
Hull EMS	EMS Week/ Hands-Only CPR - Photo of the Day, SP City Times 5/21/15
PC EMS	EMS Week group recognition, PC Gazette 5/22/15
PC EMS	When an ambulance arrives article – press release 6/25/15
PC Communication Center	“The first to help”, article – SP City Times, 7/7/15
PC Communication Center, PC EM	“Portage County switching emergency systems”, article, SPJ, 1/12/15
SPFD	“EMS received heart attack treatment award” – SP City Times 5/21/15
Almond & Bancroft EMS	CPR classes – Almond Middle School, 6/4/15
Bancroft EMS	EMS – Vista Royal Campground, 6/27/15
SPFD	Explorers program trains youths in fire, EMS, SPJ 3/19/15
SPFD and AFD	Police, EMS train for active shooter situation, SPJ 4/1/15
CAST	Foundation helps save lives in Portage County, SPJ, 3/3/15

Recruitment and Retention of Volunteers

Several of the First Responder groups, in conjunction with the Portage County EMS office, launched an aggressive campaign focused on adding new members. Measures included a new, updated recruitment brochure and community specific direct mailing of recruitment cards. Portage County EMS was fortunate to add an additional fourteen (14) new responders to the county roster in 2015.



First Responder Grant Summary

Portage County provided over \$75,000 of support to our first responder groups through a grant system. Each year, Portage County EMS develop a set of grant requirements agencies must meet to earn their respective grant funding. The funding is allocated with a base distribution to each municipality, plus a percentage based on the number of calls in the previous year. The industrial groups receive a standard amount each year.

GROUP	# of CALLS	GRANT AWARD AMOUNT	AMOUNT USED	ITEMS FUNDED
Almond	73	\$5,294.76	\$5,094.76	Stipend, Recertification, Clothing, Oxygen Bags
Amherst	76	\$5,716.44	\$5,716.44	Retention, Equipment
Bancroft	39	\$4,873.08	\$4,873.08	Stipend, Equipment
Dewey	24	\$4,539.25	\$4,539.25	Training, Recertification, Safety Apparel, Supplies
Grant	38	\$4,785.23	\$4,185.23	Supplies, Retention, Training
Hull	144	\$6,753.07	\$6,753.07	Stipend, Supplies, Equipment
Plover	1034	\$21,248.32	\$21,248.32	Stipend, Equipment, Vehicle Replacement, Education
Rosholt	57	\$5,066.35	\$4,096.90	Education, Equipment, Supplies
Rudolph	134	\$6,085.41	5,485.41	Equipment, Supplies, Protective Clothing
Sharon	50	\$4,591.96	\$4,591.96	Equipment, Medical Supplies
Stockton	56	\$5,048.78	\$5,048.78	Stipends, Equipment, Supplies
Worzalla Publishing		\$500.00	\$500.00	Medical Supplies
McCain Foods		\$500.00	\$500.00	AED Purchase

Special Events Unit (SEU)

The Special Events Unit is comprised of Basic and Advanced EMS providers from various Portage County First Responder departments that are paid to provide medical coverage for events occurring within Portage County.

The SEU provided stand-by medical coverage for over 30 different events in 2015. These requests are submitted to the Portage County EMS Specialist for coordination between requesting parties, local transporting agencies, and SEU staff.

Advanced Life Support Ambulances

Medical Direction

Each quarter in 2015, Dr. Vayder met with the Stevens Point Fire Department and the Amherst Fire District ambulance staff to review interesting cases and their outcomes, practice 12-lead EKG interpretation, review results of established quality indicators, and discuss an educational topic related to the cases experienced by the EMS providers.

Other Medical Director involvement included:

- ✓ Participated in Ebola and pandemic response planning for Portage County
- ✓ Taught Pediatric Advanced Life Support for both the Stevens Point Fire Department and Amherst Fire District
- ✓ Participated in Communication Center in-service training
- ✓ Implementation of a countywide drug diversion policy

Quality Improvement Projects

In addition to our culture of continuous quality improvement, several areas of patient care were specifically targeted in improve overall treatment. They included:

- ✓ Cardiac Arrest Care
- ✓ ST Segment Elevation Myocardial Infarction (STEMI)
- ✓ Care Associated with Traumatic Brain Injury
- ✓ Assessment of Patients with Carbon Monoxide Poisoning
- ✓ Pain Control

EMS Crew members also participated in a self-review of pre-hospital documentation and care concerning the above mentioned topics.

Simulation Lab Training

Dr. Vayder, in conjunction with Ministry Saint Michael's Hospital, arranged training for all Stevens Point Fire Department and Amherst Fire District ambulance staff using Ministry's high-fidelity training manikin family. Operated by a specially-trained nurse from Ministry St. Michael's Hospital, the manikins provided realistic presentations of a variety medical conditions including difficult airway scenarios and childbirth. Each staff member rotated through different scenarios using their own

equipment, supplies and treatment protocols and then reviewed video recordings of their performance.

Medication Added

A change in guidelines from the State of Wisconsin now allows an Intermediate Level Service to administer medications to patients to alleviate nausea. Knowing that nausea is a common complaint and one that is very uncomfortable for patients, ondansetron (Zofran) was added to the medication list for Amherst Fire District after completing the required training provided by Dr. Vayder.

Capital Plan

The Portage County Emergency Management (EM)/EMS staff developed a formal plan to budget for the replacement of durable EMS equipment including ambulances, radios, stretchers, cardiac monitors, Intra-venous pumps and other high dollar items. This plan will be reviewed with providers each year to identify any changes needed for replacement of deteriorating items or the addition of new technology.

The Philips MRx cardiac monitors currently on the ambulances were refreshed by the manufacturer and included a cosmetic overhaul of the units as well as replacement of many of the critical, high-wear components. This service will give the monitors another four (4) to five (5) years of lifespan, allowing Portage County EM/EMS an opportunity to implement the capital plan and budget for full replacement of the monitors.

Definitive Care

Quality Improvement in Heart Attack Patients

Minutes Count during Heart Attacks

When a person is having the type of heart attack commonly referred to as a STEMI, every minute spent getting the patient to a hospital capable of performing a cardiac catheterization is critical. Dr. Vayder worked with Stevens Point Fire Department and Amherst Fire District to train staff to identify these cases. The training's goal is to minimize the amount of time the staff stay at the scene of an emergency and to recognize the need to transport these patients directly to hospitals in Weston, Wausau or Marshfield that are capable of providing a cardiac catheterization. The overall objective of the Portage County EMS System is to have the patient to the cardiac catheterization lab within the 90 minutes as recommended by the American Heart Association. Dr. Vayder and the transporting services receive regular feedback from the hospitals concerning outcomes of these patients and recommendations for improvement.



Continuum of Care

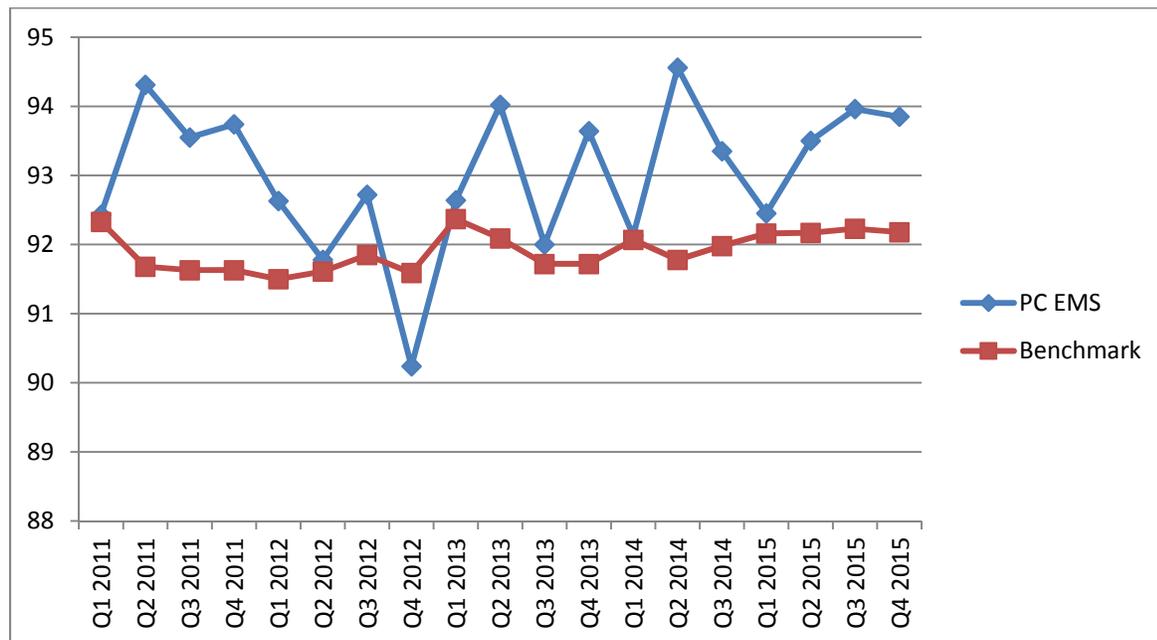
ESCI Consultation Update

During 2015, the Village of Plover, the City of Stevens Point, and Portage County partnered to bring Emergency Services Consulting International (ESCI) back to Portage County to do a follow up on their 2006 consultation. ESCI's full report is available at: <http://www.co.portage.wi.us/EMS/Portage%20County%20WI%20-%20Final%20Report%20July%202015.pdf>

Customer Satisfaction

Portage County EMS continues to survey recent patients about their experience with various components of the system. Results are regularly reported to the EMS Oversight Board as well as to the responding departments. Our cumulative patient satisfaction score is 92.86%, exceeding the benchmark of 91.83% established by other companies using the same survey.

The EMS Technical Team reviewed the customer satisfaction data and determined that surveys sent to patients in assisted living facilities were being returned at an exceptionally low rate. The Team modified the process to exclude those patients.



Goals for 2016

Each year, Portage County EMS works in collaboration with its partners to develop specific goals to guide our operations. The following are some of the goals that we will strive to achieve:

- ✓ Finish review and updates of Portage County EMS policies and procedures
- ✓ First Responder Group training on hemorrhage control, Narcan, and patient refusals
- ✓ Implementation of Priority Medical Dispatch through the Communications Center
- ✓ Continued to engage in and enhance our continuous provider competency with the use of a high definition simulation lab and scenario based learning
- ✓ Work on providing a uniform documentation platform for use by First Responder Groups
- ✓ Continue and enhance continuous quality improvement with crew and peer review
- ✓ Implement 2015 American Heart Association updated guidelines

Service Highlights

Portage County Emergency Medical Services

Emergency Medical Services in Portage County is provided by a system of emergency medical responders and ambulance services. Our ambulance services include Stevens Point Fire Department, Amherst Fire District, and United Emergency Medical Response.

Portage County contracts with Amherst and Stevens Point to provide Intermediate and Paramedic level care and ambulance transport across the county. The Town of Grant contracts with United EMR.

Amherst Fire District

Amherst Fire District ambulance went into service in 2008 as an EMT-IV Technician service. On July 1, 2011 the Amherst based ambulance became an "intermediate" level, running with one paramedic and one advanced EMT on board during each 12-hour shift. This will allow the crews to administer pain medication and cardiac drugs. The Amherst ambulance has a 21 member roster, with 17 of them being at the paramedic level. The station is staffed 24 hours a day, 7 days a week with 4 full-time employees working 24 hour shifts.

Stevens Point Fire Department

The Stevens Point Fire Department operates an ambulance service for Portage County. Everyone in the department is cross-trained in fire suppression and emergency medical services.

The department has been an EMS forerunner for many years, being one of the first in the state to offer emergency medical technicians, and later implementing Intermediate EMTs. In 1999, the department transitioned to the paramedics, highest level of pre-hospital care available.

The department has 4 ambulances staffed 24 hours a day, 365 days a year and can respond anywhere in the county. The coverage is approximately 810 square miles.

Portage County EMS Association

2015 Annual Awards

**The Portage County
Emergency Medical Services Association
Clarence “Clem” Hintz Award
2015**



Floral Lane

Through his leadership and support of Emergency Medical Services as Chairman of the Portage County Board of Supervisors, Clarence “Clem” Hintz fostered many enduring improvements in the Quality of Life in Portage County.

The Portage County Emergency Medical Services Association presents this award to honor the memory of Clem Hintz by recognizing citizen rescuers whose heroic and life-saving actions further improve our Quality of Life.



PRESIDENT’S AWARD	
Mary Michelkamp	Sharon EMS

OUTSTANDING SERVICE AWARD	
Jessica Russell	Amherst EMS
Capt. Kathy Behn	Amherst Fire District
Kelly Kluck	Hull EMS
Jessica Moore	Rosholt EMS
Nicole Wottreng	Rudolph EMS
Capt. Jb Moody	Stevens Point Fire Department
Lt. Mark Schoeberle	Stevens Point Fire Department
Lt. Ron Heibler	Stevens Point Fire Department
Jacob Smiley	Plover EMS

OUTSTANDING DISPATCHER AWARD	
Tim Peterson	Portage County Communications Ctr.
Kim Resch	Portage County Communications Ctr.
Susan Dimka	Portage County Communications Ctr.
Clair Glisczynski	Portage County Communications Ctr.
MEDICAL DIRECTOR'S AWARD	
<i>For dedication to the citizens of Portage County by providing expertise in the formation of the Rescue Task Force</i>	
Det. Paul Rink	Village of Plover Police Department
Sgt. Paul Bushmaker	Village of Plover Police Department
Det. Tony Zblewski	Stevens Point Police Department
Det. Mike Schultz	Stevens Point Police Department
Bob Wanta	Portage County Sheriff's Department
Ryan Hoffman	Portage County Sheriff's Department
Lt. Ben Beaudoin	Portage County Sheriff's Department
Capt. Dale O'Kray	Portage County Sheriff's Department
Lt. Jason Olds	Amherst Fire District
Josh Russell	Amherst Fire District
Capt. Jb Moody	Stevens Point Fire Department
Lt. Ron Heibler	Stevens Point Fire Department
Lt. Mark Schoeberle	Stevens Point Fire Department
5 YEARS OF SERVICE	
Robin Meter	Grant First Responders
Christina Lamb	Grant First Responders
Roger Dean	Plover EMS
Kathy Baughman	Plover EMS
Bryan Gillis	Rudolph EMS
Ray Krebsbach	Rudolph EMS
Adam Meshak	Rudolph EMS
Johana Seavers	Rudolph EMS
Bruce Boenski	Sharon EMS
Kim Borski	Sharon EMS
Peter Gebhardt	Sharon EMS
Gee Pope	Sharon EMS
Trevor Howard	Stevens Point Fire Department
Matthew Zander	Stevens Point Fire Department
Dan Jagodzinski	McCain Foods

10 YEARS OF SERVICE	
Kathy Bruckbauer	Plover EMS
Chris Sekerka	Sharon EMS
Mark Kitowski	Stevens Point Fire Department
Justin Thomson	Stevens Point Fire Department
15 YEARS OF SERVICE	
Lisa Ross	Grant First Responders
Dennis Zvara	Stevens Point Fire Department
20 YEARS OF SERVICE	
Linda Dobbe	Rosholt EMS
Kerry Taylor	Stevens Point Fire Department
25 YEARS OF SERVICE	
Jerome Yetter	Grant First Responders
Jerome Reinwand	Grant First Responders
Matt Schoonover	Plover EMS
30 YEARS OF SERVICE	
Tony Konkol	Rudolph EMS
Jeff Davis	Stevens Point Fire Department
Mary Reichart	McCain Foods
Margaret Kettle	McCain Foods



Thank You
for your service

Amherst Fire District

Year in Review

During 2015 the Amherst Fire District has continued to improve the service it provides to the people we serve. New paramedics have been added to the roster to replace those that have left. We try to maintain a balance of experienced and new paramedics within our service. Captain Kathy Behn is our training office and attentively oversees each person's compliance with ongoing training requirements. Training topics are chosen to meet the requirements of the National Registry of Emergency Medical Technicians.

Jason Olds continues in the capacity of EMS Lieutenant. Jason is the liaison between our service and the Emergency Medical Responder groups with which we interact. He attends monthly EMS Association meetings and addresses any concerns the EMR's may have so that we all can maintain a seamless network of emergency medical services care.

The Amherst Fire District promotes a culture of safety. The Amherst Fire District's safety committee meets twice a year to review any incidents or "near misses" that have occurred. We review our policies for safe lifting, driving, blood borne pathogens and chemical safety. Pre-hospital care inherently involves many hazardous situations including needle sticks, exposure to blood and body fluids, airborne pathogens, physical injury due to lifting, slips and falls and vehicular accidents. Last year the Amherst Fire District Ambulance had "zero" days lost due to injuries. This is attributed largely in part to our commitment in providing ongoing training on safety policies as well as the attentiveness and diligence by staff members in keeping themselves and others safe in the performance of their duty.

One of the biggest challenges in maintaining good personnel is to keep them interested in their work and proficient in their skills. We strive to provide good quality training for our members and give them the right tools to work with in their work allowing them to excel in their ability to provide good quality care.

Two of our most adventurous trainings for the year were our RTF (Rescue Task Force) training and our simulated bus accident exercise. Both addressed aggressive care management, something that is rarely needed but critical when it is. RTF training was actually done twice during the year, one being held in Stevens Point and the other locally at the Amherst High School. The bus exercise elicited involvement from each member of our department. Planning for such training took months and eventually evolved into a half day exercise which revealed the strengths and weaknesses of our planning. The information we gained from this will be valuable in providing future care to our patients.

During the year we reviewed and updated many protocols and procedures adapting to current methods and care standards. Our LUCAS device remains one of our most appreciated equipment devices. It provides automated chest compressions to persons who are in cardiac arrest. It is known to provide better continuous quality compression than those done by EMS caregivers. We consider it an invaluable adjunct in providing care to cardiac arrest victims.

The Amherst Fire District is proud to be a part of the Portage County Emergency Medical Services Team. We have achieved so much in the past 8 years, however we never lose focus on finding future goals to reach!

Community Service

The Amherst Fire District is committed to providing the community with life safety education. We believe in the power of prevention and education and offer a wide range of services. Our aim is to reduce life and property loss in our community. By educating those who live and work in our district we can save lives together. Our members have taken the time to talk with community members from pre-school through retirement age regarding many different issues. In doing so participants will hopefully get a better understanding of who we are and what we do.

Pre-School Programs - The purpose of our visits to the preschools is to educate children about fire and EMS, with emphasis on match and lighter safety, stop drop and roll, and how to call 911. Children are offered an opportunity to tour the facilities and the ambulance which oftentimes stimulates a question and answer session.

Safety Programs - Our safety programs are age-specific including assisting with snowmobile safety training for medical emergencies that could occur. Each student is given a small first aid kit that fits on a snowmobile. Having the knowledge of basic medical treatment can make a difference in someone's life should emergency care be needed.

High School Level - Career Day offers us an opportunity to individually address different details of the emergency medical system. It enables us to provide an overview of training and licensure requirements to those interested in pursuing education in the field of pre-hospital care. Interaction such as this often stimulates interest in students who eventually become our future employees. We find it important to share our career objectives with those who are at that time of their life when they may be deciding future career goals.

Community Events - During 2015 our staff was present at several community events such as wellness fairs, June Dairy Days, the Amherst Fair, Little Britches Rodeo River Run and Lettie Jenson Fun Run to name a few. We also provide stand-by coverage at local sporting events including, Youth Football League, high school football games and wrestling and soccer tournaments. During these events we provide on-site medical needs and spread the word on recruitment opportunities and career training in EMS.

Public Training - The Amherst Fire Districts continues to provide CPR training and free blood pressure checks. During 2015 the Amherst Fire District certified over 200 individuals in Heartsaver CPR and AED training along with providing hands only CPR training to those wishing to learn the skill without needing a certificate.

Training

Amherst Fire District is dedicated to providing the best out-of-hospital medical care of patients with acute injuries or illnesses. Through continuing education utilizing both in-house and outside sources our EMS providers are able to develop their skills in order to maintain more advanced training requirements consistent with National Registry and State of Wisconsin licensing.

During January 2015; providers were educated on Bloodborne Pathogens & the Right to Know law. Per (OSHA) released Blood borne Pathogens Standards this informational instruction outlines safeguards to help protect workers and reduce their risk against health hazards from exposure to blood and other potentially infectious materials.

During February 2015; providers were instructed on the use of the GeoLynx Mobile response GIS system that provides a mapping tool to emergency responders. This system is designed for in-the-field mapping. Through the use of this system we are able to receive live GPS tracking with 10 second position updates. When a 9-1 1 call is placed, GeoLynx Desktop automatically captures the address from the ALI stream and instantly plots an arrow at the caller's location on a digital base map.

During March 2015; we began planning our "Mock Disaster" Bus crash table top. During this training we were able to list processes and procedures that would be used in a real disaster. We were able to use this information early in the exercise program to detect issues that may interfere with operations when conducting a realistic simulation. We also took part in Rescue Task Force (RTF-On-Site Training for the Active Shooter) with SPFD and Portage County Law Enforcement agencies. With active shooter incidents on the rise in the past 10 years, agencies have been training themselves to deal with the threat of this happening and preparing for the treatment and evacuation of injured patients.

During April 2015; we continued our Rescue Task Force training in-house focusing on our roll as primary care providers.

During May 2015; we reviewed our medical protocols as they are the guidelines that EMS personnel follow when evaluating and treating patients. A knowledge based test was given to all members.

During June 2015; we reviewed and practiced S.T.A.R.T. (Simple Triage and Rapid Treatment) which is a triage method used by EMS providers to quickly classify victims during a mass casualty incident (MCI) based on the severity of their injury.

During July 2015; 12 Lead ECG interpretation and cardiac case reviews were discussed with Dr. Vayder.

During August 2015; we continued working on our forthcoming bus training by focusing on the key elements of the bus crash along with the roles and responsibilities that members would need to assume.

During September 2015; we conducted our on-site “Mock” bus crash. This training enables the first providers on the scene to prepare a good assessment of how many and what types of resources were needed to be dispatched to accomplish treatment and transportation for the victims. We were also able to learn about issues related to incident-command, staging and transport.

During November 2015; Traffic Incident Management (TIM) training was provided utilizing Wisconsin Department of Transportation standards. The TIM training program focuses on a response effort that protects motorists and responders while minimizing the impact on traffic flow.

During December 2015; Dr. Vayder went over Case reviews and 12 lead interpretations along with training on evaluation, treatment and effective management of patients with traumatic brain injuries.

Operational Safety

The Amherst Fire District has established a safety committee which is comprised of members from the fire/rescue, ambulance and EMR branches of our service. The safety committee meets twice a year or when there is a significant incident or safety complaint, in accordance with the requirements in state code DSPS330. The committee is handled as one of our standing committees that we established under our bylaws and that all members regardless of rank or division can join when the committees are formed in January. Minutes of all meetings (complaints/incidents, topics discussed and recommendations) are kept from each meeting. In 2015 the safety committee identified no areas of concern for injuries and/or accidents in the EMS department. The effectiveness of safety initiatives are reviewed and evaluated over time.

A SOG (Standard Operating Guideline) has been established to address how to safely lift and move a patient. This SOG included utilization of a stair chair to move patients up or down stairs and specified how many rescuers are required to lift a patient based on the weight of the patient. Members of the Amherst Fire District were trained on the use of the stair chair and proper lifting techniques. Back injuries are inherent in the EMS industry mostly due to improper preparation of the responder prior to lifting patients. AFD has made available several lifting adjuncts such as the EZ-lift to assist a responder when lifting a patient. Training is ongoing reinforcing their use.

Each year the Amherst Fire District personnel must successfully complete a driver training and testing program. The program consists of defensive driving, equipment and vehicle inspection and familiarization and EVOC road test. The Amherst Fire District utilizes the training facility at H.O. Wolding, Inc. to complete a cone course including a backing station, diminishing alley, serpentine, and parallel parking.

Special emphasis was on the utilization of a spotter whenever backing. A copy of the completed and signed Driver Training Form is kept on file for each employee.

During 2015 the Amherst Fire District Ambulance personnel had zero days lost to on the job accidents or injuries. Safety training is incorporated into meetings several times throughout the year which we believe has supported our duty to lessen the chance of injury or accident. The Amherst Fire District continues to look for ways to improve operational safety for the employees and our patients.

Ambulance Personnel Roster

NAME	LICENSE
John Porrey	Paramedic
Kathy Behn	Paramedic
Patrick Quimby	Paramedic
Shirley Allen	Paramedic
Aaron Boodle	Paramedic
Timothy Cisewski	Advanced EMT
Deanna Kramer	Paramedic
Gerald Eron	Advanced EMT
Brian Feltz	Paramedic

NAME	LICENSE
Lisa Hansen	Paramedic
Adam Meshak	Paramedic
Daniel McCourt	Paramedic
Jason Olds	Paramedic
Hazel Packer	Advanced EMT
Jessica Russell	Paramedic
Gavin Schaberg	Paramedic
Emily Stewart	Paramedic
Cathi Wegener	Paramedic

Stevens Point Fire Department

EMS Highlights

Rescue Task Force

EMS and Law Enforcements Response to an Active Shooter in Portage County became a reality. Portage County became a leader in coordinating the rescue of victims in the event of an active shooter situation. All Portage County law enforcement agencies, along with Stevens Point Fire and Amherst Ambulance, participated in the training. The training consisted of three parts. Part one consisted of classroom education on the risks and formations needed to keep all parties safe. The second part was hands-on practice with equipment, and each discipline practiced their roles in the Rescue Task Force response. The third part was focused on bringing the two groups together in scenario-based responses. The training was an overwhelming success.

Each law enforcement group and EMS group supplied trainers, who worked together and developed the training curriculum that was taught. The training reinforced the need for team work during an active shooter event.

The trainers from Stevens Point Fire, who were instrumental in developing the training curriculum, are Captain Jb Moody, Lieutenant Ron Heibler, and Lieutenant Mark Schoeberle.

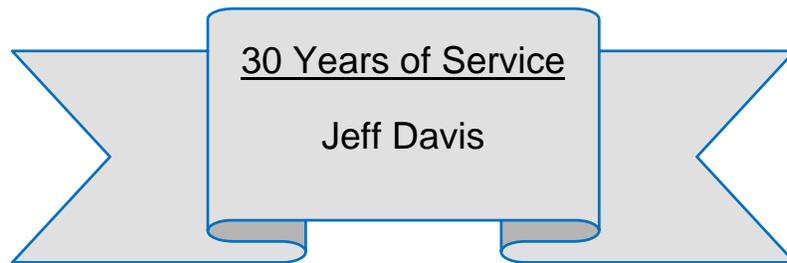
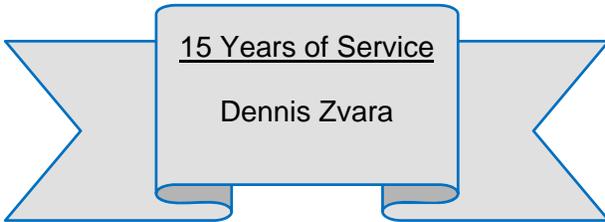
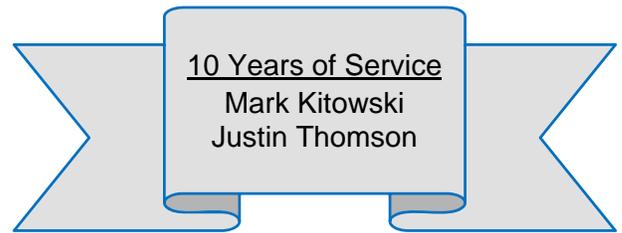
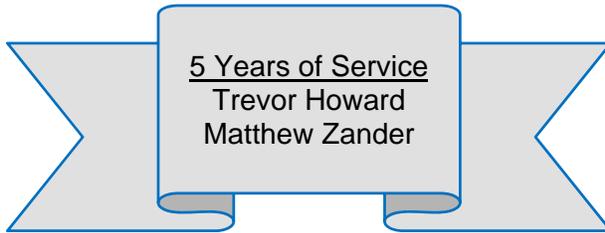
Mission Lifeline Award

The Stevens Point Fire/Portage County Ambulance received the 2015 Mission: Lifeline EMS Recognition award from the American Heart Association. The award is in recognition for Stevens Point Fire Department meeting the achievement measures annually with no single measure scoring below 75%. The individual measures are as follows:

- ✓ Percentage of patients with non-traumatic chest pain > 35 years of age, treated and transported by EMS who receives a pre-hospital 12 Lead ECG.
- ✓ Percentage of STEMI patients transported to a STEMI Receiving Center, with pre-hospital First Medical Contact (FMC) to Device (PCI) < 90 Minutes.
- ✓ Percentage of STEMI patients transported to a STEMI Referring Center with Arrival (to Referring Center) to Fibrinolytic Therapy administration in <30 Minutes.

EMS Awards

Length of Service



Sudden Cardiac Arrest Saves

“You begin saving the world by saving one person at a time....”

-Charles Bukowski

The following members are recognized for their efforts to save the lives of our citizens that have suffered a Sudden Cardiac Arrest.

FF/Medic Tom Wastart

FF/Medic Pete Ostrowski

FF/Medic Daniel Congdon

MPO/Medic Mark Kitowski

FF/Medic Mike Kaspar

MPO/Medic Travis Koch

FF/Medic Jason Karpinski

MPO/Medic Vic Kedrowski

FF/Medic Shane Westphal

MPO/Medic Larry Pingel

FF/Medic Dave Briggs

LT/ Medic Paul Mattlin

FF/Medic Casey Bielen

LT/ Medic Brian Spence

FF/Medic Dayton Budsberg

LT/Medic Ron Heibler

FF/Medic Frank Minervini



EMS Public Activity

Citizens Academy

The Stevens Point Fire Department joined the Citizen’s Academy in 2015. We hosted the Fire and EMS portion of the academy. On the EMS night, citizens were broke into small groups and went to different work stations. The Academy participants did hands-on scenarios using our equipment to treat patients. Each group learned about CPR, Trauma patients, and Rescue 1 patients (heart attack), followed by a brief PowerPoint with questions and answers.

On the driving course day, participants drove an ambulance and a fire engine through a course at the Stevens Point Airport. The new Fire and EMS section of the Citizen’s Academy was a success, and we look forward to our continued role in the program

UWSP Life Class

The Stevens Point Fire Department continued to expand our partnership with the University of Wisconsin, Stevens Point, by hosting a class called UWSP Life Class. Fifty-seven adult students, most of who are retired, spent four hours at Stevens Point Fire Department. They participated in hands-on training stations. For Emergency Medical Services, they learned “Hands Only CPR”, Rescue Task Force, and the equipment used in the event of a heart attack.

Public Education

Throughout 2015, the Stevens Point Fire Department participated in many public EMS education events that showed our continued commitment to educating the public. We partnered with local businesses, public organizations, and special events – from the young to the old. We strive to deliver custom, community-based public education in a manner that is fun and appropriate for the audience.

EMS Training

Paramedic Refresher

Stevens Point Fire Department completed its paramedic refresher. We had classroom training and hands-on training during the course.

One of the highlights was when we utilized St. Michael's Simulation Lab, which has Computerized, High-Fidelity Training Manikins. The training was scenario-based, where medics working in crews of three entered the room and were asked to treat a patient (manikin), which can respond to the different treatments. We video-recorded the scenario; and when it was completed, the medics went into a separate room to view their scenario. They were able to discuss and use a review worksheet to critique how the scenario went. MSTC also agreed to use this training for the paramedic refresher. A special thanks to Dr. Vayder and St. Michael's Hospital for helping make this happen.

Hospice

Heart Land Hospice provided training to the Stevens Point Fire Department on gaining a better understanding of hospice patients and their families, and how EMS interacts with Hospice and end-of-life situations.

Wisconsin River Functional Table Top Exercise

Koch Pipeline and Flint Hills sponsored a two-day table-top exercise. The focus was how the private sector and public sector work together within the Incident Command System in the event of an emergency. There were many different agencies present at this exercise, which made it easier for everyone to understand how we all operate.

Emergency Vehicle Operators Course

Stevens Point Fire Department personnel completed our yearly Emergency Vehicle Operations Course (EVO). The course was designed for Fire and EMS apparatus and the safe operation of each apparatus.

EMS Fleet Report

Stevens Point Fire Department, in conjunction with Portage County EMS and Portage County Vehicle Maintenance Team, maintain a pro-active process to ensure that ambulances are kept in a state of constant readiness. This ensures that the citizens of Portage County receive a safe and properly equipped ambulance should they require emergency medical services.

A comprehensive budgeting plan has been developed and adopted to prepare for replacement of ambulances on a regular interval. We are happy to announce the planned receipt of a new ambulance in 2016.

Radio Communications

In 2015 the Stevens Point Fire Department continued to improve its radio communication infrastructure with the installation of new Motorola Mobile radios in all of the ambulances. New Minitor VI pagers were also upgraded. The equipment was upgraded to accommodate the County wide transition to simulcast anticipated for 2016. The radio equipment has the capability of organizing and storing more frequencies. This will ensure that the department meets the state requirements for radio frequencies as well as MABAS Wisconsin, and the addition of the Public Safety II Frequency.

Health and Safety

Stevens Point Fire Department also completed its annual fit testing for N-95 masks and SCBA masks in order to ensure members have a proper fit to prevent contamination from air borne particulates or biochemical situations.

Stevens Point Fire Department also worked with Ministry Medical Group Employer Solutions on an afterhours drug testing procedure to ensure smooth sample collection and employee protection.

We also continued our employee Health and Wellness program in our commitment to Stevens Point Fire Departments Personnel's physical and mental well-being. Total lost days due to work related injuries equaled 13

Information Technology

IT services is responsible for the data coordination, custom reporting, as well as the hardware and software needs of the department. This group provides the technical, administrative and supply functions necessary to help Fire, Rescue and EMS provide services more efficiently. Additional responsibilities are the compiling of all Fire and EMS incident records, Fire and EMS reporting software, the Information Technology coordination and supplying of pre-incident planning for the Fire and EMS systems.

The 2015 Highlights Include:

- ✓ Coordinating EMS MABAS. (Mutual Aid Box Alarm System) This division has been updating the EMS MABAS cards in the event of an overwhelming need for additional EMS resources. This planning involves coordinating with the Portage County Dispatch Center, the Portage County Fire Chiefs, the external resources (Departments from as far away as Fond Du Lac) and the Stevens Point Fire Department. Planning the response prior to the incident allows for a quicker and more coordinated effort.
- ✓ Training and hardware acquisition for a State Pilot Program. The department has been accepted into a State of Wisconsin Pilot program to trial an electronic system to document and track patients in a mass casualty event. Training on the system has been provided to a few members, with an event to actively use the system being set for the spring of 2016. The tracking system allows for the Paramedic to quickly triage a patient, assign them a barcode wristband and triage them to a specific group based on medical necessity. Each patient's injuries or medical need would immediately be available to the appropriate hospitals and on transport to a hospital, the care from the scene, throughout the medical need would be tracked. This allows for quicker access to medical care for the patient and allows for follow-up, as well as knowing what hospital each patient went to.
- ✓ EMS reporting software upgrade. In an effort to make our reporting software compatible across all internet based platforms (iPad, Android, PC, etc), we have started to move forward from an outdated internet software platform (Microsoft Silverlight). This was a strong suggestion from our software provider (ImageTrend) and it does not have any capital outlay for us to transition. However, there is a significant amount of behind the scenes time needed for redeveloping EMS forms, the data retrieval and to ensure a seamless transition to the new platform.
- ✓ Employee Scheduling. Employee work scheduling went to an all-electronic format in 2015. By doing so, personnel are automatically downloaded into EMS run forms and have decreased personnel tracking issues. The electronic scheduling also automatically downloads the employees on duty into the training activities and reports.

Stevens Point Fire Department Personnel Roster

RANK	NAME
Fire Chief	Finn, Robert J.
Assistant Chief / EMT-P	Gemza, Joseph A.
Assistant Chief / EMT-P	Davis, Jeffrey D.
Administrative Asst.	Whalen, Lorna S.

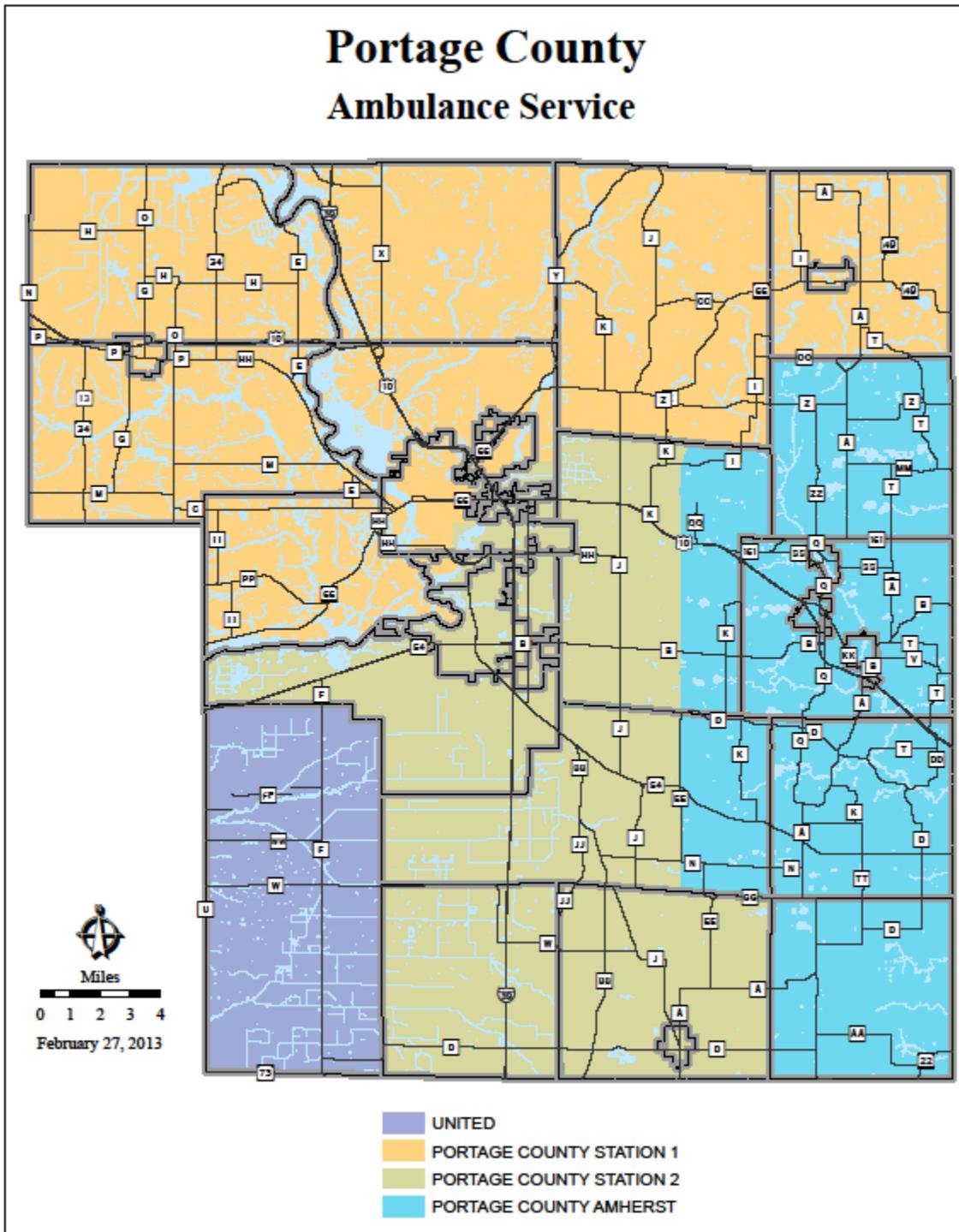
A SHIFT	
Captain / AEMT	Moody, Jb D.
Lieutenant / EMT-P	Mattlin, Paul D.
Lieutenant / EMT-P	Ramon, Armando F.
MPO / AEMT	Pingel, Larry M.
MPO / Paramedic	Kitowski, Mark D.
Firefighter / Paramedic	Novak, Glynn C.
Firefighter / Paramedic	Schultz, Benjamin J.
Firefighter / Paramedic	Bielen, Casey J.
Firefighter / Paramedic	Westphal, Shane G.
Firefighter / Paramedic	Budsberg, Dayton R.
Firefighter / Paramedic	Karpinski, Jason R.
Firefighter / Paramedic	Egan, Andrew M
Firefighter / Paramedic	Laack, Jake A

B SHIFT	
Captain / EMT-P	Zvara, Dennis B.
Lieutenant / EMT-P	Schoeberle, Mark D.
Lieutenant / EMT-P	Koch, Travis J.
MPO / Paramedic	Dahms, Arthur J.
MPO / Paramedic	Kedrowski, Victor G.
Firefighter / Paramedic	Roselius, Tate J.
Firefighter / Paramedic	Holton, J. Duston E.
Firefighter / Paramedic	Pettis, Jason C.
Firefighter / Paramedic	Zander, Matthew A.
Firefighter / Paramedic	Oestreich, Ross C.
Firefighter / Paramedic	Molnar, Benjamin A.
Firefighter / Paramedic	Fleisner, Dustin J
Firefighter / Paramedic	Vacant

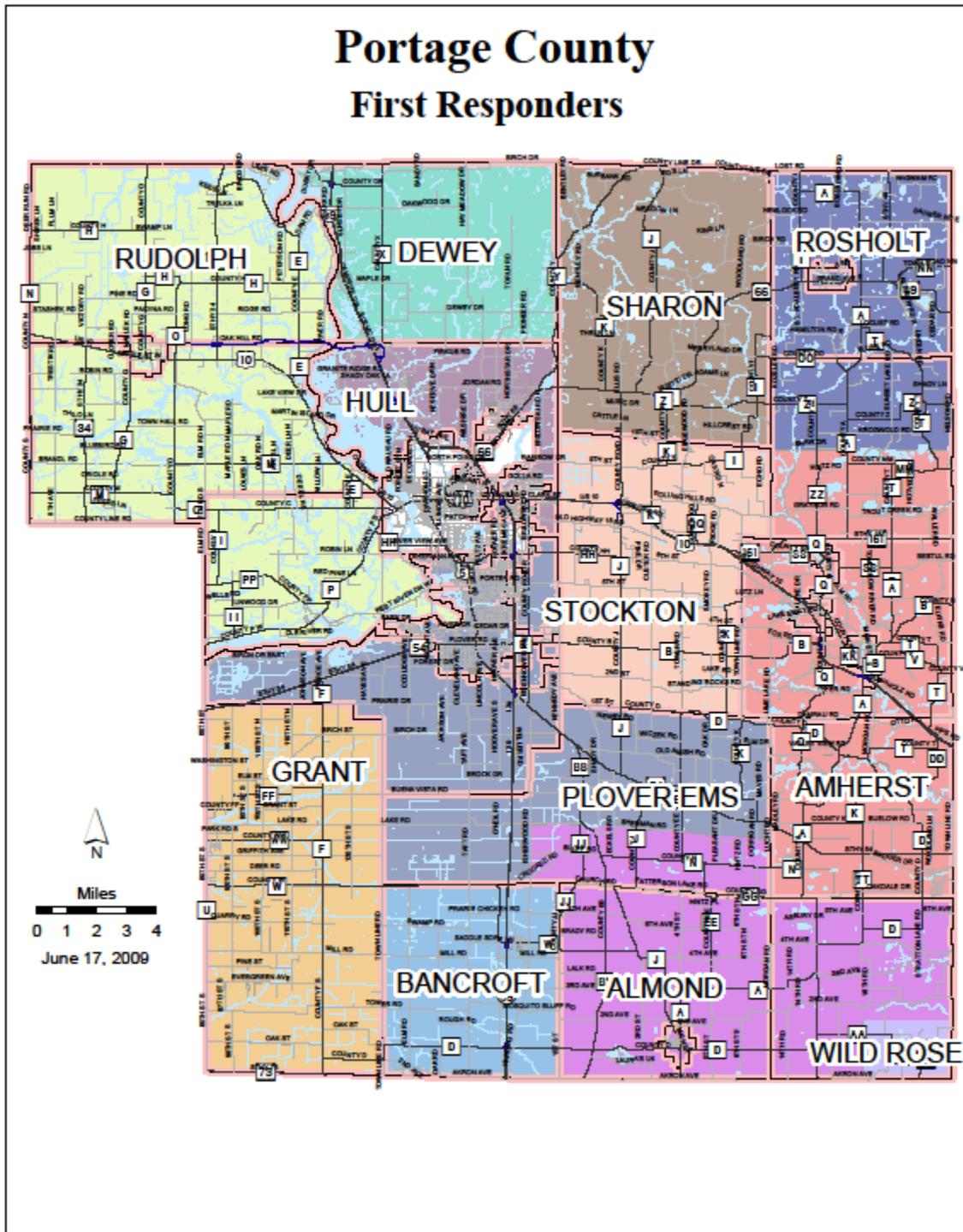
C SHIFT	
Captain / EMT-P	Baganz, Jodi J.
Lieutenant / EMT-P	Aldrich, Tracy A.
Lieutenant / EMT-P	Heibler, Ronald J.
MPO / Paramedic	Taylor, Kerry P.
MPO / Paramedic	Thomson, Justin W.
Firefighter / Paramedic	Briggs, David F.
Firefighter / Paramedic	Ostrowski, Peter T.
Firefighter / Paramedic	Wastart III, Thomas M.
Firefighter / Paramedic	Howard, Trevor J.
Firefighter / Paramedic	Minervini, Frank A.
Firefighter / Paramedic	Congdon, Daniel J.
Firefighter / Paramedic	Parker, Jeremiah S



Ambulance Service Area Map



First Responder District Maps



Attachments

Portage County
County Wide EMS/Ambulance Services
End of Year - PreAudit Report

	2014		2015		2016
	Actual	Budget	Actual	Budget	Budget
Revenue					
General Property Taxes	1,129,533.00	1,129,533.00	1,194,313.00	1,194,313.00	1,336,705.00
Ambulance Fees & Donations	1,775,275.74	1,545,500.00	1,523,860.70	1,601,230.00	1,633,215.00
Fund Balance Applied	-	152,730.00	-	184,115.00	-
Total Revenue	2,904,808.74	2,827,763.00	2,718,173.70	2,979,658.00	2,969,920.00
Expenses					
Administration & Support	240,604.44	207,435.00	203,566.89	203,621.00	254,615.00
Ambulance Providers	2,238,983.02	2,324,328.00	2,349,210.76	2,420,922.00	2,494,013.00
First Responders	92,447.21	81,000.00	72,340.86	81,000.00	81,000.00
Equipment Replacement	-	15,000.00	35,217.00	35,217.00	53,519.00
Vehicle Replacement	-	200,000.00	-	238,898.00	86,773.00
Total Expenses	2,572,034.67	2,827,763.00	2,660,335.51	2,979,658.00	2,969,920.00
Net Tax Levy	332,774.07	-	57,838.19	-	-
Net fund balance changes	332,774.07		57,838.19		
Vehicle Replacement Fund					
12/31/2014 Balance	328,351.71				
Plus: Additional Funds	75,000.00				
Less: Current Expenses	-				
12/31/2015 Balance	403,351.71				
Equipment Replacement Fund					
12/31/2014 Balance	55,507.50				
Plus: Additional Funds	15,000.00				
Less: Current Expenses	(35,217.00)				
12/31/2015 Balance	35,290.50				
Ambulance Services Fund					
12/31/2014 Balance	195,092.48				
Plus: Additional Funds	(55,095.70)				
Less: Current Expenses					
12/31/2015 Balance	139,996.78				
Contract Services Fund					
12/31/2014 Balance	186,795.00				
Plus: Additional Funds	58,150.89				
Less: Current Expenses					
12/31/2015 Balance	244,945.89				

Account Number	Account Title	2015 Prior year Budget	2015 Prior year Actual
GENERAL FUND			
PUBLIC SAFETY			
100.52.25300.1125	ASSISTANT FIRE CHIEF	79,550	79,544
100.52.25300.1128	CAPTAIN'S SALARIES	.00	.00
100.52.25300.1205	LIEUTENANT WAGES	195,510	196,041
100.52.25300.1230	F.F./EMT WAGES	665,645	657,867
100.52.25300.1500	LONGEVITY	3,105	3,136
100.52.25300.1530	GENERAL OVERTIME WAGES	90,500	114,422
100.52.25300.1560	F.L.S.A. PAY	11,500	9,170
100.52.25300.1580	HOLIDAY PAY	59,000	55,830
100.52.25300.1610	OFF DUTY AMB. TRIPS	51,000	33,031
100.52.25300.1630	OFF DUTY TRAINING PAY	19,000	15,620
100.52.25300.1670	CLOTHING PAY	11,000	10,591
100.52.25300.1810	MEAL ALLOWANCE PAY	300	40
100.52.25300.1900	EMPLOYER CONTRIB/WISC RET.	164,238	160,850
100.52.25300.1910	EMPLOYER CONTRIB/S.S. TAX	17,622	15,699
100.52.25300.1920	EMPLOYER CONTRIB/LIFE INSUR	494	503
100.52.25300.1930	WORKERS COMPENSATION PREM	170,014	170,014
100.52.25300.1940	I.C. INSURANCE PREMIUM	2,285	.00
100.52.25300.1950	MEDICAL INSURANCE PREM	259,116	260,564
100.52.25300.1955	HSA CONTRIBUTIONS	.00	.00
100.52.25300.2200	GAS/ELECTRIC CHARGES	24,792	20,252
100.52.25300.2203	TELEPHONE UTILITY CHARGES	3,188	3,143
100.52.25300.2204	WATER/SEWER UTILITY CHARGES	.00	.00
100.52.25300.2212	TV SERVICES	.00	.00
100.52.25300.2902	CONTRACTED SERVICES - GEN	.00	.00
100.52.25300.2906	IT CONTRACTED SERVICES	10,000	.00
100.52.25300.2913	CONTRACTED RADIO/COMM MAIN	4,000	3,500
100.52.25300.3001	GENERAL SUPPLIES	2,000	213
100.52.25300.3025	GENERAL EQUIPMENT	4,000	.00
100.52.25300.3300	GENERAL TRAVEL EXPENSES	1,000	398
100.52.25300.3301	MILEAGE EXPENSES	500	597
100.52.25300.3550	GEN BUILDING MAINT & SUPPLIES	.00	.00
100.52.25300.3900	OTHER GEN MISC SUPPLIES	8,000	8,472
100.52.25300.3902	GENERAL LAUNDRY SUPPLIES	500	83
100.52.25300.5108	EMT MALPRACTICE INSUR	15,900	15,900
100.52.25300.5601	GEN HEALTH/SAFETY EXP	500	168
100.52.25300.5603	GENERAL AWARD EXP	2,000	2,045
100.52.25300.5650	PUBLIC EDUCATION EXP	.00	.00
100.52.25300.5910	GEN SEMINAR/EDUCATION EXP.	20,000	15,490
100.52.25300.5911	PRE-EMPLOYMENT TESTING	.00	.00
100.52.25300.5912	EDUCATIONAL COMPENSATION	8,857	5,300
100.52.25300.5913	REGULATED MANDATED EXPEND	1,300	750
100.52.25300.5980	CONTRACT'L RTN OF SURPLUS FD	.00	49,683
100.52.25300.8000	COMPUTER SYSTEM UPGRADES	4,000	1,501

Account Number	Account Title	2015 Prior year Budget	2015 Prior year Actual
	Total AMBULANCE:	1,910,416	1,910,416
	GENERAL FUND Revenue Total:	.00	.00
	GENERAL FUND Expenditure Total:	1,910,416	1,910,416
	Net Total GENERAL FUND:	1,910,416-	1,910,416-
	Net Grand Totals:	1,910,416-	1,910,416-

